# WHAT DOES A DEDUCTIBLE DO? THE IMPACT OF COST-SHARING ON HEALTH CARE PRICES, QUANTITIES, AND SPENDING DYNAMICS

Zarek C. Brot-Goldberg Amitabh Chandra Benjamin R. Handel Jonathan T. Kolstad WORKING PAPER 21632

#### NBER WORKING PAPER SERIES

# WHAT DOES A DEDUCTIBLE DO? THE IMPACT OF COST-SHARING ON HEALTH CARE PRICES, QUANTITIES, AND SPENDING DYNAMICS

Zarek C. Brot-Goldberg Amitabh Chandra Benjamin R. Handel Jonathan T. Kolstad

Working Paper 21632 http://www.nber.org/papers/w21632

NATIONAL BUREAU OF ECONOMIC RESEARCH 1050 Massachusetts Avenue Cambridge, MA 02138 October 2015

We thank Microsoft Research for their support of this project, and thank Eva Lyubich and Ishita Chordia for excellent research assistance. We thank Martin Gaynor and Gautam Gowrisankaran for insightful discussions. We thank seminar participants for their comments provided at Analysis Group, Chicago Harris, Chicago Booth, Erasmus, Georgia State, Harvard, Microsoft Research, Lund University, NBER Insurance, NBER Health Care, North Carolina, Notre Dame, Ohio State, Penn State, Queens University, Southern Denmark University, Texas A & M, UCLA, UCSD, Universidad de Los Andes and the University of British Columbia. The views expressed herein are those of the authors and do not necessarily reflect the views of the National Bureau of Economic Research.

At least one co-author has disclosed a financial relationship of potential relevance for this research. Further information is available online at http://www.nber.org/papers/w21632.ack

NBER working papers are circulated for discussion and comment purposes. They have not been peerreviewed or been subject to the review by the NBER Board of Directors that accompanies official NBER publications.

© 2015 by Zarek C. Brot-Goldberg, Amitabh Chandra, Benjamin R. Handel, and Jonathan T. Kolstad. All rights reserved. Short sections of text, not to exceed two paragraphs, may be quoted without explicit permission provided that full credit, including © notice, is given to the source.

What Does a Deductible Do? The Impact of Cost-Sharing on Health Care Prices, Quantities, and Spending Dynamics
Zarek C. Brot-Goldberg, Amitabh Chandra, Benjamin R. Handel, and Jonathan T. Kolstad NBER Working Paper No. 21632
October 2015
JEL No. D12,G22,H51,I11,I13

#### **ABSTRACT**

Measuring consumer responsiveness to medical care prices is a central issue in health economics and a key ingredient in the optimal design and regulation of health insurance markets. We study consumer responsiveness to medical care prices, leveraging a natural experiment that occurred at a large self-insured firm which forced all of its employees to switch from an insurance plan that provided free health care to a non-linear, high deductible plan. The switch caused a spending reduction between 11.79%-13.80% of total firm-wide health spending (\$100 million lower spending per year). We decompose this spending reduction into the components of (i) consumer price shopping (ii) quantity reductions (iii) quantity substitutions, finding that spending reductions are entirely due to outright reductions in quantity. We find no evidence of consumers learning to price shop after two years in high-deductible coverage. Consumers reduce quantities across the spectrum of health care services, including potentially valuable care (e.g. preventive services) and potentially wasteful care (e.g. imaging services). We then leverage the unique data environment to study how consumers respond to the complex structure of the high-deductible contract. We find that consumers respond heavily to spot prices at the time of care, and reduce their spending by 42% when under the deductible, conditional on their true expected end-of-year shadow price and their prior year end-of-year marginal price. In the first-year post plan change, 90% of all spending reductions occur in months that consumers began under the deductible, with 49% of all reductions coming for the ex ante sickest half of consumers under the deductible, despite the fact that these consumers have quite low shadow prices. There is no evidence of learning to respond to the true shadow price in the second year post-switch.

Zarek C. Brot-Goldberg
Department of Economics
University of California, Berkeley
508-1 Evans Hall #3880
Berkeley, CA 94720
zarek@berkeley.edu

Amitabh Chandra
John F. Kennedy School of Government
Harvard University
79 JFK Street
Cambridge, MA 02138
and NBER
amitabh chandra@harvard.edu

Benjamin R. Handel
Department of Economics
University of California, Berkeley
508-1 Evans Hall #3880
Berkeley, CA 94720
and NBER
handel@berkeley.edu

Jonathan T. Kolstad Haas School of Business University of California Berkeley, CA 94720 and NBER jkolstad@berkeley.edu

### 1 Introduction

Spending on health care services in the United States has grown rapidly over the past 50 years, increasing from 5.0% of GDP in 1960 to 17.4% in 2013 [CMS (2015)]. As health care spending has risen, policymakers, large employers, and insurers have grappled with the problem of how to limit growth in health care spending without substantially reducing the quality of medical care consumed. One approach to addressing cost growth is to rely on demand side incentives by exposing consumers with insurance to a greater portion of the full price for health care services. Increasingly both public programs, such as Medicare and state-based insurance exchanges, and employers have moved towards a reliance on these demand side incentives. For example, in 2014, 41% of consumers with employer provided coverage had individual deductibles greater than \$1,000, up from 22% in 2009 [Kaiser Family Foundation (2015)]. Moreover, the share of employers offering only high-deductible coverage in 2014 was 16% and projected to increase markedly to 30% for 2015 [Towers Watson (2014)].

Assessing the appropriate combination of supply side policies, which aim to directly restrict the technologies and services consumers can access, and demand side policies depends on how consumers respond to cost-sharing. Accordingly, consumer responsiveness to medical care prices has been studied in great detail in large scale randomized control trials, notably in the RAND Health Insurance Experiment [Newhouse and the Insurance Experiment Group (1993)], the Oregon Health Insurance Experiment [Finkelstein et al. (2012)] and, more recently, in quasi-experimental studies of high-deductible care plans. While the bulk of the evidence suggests higher prices reduce spending, there is limited evidence on precisely how these spending reductions are achieved. Consequently many employers and regulators worry that increased consumer cost-sharing is a relatively blunt instrument in the sense that (i) it may cause consumers to cut back on needed (as well as wasteful) services [Baicker et al. (2013), Haviland et al. (2012)] and (ii) consumers may not appropriately understand the nature of the price incentives embedded in their insurance contracts [Handel and Kolstad (2015)].<sup>1</sup>

In this paper we use a new proprietary dataset from a large self-insured firm to better understand precisely how and why consumers reduce medical spending when faced with higher cost-sharing. Prior to 2013, almost all of the approximately 52,000 employees (and 105,000 dependents) at the firm were enrolled in a generous insurance option with no cost-sharing (i.e. completely free medical care) and a broad set of providers and covered services. For 2013 (and after), the firm discontinued this popular option, forcing all of its employees enrolled in that plan into a non-linear high-deductible insurance plan that, for the population on average, paid 78% of total employee expenditures in 2013. Importantly, this high-deductible plan gave access to the same providers and medical services as the prior free option leaving only variation in financial features. With this context in mind, we observe detailed administrative data, spanning 2009-2014, with individual-level line by line health claims providing granular information on medical spending, medical diagnoses,

<sup>&</sup>lt;sup>1</sup>See also, e.g., a recent Modern Healthcare article on the high-deductible plan experience and concerns of Fed Ex and other large employers at http://www.modernhealthcare.com/article/20150613/MAGAZINE/306139981.

and patient-provider relationships. In addition to this comprehensive health data, over this span we observe employee and dependent demographic and employment characteristics as well as data on several linked benefit decisions (such as Health Savings Account elections and 401(k) contributions). Employees at the firm are relatively high income (median income \$125,000-\$150,000), an important fact to keep in mind when interpreting our analysis.<sup>2</sup> In addition, post-switch there is no meaningful change in the relatively small rates of employee entry or exit from the firm.

The forced firm-wide change from free health care to high-deductible insurance constituted both a substantial increase in average employee cost-sharing and a meaningful change in the structure and complexity of that cost-sharing. We use this natural experiment, together with the detailed data described to assess several aspects of how consumers respond to this increased cost-sharing. First, we develop a causal framework to understand how spending changed, in aggregate and for heterogeneous groups and services. In doing so, we account for both medical spending trends and consumer spending in anticipation of the forced plan switch.<sup>3</sup> We find that the forced switch to high-deductible care caused a spending reduction of between 11.09-15.42% for 2013 (equal to \$82.06-111.88 million), with the bounds reflecting a range of assumptions on how much anticipatory spending at the end of 2012 would have been spent under higher marginal prices in 2013. Spending was causally reduced by 12.48% for 2014 relative to 2012, implying that this reduction persists in the second year post-switch. These numbers are broadly consistent with other recent work quantifying the impact of high-deductible coverage on total medical spending: see, e.g., Haviland et al. (2015), Lo Sasso et al. (2010), and Buntin et al. (2011) for specific examples and Cutler (2015) for a brief overview. 45 We translate our estimate into a semi-arc elasticity so that it can be directly compared to prior work in the literature, and estimate that this lies in the range -0.59 to -0.69, about a third of the effect found in the oft-cited RAND Health Insurance Experiment.<sup>67</sup>

Our initial treatment effect analysis also leverages the detailed data to study heterogeneous effects for different types of consumers and different types of medical services. We find causal

<sup>&</sup>lt;sup>2</sup>Employees received an up front lump sum subsidy post-switch into their Health Savings Accounts (HSA), similar in value to the population average of out-of-pocket payments in that plan. While there is some nuance in how these funds are valued, they are similar to a straight income transfer that compensates employees, on average, for these increased out-of-pocket payments. This transfer mirrors the experimental design used to address income effects in the RAND HIE [Newhouse and the Insurance Experiment Group (1993)].

<sup>&</sup>lt;sup>3</sup>Two recent papers, Cabral (2013) and Einav et al. (2013a), quantify intertemporal substitution of spending as a function of how insurance contracts evolve for an individual over time, in dental insurance and Medicare Part D prescription drug insurance respectively. These studies point to the importance of quantifying these effects in our context in order to establish the causal impact of the switch to high-deductible care on medical spending.

<sup>&</sup>lt;sup>4</sup>These prior analyses do not integrate the impacts of anticipatory spending, which we show can be important.

<sup>&</sup>lt;sup>5</sup>Kowalski (2013) studies price sensitivity in a large employer setting using other family members' spending as an instrument for marginal price. Cardon and Hendel (2001) and Einav et al. (2013b) focus on separately identifying adverse selection and moral hazard in large employer settings, an issue we don't face because of the policy change. Several other papers identify price sensitivity by investigating dispersion around non-linear contract kink points.

<sup>&</sup>lt;sup>6</sup>See, e.g., Newhouse and the Insurance Experiment Group (1993) for a summary of the RAND results, which typically compute arc elasticities, not semi-arc elasticities to represent price sensitivity. We use semi-arc elasticities, because, for a change starting from (or ending in) a health plan with 0 price for consumers, an arc elasticity yields an estimate that does not reflect the magnitude of the price change. We compute RAND semi-arc elasticities using statistics in Newhouse and the Insurance Experiment Group (1993).

<sup>&</sup>lt;sup>7</sup>As discussed in Aron-Dine et al. (2012) and Einav et al. (2013a), these elasticity measures substantially simplify consumer price responsiveness by aggregating responses to differential non-linear contract incentives into one price measure, an issue that we address directly when studying consumer responses to non-linear contract features here.

reductions in spending across all categories of health spending including inpatient care (7-11%), outpatient spending (6-12%), ER spending (25%), pharmaceutical spending (15-17%), and preventive health spending (5-8%). Though quite different in terms of context, these results mirror those found in the RAND Health Insurance Experiment [see e.g. Lohr et al. (1986)) and the Oregon Medicaid Experiment (Finkelstein et al. (2012)], in the sense that consumers reduce quantities across the range of medical services in response to high cost-sharing. A key finding is that the sickest quartile of consumers causally reduce medical spending by between 18-22% from 2012 to 2013, post-switch.<sup>8</sup> This is puzzling viewed through a standard lens of forward looking, rational (homo economicus) consumers, since these consumers are relatively wealthy and the true shadow price of care for these consumers is close to zero throughout the year, given the structure of the non-linear high-deductible contract. This finding motivates our analyses of (i) price shopping / quantity reductions and (ii) consumer responses to the complex structure of the non-linear high-deductible contract, both of which dive into much more detail on how these spending reductions are achieved.

The remainder of the paper studies the mechanisms for spending reductions. One argument for HDHP plans is that, given appropriate financial incentives, consumers will price shop, i.e. search for cheaper providers offering a given service without compromising much on quality [see, e.g., Lieber (2015), Whaley (2015) and Bundorf (2012)]. In turn, providers may lower prices to reflect increasing consumer price sensitivity. Advocates argue that, over time, complementary innovations will aid the price shopping process, by making in- network search for specific providers, and specific service prices more transparent. In our setting consumers were provided a comprehensive price shopping tool that allowed them to search for doctors providing particular services by price as well as other features (e.g. location). Whether or not price shopping actually occurs is an empirical question that depends upon a range of factors, including consumers' provider preferences, information about prices, and search effort. 10

Given the extent of price shopping, consumer quantity reductions can be viewed as positive or negative from a welfare standpoint, depending on how those reductions are achieved. A model with rational and fully-informed consumers predicts that all quantity reductions are welfare improving, since consumers would value the foregone care at less than the total cost. Conversely, if consumers lack information or face other constraints, they may reduce valuable services as well as wasteful services potentially leading to a net welfare loss.<sup>11</sup> Recent work by Baicker et al. (2013) sets up a theoretical framework for analyzing inefficient consumer reductions in care, with corresponding

<sup>&</sup>lt;sup>8</sup>We assess health status in an ex ante predictive sense using the Johns Hopkins ACG software, which integrates medical diagnoses and health spending data to predict medical spending in a sophisticated manner.

<sup>&</sup>lt;sup>9</sup>See, e.g., http://www.wsj.com/articles/SB113011622503277210 for an example of the value potential of high-deductible plans.

<sup>&</sup>lt;sup>10</sup>In this context, recent work by Lieber (2015) and Whaley (2015) finds that most consumers do not actively engage with price shopping platforms similar to the current state-of-the-art but that those who do substitute to cheaper providers for the services they search for. The price shopping tools they study are similar to those implemented at the firm we study: in a mid-2013 survey, we find that approximately 40% of consumers have heard of the price shopping tool, 15% have logged in at least once, and 7% characterize themselves as active users.

<sup>&</sup>lt;sup>11</sup>There are many recent media articles to this effect. See, e.g., http://www.nytimes.com/2015/05/upshot/with-sickest-patients-cost-sharing-comes-at-a-price.html

empirical examples, while Chandra et al. (2008) study an empirical case where consumers' reduction in current spending as a result of higher cost-sharing lead to increased future hospitalizations.

In this paper, we investigate these aspects of consumer behavior by leveraging the granular data on medical procedures and patient-provider relationships together with the forced consumers switch from free to high-deductible health care. We perform our analysis in the spirit of Oaxaca (1973) and Blinder (1973), and decompose the total reduction in medical spending into (i) price shopping for cheaper providers (ii) outright quantity reductions and (iii) quantity substitutions to lower-cost procedures. As part of this decomposition, we also assess and control for supply-side price responses. In this decomposition, our price shopping measure accounts for within-procedure shifts down the distribution of prices, while our quantity substitution measures accounts for shifts across types of procedures, given the outright quantity reductions that occur. To our knowledge, this is the first study able to separately identify these effects with this kind of natural experiment and granular data.

We find no evidence of price shopping in the first year post switch. The effect is near zero and looks similar for 2012-2013 (moving from pre- to post-change) as it does for earlier year pairs from 2009-2012. Second, we find no evidence of an increase in price shopping in the second year post-switch; consumers are not learning to shop based on price. Third, we find that essentially all spending reductions from 2012-2013 are achieved through outright quantity reductions whereby consumer receive less medical care. From 2012 to 2013 consumers reduce service quantities by 17.9%. Fourth, there is limited evidence that consumers substitute across types of procedures (substitution leads to a 2.2% spending reduction from 2012-2013). Finally, fifth, we find that these quantity reductions persist in the second-year post switch, as the increase in quantities from 2013-2014 is only 0.7%, much lower than the pre-period trend in quantity growth. These results occur in the context of consistent (and low) provider price changes over the whole sample period.

It is clear that consumer quantity reductions are the key to total spending reductions in our setting. We next investigate service-specific reductions to shed more light on the types of care consumers are foregoing. To this end, we perform our decomposition for each of the top 30 procedures by revenue across each two-year pair. The results are striking. We find that for 2010-2011, 2011-2012, and 2013-2014 between 22-24 of the top 30 procedures have quantity increases. For 2012-2013 when the change occurs, only 5 have quantity increases. This suggests that consumers reduce quantities across the board rather than targeting specific kinds of services. We drill down further into the types of procedures consumers economize on. We find, e.g., that consumers reduce quantities of valuable preventive care, with reductions of approximately 10% for 2013 and 2014 relative to 2012 (a marked departure from earlier upward quantity trends). Specifically, for example, consumers reduce colonoscopies by 31.6% and care that is considered preventive with a prior diagnosis (e.g. diabetes) by 12.2%. We also investigate services that many consider potentially wasteful. When we perform this decomposition for imaging services (e.g. MRI, CT Scan) we find that consumers reduce quantities by 17.7% from 2012-2013, relative to increases between 3.5% and 13.5% from 2009-2012. We also find no evidence for price shopping for imaging services, despite the relative homogeneity of the service. Finally, we note that our overall pattern also holds true specifically for the sickest quartile of consumers ex ante, who reduce quantities by 20% but show little price shopping.

These findings help motivate the last major part of our analysis, which seeks to better understand exactly why consumers who are predictably sick reduce spending during the year, despite the fact that their true shadow price (i.e. expected end-of-year marginal price) of care should be close to zero. With a rational, forward-looking model, the price consumers should consider is this true shadow price, equal to the price they should expect to pay for care on the margin at the end of the contract year. However, a range of recent evidence across different contexts with non-linear contracts suggests that consumers often respond to simpler to understand prices such as *spot prices*, the price consumers pay for care on the spot, or their prior end-of-year marginal price. <sup>12</sup> If consumers respond to their spot prices, which are always weakly higher than their true shadow prices of care throughout the year, then they will under-consume care relative to what a fully rational dynamically optimizing consumer would do.

Our data and setting provides a unique opportunity to understand how consumers respond to non-linear contracts because we observe a large population of consumers who are forced to move from completely free health care, with no non-linearities, to the non-linear high-deductible contract. This implies that we observe these consumers transition from a "dynamics free" price environment to one with complex price signals typical of non-linear contracts. We perform descriptive and regression analyses that shed light on which contract price signals consumers are responding to, under the two assumptions (i) that the cross-sectional distribution of consumer health status is the same across the years in our sample and (ii) that the mapping between year-to-date health spending and health status is monotonic.<sup>13</sup>

We model reduced consumer spending in 2013 and 2014 as a function of high-deductible contract price signals, and study how incremental consumer spending at different points in the calendar year changes relative to pre-period incremental spending for consumers with the same health status, under free care. We match consumers in the post-period and pre-period on health status using a quantile-based approach that conditions on ex ante health status, demographics, and year-to-date spending. For example, if we want to study incremental spending for people under the deductible for the month of February, and 62% of consumers for a given demographic / health status combination are under the deductible at the start of that month, we compare the distribution of incremental spending for those consumers to the distribution of spending for the lowest spending

<sup>&</sup>lt;sup>12</sup>Einav et al. (2013a), Dalton et al. (2015) and Abaluck et al. (2015) show that consumers respond heavily to spot prices before and after passing the "donut hole" in Medicare Part D prescription drug coverage, while Aron-Dine et al. (2012) studies related questions in a large employer health setting similar to our own. Ito (2014) shows that consumers are more likely to respond to average prices, rather than marginal prices, in non-linear electricity tariffs, Nevo et al. (2015) shows that consumers exhibit some forward looking behavior in non-linear broadband contracts, and Grubb and Osborne (2015) shows that consumers exhibit a range of biases in how they respond to non-linear cellular phone contracts. Liebman and Zeckhauser (2004) discuss some micro-foundations for why consumers have difficulty dealing with non-linear tariff complexity, including information constraints and transaction costs.

<sup>&</sup>lt;sup>13</sup>One key reason the first assumption could be violated is if, in the course of spending less at the beginning of 2013, consumers become sicker later in that year (or the next year) relative to the same time in earlier years. We discuss how, if such "offsets" occur [see, e.g., Chandra et al. (2008) and Gaynor et al. (2007)], they would bias against our primary findings. We also provide some evidence that such "offsets" are unlikely to be large within the two post-period years we study.

62% of consumers in that cell in a pre-period year, e.g. 2011 (adjusted for time trends). Both our descriptive and regression analyses are similar in spirit to treatment effect quantile regressions.

We model three high-deductible contract price signals: (i) the spot price, or price paid when seeking care (ii) a consumer's end-of-year marginal price from the prior year and (iii) a consumer's true shadow price of care, i.e. their expected end-of-year marginal price.<sup>14</sup> We model the true shadow price of care using a detailed cell-based approach that conditions on year-to-date spending and predictive measures of future spending from the Johns Hopkins ACG program, which leverages specific diagnoses and procedures in its predictions. We deal with potential reverse causality in constructing 2013 and 2014 shadow prices by constructing prices for comparable consumers in 2010 and using those as instruments for the shadow prices consumers face in the post-period.

Our descriptive analysis investigates (i) incremental monthly spending and (ii) incremental rest-of-year spending for consumers starting at a given calendar year month in a given arm of the non-linear high-deductible contract. Our key findings are clear: throughout the calendar year in high-deductible care, consumers do not reduce incremental spending relative to pre-period years when they begin a month in the coinsurance arm or above the out-of-pocket maximum. In fact, incremental spending in 2013 and 2014 almost exactly mimics pre-period incremental spending for these consumers, suggesting that once they reach this phase of the contract they perceive prices close to zero (or are not price sensitive).

Strikingly, we find that essentially all incremental spending reductions in high-deductible care are achieved in months where consumers began those months under the deductible (90% or larger in 2013 and 2014). When we condition on consumers' true shadow prices, we continue to find that consumers substantially reduce spending when under the deductible. For example, 25% of all spending reductions come from the sickest quartile of consumers conditional on being under the deductible, and 49% from the sickest two quartiles of consumers. This is true even though throughout the year, the sickest quartile of consumers can expect to pass the deductible with near certainty, and, for some cases, pass the out-of-pocket maximum. These consumers no longer reduce incremental spending once they actually hit the coinsurance arm. We find no evidence that consumers learn to respond to their shadow price relative to their spot price in the second-year post-switch, 2014 (similar to results found in Medicare Part D).

We bring these pieces together in a regression analysis that, in addition to controlling for our three price measures, also controls for spending persistence, demographics, and health status in a granular manner. We find results the mirror our descriptive analysis: consumers reduce spending under the deductible by 42.2%, conditional on other price measures, relative to similar consumers in pre-period years, and show substantially lower responses to their true shadow prices and last year's implied end-of-year marginal price. For example, consumers in the second, third, and fourth quartiles of shadow prices reduce spending by approximately 6% relative to both similar consumers in the pre-period and those in the lowest shadow price quintile. While we find no evidence that consumers respond more heavily to shadow prices, or less heavily to spot prices, in the second

<sup>&</sup>lt;sup>14</sup>For consumers in 2013, we model their prior year end-of-year implied marginal price as what their high-deductible marginal price would have been if they spent exactly what they spent in 2012.

year post-switch, we do find evidence that consumers more heavily respond to their 2013 actual end-of-year marginal price in 2014. Conditional on all other prices and variables, consumers in 2014 reduce spending by 10% if they ended 2013 under the deductible, relative to what similar consumers would have done in 2013 based on 2012 total spending. This suggests that consumers may learn to respond to their end-of-year prices, but may form projections based on what happened in the previous year, rather than forming new expectations for the current year.

Taken in sum, our results suggest that consumers reduce total spending and do so by reducing the quantity of care consumed across a range of services. They do so only when under the deductible in the calendar year, even when they should be able to predict that they will have a very low end-of-year marginal price. These results suggest that the typical structure of health insurance contracts, with decreasing marginal prices throughout the year, helps reduce total spending relative to alternative designs, e.g. that in Medicare Part D. However, the results also suggest that these spending reductions may be achieved in a blunt manner, where consumers reduce all types of care, including both valuable and wasteful care.

The rest of the paper proceeds as follows. Section 2 describes our empirical setting and the data we use to conduct our analysis. Section 3 presents our aggregated treatment effect analysis of the medical spending response to the introduction of the high-deductible plan, and describes those treatment effects for heterogeneous consumers and across medical service types. Section 4 presents our decomposition of these treatment effects into (i) consumer price shopping (ii) consumer quantity reductions and (iii) consumer quantity substitutions and investigates this decomposition for a range of services and consumer types. Section 5 presents our analysis of consumers responding to different prices in the context of the non-linear high-deductible contract, and Section 6 concludes.

## 2 Data and Setting

We analyze administrative data for a large self-insured firm with approximately 56,000 U.S. employees (as of 2013), covering approximately 160,000 lives. We observe these employees over the time period from 2009 to 2014. Our dataset includes three major components. First, we observe each individual's enrollment in a health insurance plan for each month over the course of these years, including their choice of plan and level of coverage. Second, we observe the universe of line-item health care claims incurred by all employees and their dependents, including the total payment made both by the insurer and the employee as well as detailed codes indicating the diagnosis, procedure, and service location associated with the claim. In the course of our analysis, we use these detailed medical data together with the Johns Hopkins ACG software to measure predicted health status for the upcoming year. Finally, we observe rich demographic data, encompassing not only standard demographics such as age and gender, but also detailed job characteristics and income, as

<sup>&</sup>lt;sup>15</sup>This score reflects the type of diagnoses that an individual had in the past year, along with their age and gender, rather than relying on past expenditures alone. See e.g. Handel (2013), Handel and Kolstad (2015) or Carlin and Town (2009) for a more in depth explanation of predictive ACG measures and their use in economics research. See <a href="http://acg.jhsph.org/index.php/the-acg-system-advantage/predictive-models">http://acg.jhsph.org/index.php/the-acg-system-advantage/predictive-models</a> for further technical details on these predictive algorithms.

well as the employee's participation in and contributions to health savings accounts (HSA), flexible spending accounts (FSA), and 401k savings vehicles. These data are similar in content to other detailed data sets used recently in the health insurance literature, such as those in, e.g., Einav et al. (2010), Einav et al. (2013b), Handel (2013), or Carlin and Town (2009). The data we use here have a particular advantage for studying moral hazard in health care utilization due to a policy change that occurred during our sample period, which we discuss in detail below.

The first column of Table 1 presents summary statistics for the entire sample of 52, 445 employees (and 147, 388 dependents) present at the firm in 2012. The employee population at this firm is heavily male (76.6%) though a more representative 51.2% of all individuals who we observe (employees and dependents) are male. The employees at the firm are high income (61.5%  $\geq$  \$125,000 per year) relative to the general population. The employees are relatively young (12.0%  $\leq$  29 years, 83.2% between 30 and 54), though we have substantial coverage of the age range 0-65 once dependents are taken into account. 23.5% of employees have insurance that only covers themselves, 20.0% cover one dependent and 56.5% cover two or more. Mean total medical expenditures (including payments by the insurer and the employee) for an individual in the plan (an employee or their dependent) were \$5,020 in 2012. While the sample of employees and dependents differs from the U.S. population as a whole, it is at least partially representative of other large firms nationwide, many of which are in the process of transitioning their health benefits programs in similar manners (see Towers Watson (2014)). Moreover, given the high income of employees at the firm, it is quite likely that our results can be interpreted as lower bounds on the utilization impact of cost sharing relative to a lower income population.

Policy Change. From 2009 through 2012, employees at the firm had two primary insurance options. Table 2 lists features of the two plans, side by side. The first was a popular broad network PPO plan with unusually generous first-dollar coverage. This plan had no up front premium and no employee cost-sharing for in-network medical services. The second primary option was a high-deductible health plan (HDHP) with the same broad network of providers and same covered services as the PPO. Enrollees in this plan face cost-sharing for medical expenditures, with a deductible, coinsurance arm, and out-of-pocket maximum typical of more generous high-deductible health plans (in 2013, this plan paid 78.1% of ex post total medical expenditures at the firm). Despite higher cost sharing, this plan was potentially attractive relative to the PPO because it offered a substantial subsidy to enrollees that was directly deposited into their health savings account that was directly linked to the HDHP. As shown in table 1, in 2012 85.2% of employees (corresponding to 94.3% of firm-wide medical spending) chose the PPO with the remainder choosing the HDHP. Consumer choice between these two plan options is discussed in depth in Handel and Kolstad (2015). For this paper, it is only important to note that the large majority of employees were enrolled in

<sup>&</sup>lt;sup>16</sup>These numbers only count employees enrolled in the PPO or HDHP insurance plans, the primary options for all employees in 2012. It does not include employees enrolled in an HMO option available to some employees in select locations. It also does not include employees who otherwise did not have access to the same menu of plans (e.g., because they were part-time employees). The number of employees in these two categories is roughly 3,000 (5% of all employees), and is stable over time.

Sample Demographics	PPO or HDHP in 2012	PPO in 2012	Primary Sample
	11 0 01 110111 111 2012	110 111 2012	Timary sample
N - Employees	52,445	44,711	22,719
<b>N</b> - Emp. & Dep.	147,388	129,183	76,759
Enrollment in PPO in 2012	85.21%	100%	100%
Gender - Employees (% Male)	76.6%	76.0%	77.3%
Gender - Emp. & Dep.	51.9%	51.5%	51.4%
$\mathbf{Age},\ 2012$ - Employees			
18-29	12.0%	10.3%	4.3%
30-54	83.2%	84.8%	91.4%
$\geq 55$	4.8%	4.9%	4.3%
<b>Age</b> , <b>2012</b> - Emp.& Dep.			
< 18	34.5%	35.3%	36.1%
18-29	12.3%	11.5%	8.8%
30-54	50.1%	50.1%	52.0%
$\geq 55$	3.1%	3.1%	2.8%
Income, 2012			
Tier 1 ( $< $75K$ )	1.8%	1.8%	2.0%
Tier 2 (\$75K-\$100K)	6.6%	6.4%	5.3%
Tier 3 (\$100K-\$125K)	30.1%	29.8%	28.5%
Tier 4 (\$125K-\$150K)	34.9%	35.1%	36.2%
Tier 5 (\$150K-\$175K)	15.5%	15.6%	15.9%
Tier 6 (\$175K-\$200K)	6.3%	6.4%	6.7%
Tier 7 (\$200K-\$225K)	2.8%	2.8%	2.8%
Tier 8 (\$225K-\$250K)	1.0%	1.0%	0.9%
Tier 9 (> \$250K)	1.1%	1.1%	1.0%
Family Size, 2012			
1	23.7%	21.4%	16.1%
2	19.6%	19.1%	17.9%
3+	56.7%	59.5%	65.9%
Individual Spending, 2012			
Mean	\$5,020	\$5,401	\$5,223
25th Percentile	\$609	\$687	\$631
Median	\$1,678	\$1,869	\$1,795
75th Percentile	\$4,601	\$5,036	\$4,827
95th Percentile	\$18,256	\$19,367	\$18,810
99th Percentile	\$49,803	\$52,872	\$52,360

Table 1: This table presents summary demographic statistics for (i) employees enrolled in the PPO or HDHP plan options at the firm in 2012; (ii) employees enrolled in the PPO plan option at the firm in 2012; and (iii) our final sample, which is restricted to employees present over the time horizon 2009-2014, and their dependents. This sample is described in depth in the text. When relevant, statistics for the primary sample are presented for the year 2012. Appendix A replicates our key statistics for an alternative primary sample.

Health Plan Characteristics Family Tier			
	PPO	НДНР	
Premium	\$0	\$0	
Health Savings Account (HSA) HSA Subsidy	No -	Yes \$3,750*	
Max. HSA Contribution	-	\$6,250**	
Deductible	\$0***	\$3,750*	
Coinsurance (IN)	0%	10%	
Coinsurance (OUT)	20%	30%	
Out-of-Pocket Max.	\$0***	\$6,250*	

<sup>\*</sup>Values for family coverage tier (2+ dependents). Single employees (those with one dependent) have  $.4 \times (.8 \times)$  the values given in this table.

Table 2: This table presents key characteristics of the two primary plans offered over time at the firm we study. The PPO option has more comprehensive risk coverage while the HDHP option gives a lump sum payment to employees up front but has a lower degree of risk protection. The numbers in the main table are presented for the family tier (the majority of employees) though we also note the levels for single employees and couples below the main table. Both plan options were present at the firm from 2009-2012, but the PPO option was removed in 2013, forcing employees to join the HDHP in that year. HDHP characteristics remained the same throughout the study period.

the PPO prior to the forced plan switch that occurred at the firm for 2013.

In October 2010, the firm announced to its employees that it would discontinue the PPO option as of 2013. This forced the vast majority of employees and dependents, who were still enrolled in the PPO in 2012, to switch to the HDHP option for 2013. For these employees, this policy change represented a substantial and exogenous change to the marginal prices they faced for health care services. Moreover, because of the PPO plan structure, the employees that were forced to switch into the HDHP had a zero marginal price for medical care prior to the switch, implying that we observe true cost-free demand for health care services as our baseline.

Table 3 presents statistics related to the cost-sharing change faced by the 76,759 employees and dependents in our primary sample (described below) forced to move into the HDHP in 2013. We take the spending of all PPO enrollees in 2012, and assume that they had instead been enrolled in the HDHP in that year. We then determine what arm of the plan they would have ended up in and what proportion of medical spending they would have paid for. This simple counterfactual is intended to illustrate the price change from the forced switch: these statistics will change somewhat as we go through our analysis and account for consumer price sensitivity.<sup>17</sup> Employees and

<sup>\*\*</sup>Single employees have a legal maximum contribution of \$3,100. Employees over 55 can contribute an extra \$1,000 in 'catch-up' contribution. This includes the employer subsidy.

<sup>\*\*\*</sup>For out-of-network spending, the PPO has a deductible of \$100 per person (up to \$300) and an out-of-pocket maximum of \$400 per person (up to \$1200).

<sup>&</sup>lt;sup>17</sup>Here, and throughout the paper, our analysis takes into account the fact that preventive services are always free under the HDHP. Such spending accounts for 9.50% of total medical spending in 2012.

Policy Change	Policy Change: Price Impact							
2012 Total Spending								
	Avg. HDHP	% Under	% Over Ded.,	% Over OOP	Actuarial			
Coverage Tier	Price	Deductible	Under OOP Max.	Max.	Value			
0 Dependents	0.428	37.92%	49.16%	12.92%	78.31%			
		(<\$1,500)	(\$1,500 - \$11,500)	(> \$11,500)				
1 Dependent	0.293	23.22% (< \$3,000)	61.08% (\$3,000 - \$23,000)	15.70% (> \$23,000)	76.59%			
2+ Dependents	0.201	13.30% (< \$3,750)	68.40% (\$3,750 - \$28,750)	18.30% (> \$28,750)	78.24%			
All Tiers	0.249	18.42%	64.46%	17.12%	78.05%			

Table 3: This table presents statistics for our primary sample describing the average and marginal price changes resulting from the forced HDHP switch. We take employees'2012 health care spending and calculate the amount that they would have paid out-of-pocket if they spent the same amount while enrolled in the HDHP. We present the average % of total spending paid, as well as the likelihood of reaching each arm of the non-linear HDHP contract. Below each percentage is the range of allowed expenditures required to be in that arm of the insurance plan for that tier of coverage, if the employee only received care in-network (typical for most employees).

dependents paid 0% of all in-network expenses under the PPO, while under the HDHP, the overall population would have paid for 21.95% of these total expenses (implying a plan actuarial value of 78.05%). Table 3 breaks down the change in consumer prices by coverage tier, and illustrates the end-of-year marginal price that they face by showing which arm of the non-linear contract they would have reached by the end of the year. 18.42% of employees would have been under the HDHP deductible based on 2012 spending, 64.46% would have passed the deductible but not reached the out-of-pocket maximum, and 17.12% would have reached the out-of-pocket maximum. Those not passing the deductible would have faced the full marginal price of care at the end of the year, those who passed the deductible but not the out-of-pocket maximum a marginal price of 10%, and those who passed the out-of-pocket maximum a marginal price of zero. This simple evidence illustrates the substantial average and marginal price changes for employees from 2012 to 2013 due to the firm's insurance benefits redesign. The forced shift from completely free care to the HDHP also presents a natural experiment that introduces within-year price dynamics. We explore the nuances of how employees respond to these different potential perceived prices in Section 5.

**Primary Sample.** For the majority of our forthcoming analysis, we use the sample of employees who (i) were present at the firm for the whole sample period, 2009-2014 and (ii) were enrolled in the PPO prior to the forced switch in 2012. We use this sample to ensure that we have a substantial time series of information on the health status of employees we analyze. Column 3 of Table 1 shows the summary statistics for this primary sample, which can be compared to the full sample

<sup>&</sup>lt;sup>18</sup>We note that, with reductions in total medical expenditures in the HDHP due to a positive price elasticity of demand, the marginal prices consumers actually faced in 2013 are slightly larger than the numbers given here.

of employees present in 2012 presented in Column 1. There are 22,719 employees in the primary sample covering 76,759 dependents (approximately 52% of employees and dependents present in the 2012 full sample in Column 1). Relative to all employees present, primary sample employees have similar distributions of age and gender, are slightly higher income, and cover slightly more dependents. Taking employees and dependents together, the primary sample and entire firm have similar distributions of age and gender, while those in the primary sample have about 4% higher medical spending on average. For robustness, in Appendix A we present summary statistics and some of our core results for an alternative sample that includes all employees and dependents present from 2011-2013 and who are in the PPO for 2011 and 2012. Our main results are essentially unchanged for this alternative sample.

Figure 1 examines whether there is substantial incremental attrition from the firm after the announcement of the switch to the HDHP (in late 2010) or after the actual forced switch to that plan in 2013. If such attrition occurred, it would cause concern that our primary sample did not represent a sample that was exogenously exposed to the high-deductible plan and was instead a selected sample of consumers willing to stay at the firm and enroll in the high-deductible plan. Reassuringly, the figure shows that there is no meaningful change in employee exit either around the announcement date for the plan switch (October 2010), after the implementation date (January 2013), or at any point in between. There is some incremental dependent attrition at the implementation date (about 1 percentage points higher than baseline), but not enough to meaningfully impact our main results. 4% of employees and dependents were laid off from the firm in October, 2014: the analysis for our 2011-2013 sample in Appendix A shows that this does not impact our primary results by selecting out a specific subset of consumers. Appendix A includes additional charts showing both (i) that employees and dependents who exit around the implementation date are not sicker than average and (ii) that employee and dependent entry is also not related to key transition dates.

# 3 Impact of Cost-Sharing on Spending

We first investigate the impact of the the forced switch of consumers to the high-deductible plan on total medical spending. We present a series of analyses for our primary sample, beginning with a description of the raw data and ending with a complete analysis that is intended to reflect a causal impact of the contract change.

Figure 2 plots mean monthly spending at the individual level for our primary sample over the time period 2009-2014 (Figure A12 in Appendix A.8 plots median spending over time to remove the effects of very high cost consumers). The vertical line in the figure represents the beginning of 2013. The figure clearly illustrates that spending drops after the forced switch to the HDHP: the average yearly spending for an individual dropped from \$5222.60 in 2012 to \$4446.08 in 2013. This constituted a year on year 14.87% drop in spending in the raw data, effectively returning nominal spending to just below 2009 spending levels for this sample. Table 4 presents the year-on-year mean total spending changes for the primary sample in the raw data from 2009-2014, while Table

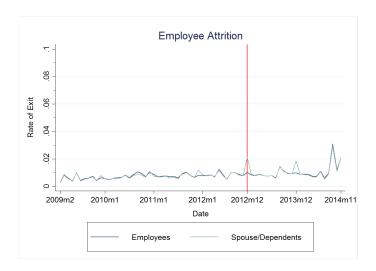


Figure 1: This figure plots employee and dependent attrition from the firm over time. It presents the monthly exit hazard rate separately for employees and for spouses / dependents. It shows that there is no meaningful change in employee exit either around the announcement date for the plan switch (October 2010) or the implementation date (January 2013). There is some incremental dependent attrition at the implementation date, but not enough to meaningfully impact our main results.

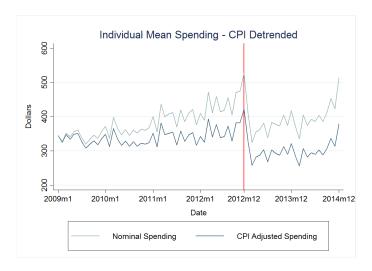


Figure 2: This figure plots mean monthly spending by individuals in our primary sample from 2009-2014, both adjusted and unadjusted for age and price trends.

All in the Appendix presents mean monthly spending values for select months across these years, illustrating that this drop in spending occurs consistently throughout the calendar year.

As is typical in health care, the raw spending data shows total medical spending increasing steadily over time. We attribute this to two factors in our environment. First, our primary sample is a balanced panel where consumers age over the six year period. Second, the price of care typically rises over time due to both price inflation and other factors such as the introduction of new medical technologies. If we fail to account for these factors, we will understate the causal impact of the forced HDHP switch on medical spending because 2013 spending will be mechanically larger than 2012 spending.

Figure 2 also shows the raw spending data adjusted for in-sample aging over time and for medical price inflation. To adjust spending for age, we take monthly individual-level spending for January 2009 and regress it on age and a number of other controls. Within our sample, mean monthly spending increases by \$7.50 for each year someone ages. This provides an estimate of the increase in spending that comes about from aging one year in our sample and indicates a very small effect of aging on the 2012-2013 treatment effect estimates. Additionally, we adjust for medical price inflation using the Consumer Price Index (CPI) for medical care for each month in our sample. This index adjusts for price inflation, but not price increases from technological change, and as a result we may slightly understate the impact of the forced switch to the HDHP on spending reductions. We note also that in this section we intentionally use this broader price inflation index so that any equilibrium price effects as a result of the forced HDHP switch are still accounted for in our treatment effect estimates, an issue we return to in Section 4.

In Figure 2 we apply both the within-sample aging and medical price inflation adjustments to the raw data. We express the adjusted spending values in January 2009 dollars, i.e. in terms of 2009 ages and medical prices. The figure clearly illustrates the drop in average monthly individual spending following the forced HDHP switch. The numbers in Table 4 show that, once these adjustments are accounted for, average individual spending drops by 19.36% from 2012 to 2013 as individuals are forced to move from free health care to the HDHP. It is important to note that adjusted spending drops by 15.86% comparing 2012 to 2014, implying that the impact of high-deductible insurance on medical spending persists for both years post-switch.

Anticipatory Spending. While it is clear from Figure 2 that aggregate spending decreases when the HDHP is introduced in 2013, it is also apparent that consumer spending ramps up at the end of 2012 in anticipation of the forced plan shift. As discussed in Section 2, the 2013 HDHP switch was first announced in October 2010 with many regular subsequent related announcements leading up to the actual change in 2013. As a result, the plan switch was a well known and salient event throughout 2012, leading to anticipatory spending by consumers before the switch actually occurred, when health care spending was cheaper. This kind of anticipatory spending is clearly documented in Einav et al. (2013a) in the context of Medicare Part D prescription drug insurance and Cabral (2013) in the context of dental insurance.

In our context, quantifying the extent of anticipatory spending is important for obtaining a causal impact of the forced HDHP shift. Without understanding the extent of such spending our estimates would overstate the true impact of the increase in cost sharing on medical spending since some of the spending that would have occurred in a normal HDHP year would have been shifted to the end of 2012. To that end, we perform a regression analysis using monthly spending data at

<sup>&</sup>lt;sup>19</sup>One would normally expect a nonlinear relationship between age and health spending that is flatter at younger ages and steeper at older ages. The relative youthfulness of our sample (see table 1) is a key reason for the low estimated impact of aging here. Using nonlinear specifications gives similar results.

<sup>&</sup>lt;sup>20</sup>This comes from the index collected by the Bureau of Labor Statistics. A time series of this index can be found at http://research.stlouisfed.org/fred2/series/CPIMEDNS. A description on how this is collected can be found at http://www.bls.gov/cpi/cpifact4.htm.

<sup>&</sup>lt;sup>21</sup>To foreshadow, we find values similar in magnitude to the CPI adjustments we use here.

HDHP Switch				
Spending Impact			Model	
	(1)	(2)	(3)	(4)
	_	CPI &	Intertemp.	Early Switcher
Year		Age Adj.	Substitution	Diff-in-Diff
2000	4.001.40	2.010.07	2.010.05	
2009	4,031.49	3,910.87	3,910.87	_
2010	$4,\!256.21$	$3,\!858.78$	3,858.78	_
2011	4,722.03	4,055.01	4,051.01	_
2012	5,222.60	$4,\!277.84$	4,112.61	_
2013	4,446.08	3,490.97	[3,490.97, 3,656.20]	_
2014	4,799.14	3,599.25	3,599.25	_
% Decrease				
2012-2013	-14.87%	-18.39%	[-11.09%, -15.12%]	[-20.17%, -20.93%]
2012-2014	-8.01%	-15.86%	-12.48%	-
\$ Mean Yearly Impact				
of HDHP Switch (million)	-84.66	-126.76	[-87.24, -102.12]	_
Semi-Arc Elasticity*	-0.57	-0.85	[-0.59,-0.69]	[-1.04,-1.08]

<sup>\*</sup>Column 1-3 elasticities average 2012-2013 and 2012-2014 estimated effects Column 4 elasticity for 2012-2013 only

Table 4: This table details the treatment effect of the forced HDHP switch under different frameworks: (i) nominal spending (ii) age and CPI adjusted spending (iii) causal estimates with anticipatory spending (age and CPI adjusted) and (iv) causal estimates from the early switcher matched difference-in-differences approach. Under each framework we display the predicted values for mean yearly individual spending, for each year as well as the predicted % change in this spending as a result of the forced HDHP switch from 2012-2013 and from 2012-2014. We present the mean yearly amount saved from the switch in the two years post switch (2013-2014) as well as the implied semi-arc elasticity of the switch comparing 2012 to the two post years, as described in the text.

the population level to quantify excess spending in the second half of the year 2012.<sup>22</sup> We estimate the following specification to predict mean monthly spending:

$$\bar{y}_t = \alpha + \beta t + \lambda_m + \bar{\epsilon}_t$$

We estimate the regression on data from January 2009 to December 2011, well in advance of the HDHP switch. t denotes one of the specific 36 months over this timeframe, while m denotes a given month in the calendar year.  $\bar{y}_t$  is mean individual-level spending in our primary sample at the firm in a given month t,  $\beta$  is a linear time trend to account for inflation and aging,  $\lambda_m$  is a calendar month fixed effect to adjust for seasonality, and  $\bar{\epsilon}$  is the population level idiosyncratic monthly shock to mean spending.

<sup>&</sup>lt;sup>22</sup>It is also possible that some anticipatory spending occurs prior to the second half of 2012. Such spending is highly unlikely to matter for our analysis, since consumers would have to be substituting medical care over six months forward. We note that though there is a spike in March 2012 mean spending in the pre-period, this is attributable to several concurrent very high cost consumers. Figures 3 in the text and A12 in Appendix A clearly illustrate that claim counts and median monthly spending spike in October-December 2012, but not earlier in 2012.

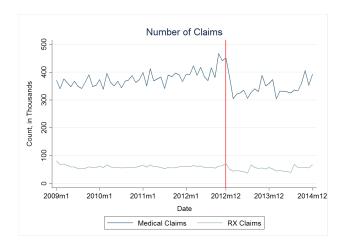


Figure 3: This figure plots total number of monthly claims, both RX and non-RX over time, for our primary sample. It corroborates our regression-based evidence that anticipatory spending occurs primarily in October-December 2012.

We determine which months have meaningful anticipatory spending by looking at the months at the end of 2012 that have  $\bar{y}_t$  that is statistically larger than the predicted value  $\hat{y}_t$  from the above regression. Appendix A presents this analysis in detail, and clearly shows that there is evidence of excess spending mass in October-December 2012 but not prior. This is corroborated by Figure 3, which shows a clear spike in the number of claims over these three months, but not prior.

We quantify the 'excess mass' in October - December 2012 in order to obtain causal treatment effect estimates for the change in total spending due to the switch to high-deductible health care. We use the results from the above regression (presented in Appendix A) to estimate this excess mass as  $\Sigma_{t=10}^{12}[\widehat{y_t} - \overline{y_t}]$ . Predicted mean excess mass for October is \$37.82, for November is \$41.57, and for December is \$85.83, totaling \$165.23 per individual over this three month period. Assuming no autocorrelation between idiosyncratic shocks to the population mean of health spending over time (apart from anticipatory spending) the 95% confidence interval for excess spending over this three month period is [\$113.96,\$216.50] per individual, equivalent to 2.6% to 5.0% of mean age and CPI adjusted individual spending in 2012. See Appendix A for more details on this computation.

In order to integrate this excess mass estimate into our treatment effect analysis, we need to assess how much of this excess mass would have been spent in 2013 under the HDHP. It is possible that some of the anticipatory spending would not have occurred at all in 2013 once prices were raised and the end of the year in 2012 was the final chance for consumers to consume services of marginal value. Though it seems from Figures 2 and 3 that most of this excess spending would have occurred in January - February 2013 if it occurred at all, it is difficult to credibly estimate 'missing mass' in January-February 2013 with only two years of post data. Consequently, we allow for the percentage of anticipatory spending that would have been spent in 2013 to vary over the entire range of possible values, from 0% to 100%, and use a bounds approach to construct this causal treatment effect. We note that throughout this analysis, we assume that any care substituted back into 2012 came from 2013, and not afterwards. As a result, no adjustments are required for 2014, even if there is cross-year intertemporal substitution for those in the HDHP, as long as population

spending is in steady state from a yearly basis.

The third column of Table 4 presents our range of estimates for our causal treatment effects that incorporate anticipatory spending. Once anticipatory spending is taken into account, assuming that all such spending would have occurred in 2013, we find that the forced switch to the HDHP in 2013 decreased total spending by between 11.09% and the upper bound of 15.12%, which corresponds to the case where all anticipatory spending would not have otherwise occurred after the forced switch. The difference between this range, and our 19.36% estimate where anticipatory spending is not accounted for, indicates the importance of measuring anticipatory spending when using a pre-post or difference-in-differences design to measure the impact of cost-sharing on health care spending. When 2012 spending adjusted for anticipatory spending is compared to 2014 spending, the estimated impact is a 12.48% spending reduction.

Early Switcher Difference-In-Differences. In addition to our main analysis, which relies on the change over time to identify the effects of the HDHP on spending, we investigate a difference-in-differences approach that uses consumers who switched to the HDHP in years prior to the forced switch as a control group. We consider this to be a robustness check, instead of a primary piece of analysis, because the 'control' group of early switchers actively selected into the HDHP in 2011 and 2012 and were clearly not randomly assigned to that plan. As a result, early switchers are not a true control group and should not be treated as such. We use the entire sample of early switchers present through 2013 for the analysis, and compare their spending over time to a weighted version of our primary sample, where the weighting gives the modified primary sample the same health status distribution (based on ex ante ACG predictive risk scores) as the early switcher sample.

We discuss this approach in more detail in Appendix A.3, and present additional supporting evidence there. The final column in Table 4 presents the primary estimate of a 20.17-20.93% spending reduction as a result of the forced HDHP switch. This is qualitatively similar to our primary causal estimate of 11.02-15.19% (Column 3 in Table 4), indicating the robustness of that primary analysis to the difference-in-differences approach. While this is reassuring, we note that the difference-in-differences analysis explicitly considers a healthier sample than the primary analysis due to the health status distribution of early switchers (and the corresponding matched population in the primary sample), and thus, should not necessarily lead to the same result.

Elasticity Estimates. A typical metric used to compare price sensitivity estimates in medical spending is the arc elasticity of total medical spending with respect to the price consumers face. As discussed in Aron-Dine et al. (2013), describing a non-linear insurance contract by one price is an oversimplification, since consumers face many potential true marginal prices throughout the contract and also face different marginal prices based on their respective health risks. The notion that it is difficult for one price to represent an insurance contract for a population is supported in our Section 5 analysis, which shows that consumers face very different prices throughout the year and that they respond to spot prices instead of true expected marginal prices.

Nevertheless, for comparison purposes, in Table 4 we present the semi-arc elasticity of total

medical spending with respect to price:

$$\frac{2(q_{2013} - q_{2012})/(q_{2013} + q_{2012})}{(p_{2013} - p_{2012})}$$

Here,  $q_Y$  is mean individual total medical spending in year Y, and  $p_Y$  is the single 'price' of insurance coverage for the population in year Y. We follow the literature here, and take the single price of the HDHP in 2013 to be the proportion of medical spending that consumers in the overall population would have paid for if 2012 medical spending occurred under the HDHP plan design. This is .219 in the primary sample in our setting. The price of the PPO in 2012 is 0 since consumers don't pay anything for health care on the margin in the PPO. We note that while most of the literature uses are elasticity rather than semi-arc elasticity, when the price change in question starts from zero price, are elasticity just represents the % quantity change so is not a satisfactory descriptive statistic.<sup>23</sup> The semi-arc elasticity represents the change in quantity, normalized by the baseline quantity, divided by the change in price.<sup>24</sup>

As Table 4 reveals, the semi-arc elasticity for our primary causal treatment effect estimate lies in the range [-0.59, -0.69], averaging over both post-period years, while those from the other approaches in the Table lie between -0.57 and -1.08. These semi-arc elasticities are less than half of those for two of the main estimates cited in the RAND Health Insurance Experiment where consumers are randomized between coverage with (i) 100% and 84% actuarial value or (i) 84% and 69% actuarial value.<sup>25</sup> We use statistics from Keeler and Rolph (1988) to compute RAND semi-arc elasticities of -2.11 and -2.26 respectively for these two scenarios. Though, by this metric, consumers are less price sensitive in our setting, we note that the economic magnitudes of our treatment effect estimates are still substantial (regardless of the elasticity measures / comparison) and that there are many potentially important differences between our setting and the RAND setting.

Heterogeneous Treatment Effects. While it is important to document the impact of the forced switch to high-deductible health care on total medical spending, it is just as crucial to understand how and why consumers are reducing spending. Understanding how and why medical spending is reduced is important both to assess the positive impacts of different policies (e.g. insurance contract regulation, insurance exchange design, physician market regulation) as well as to draw some normative inferences about these policies' impacts. The rich claims data we observe, together with our large sample size, allow us to investigate the heterogeneous impact of the forced HDHP switch in substantial detail. Here, we document these heterogeneous impacts using the methodology developed in this Section, while in the rest of the paper we focus on the mechanisms underlying these

<sup>&</sup>lt;sup>23</sup>The arc elasticity in our context would be  $\frac{(q_2-q_1)/(q_2+q_1)}{(p_2-p_1)/(p_2+p_1)}$ . If  $p_1$  is 0, then the bottom of this fraction always equals 1 and just the quantity change is given, regardless of the magnitude of the price change.

<sup>&</sup>lt;sup>24</sup>In general, as with the arc-elasticity measure, one might want to normalize the price change as well to reflect differences in scale (e.g. comparing changes of \$5 to \$10 versus \$5000 to \$10000). In our setting, this is not an issue because we define price as the share of firm-wide costs that fall on the employee, following past work on moral hazard (see e.g. Manning et al. (1987)). Since this percentage is a relative measure already, this scaling issue does not arise when using the semi-arc elasticity measure.

<sup>&</sup>lt;sup>25</sup>The 84% actuarial value contract has a 25% coinsurance rate up to an out-of-pocket maximum of \$1000 while the 69% actuarial value plan has a 95% coinsurance up to a \$1000 out-of-pocket maximum.

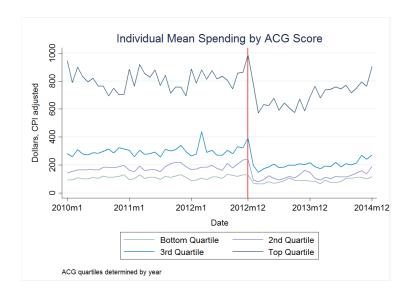


Figure 4: This figure plots adjusted spending for individuals in a given month, by ACG predictive health index quartile (the index is calculated at the beginning of each calendar year).

spending reductions.

Figure 4 investigates the impact of the switch to high-deductible health care as a function of consumer health status. The figure plots spending over time by consumer health status, categorized into quartiles using the ACG predictive index described Section 2. Consumers in the sickest quartile are those who, at the beginning of each calendar year, based on the last year of medical diagnoses and spending, are predicted to spend the most for the upcoming calendar year (while the healthiest quartile are those predicted to spend the least). One key difference between this figure and prior figures in this section is that the sample in each group can switch from year to year: consumers in the top quartile line for 2012 are those predicted to be the sickest for 2012, who might not be the same predicted sickest 25% of consumers for 2013. It is crucial to construct the figure this way (rather than fixing health status at a given point in time) to avoid reversion to the mean that occurs when categorizing health at one point in time.

The figure clearly shows that health spending is reduced for the sickest three quartiles, and that the majority of the spending reductions we document come from the sickest quartile of consumers, predicted on an ex ante basis. This is striking for several reasons. First, as we will document in Section 5, all of the consumers in the sickest quartile are expected to spend well past the deductible in a statistical sense. Given the HDHP contract design, many of these consumers can expect to pass the out-of-pocket maximum and all of these consumers have an expected end-of-year marginal price in between 0 and 10%, the coinsurance rate. This implies that the true price change these consumers should expect to face is quite low.<sup>26</sup> Second, because these consumers are predicted ex ante to be in the sickest group, many of them have chronic medical conditions where medical care may have especially high value. In the next section we explore what services these consumers are actually

 $<sup>^{26}</sup>$ We discuss this more in Section 5. Just because they *should* expect to face low marginal prices doesn't mean they *do* expect to face low marginal prices.

reducing, and show that they reduce consumption of a broad range of medical services, ranging from those that seem elective to those that should not be. Finally, it is important to emphasize that these sick consumers are relatively high-income: as shown in Table 1 median income for just the employee is between \$125,000 and \$150,000, which is high relative to the family out-of-pocket maximum of \$6,250 in the HDHP.

Table 5 presents treatment effect estimates using the methods developed earlier in this section, for different cohorts of consumers categorized by health status. The table presents estimates comparing 2012 spending to 2013 spending for parsimony: 2012 to 2014 comparisons are similar and included in Table A5 in Appendix A.<sup>27</sup> The sickest quartile of individuals, who spend on average \$12,335 in 2012, reduce spending by between 18-22% under our treatment effect measures that adjust for aging, the health care CPI, and anticipatory spending. These treatment effects are slightly larger for the ex ante health status quartiles 1 (healthiest), 2, and 3 respectively, though off much lower spending bases.<sup>28</sup> <sup>29</sup> The table also presents these results for consumers categorized by number of documented chronic conditions entering a given calendar year, revealing limited heterogeneity on this dimension. Figure A4 in Appendix A breaks down the spending reductions for quantiles within the sickest quartile of consumers, and shows even the sickest ex ante consumers reduce spending under the HDHP. Figure A5 in Appendix A shows that median monthly spending is also reduced for the sickest quartile of consumers.

Table 5 also documents heterogeneous treatment effects by (i) consumer demographics and (ii) broad categories of medical services (we present more details on medical services in the next section). One notable result is that spending reductions for dependents are limited (12%) and there are no anticipatory spending shifts for this group, suggesting that parents may be less willing to economize on care or shift care for their children. Table 5 also presents these treatment effects broken down by age and employee income.

We break down medical services into eight broad categories for this analysis, with a ninth category that includes all remaining services. One notable result is that spending is reduced across all eight of these broad spending categories, and that the effects have a fairly narrow range of a 6% CPI adjusted reduction (mental health) to a 25% reduction (ER spending). This is somewhat surprising, since some categories seem more elective (e.g. physician office visits, 18% reduction) and others seem less elective (e.g. inpatient, 13% reduction). Notably, consumers reduce spending

<sup>&</sup>lt;sup>27</sup>Table A4 in Appendix A also presents in detail the means and standard errors for anticipatory spending across all cohorts / categories in Table 5.

<sup>&</sup>lt;sup>28</sup>The health status quartile treatment effect analysis fixes the quartiles based on predictive indices for 2012, but allows consumers to switch between those quartiles from one year to the next. This means that the cross-sectional health status quartile populations change over time, but the definition of a quartile in terms of health status remains the same. This is why the % of consumers in each quartile is slightly different than 25%.

<sup>&</sup>lt;sup>29</sup>We note that the average of these health status quartile treatment effects, weighted by total spending, is slightly larger than the treatment effect presented for the entire population in Table 4. In the raw spending and age/CPI-adjusted only treatment effects, this difference is because the quartiles have slightly different mixtures of health status within the health status range for the quartile over the years. For the anticipatory spending adjusted estimates, this difference could also come from the fact that anticipatory spending regressions /adjustments are done separately for each quartile. In Table A6 in Appendix A we present some additional versions of this analysis, intended for robustness, where health status quartiles are defined as true quartiles on a year to year basis, though the ACG index boundaries of each quartile may change .

## Heterogeneous HDHP Spending Impact

Spending Impact				Treatment Effect				
				(1)	(2)	(3)		
	Group	Spending	2012  Mean	Nominal	$\stackrel{\circ}{ ext{CPI}}$	Anticipatory		
	%	%	Spending	Spending		Spending		
Age 0-17	36.26	24.29	3465.65	-0.07	-0.11	-0.11*		
Age 18-29	8.81	7.59	4442.77	-0.15	-0.19	-0.19*		
Age 30-54	51.99	62.08	6164.59	-0.19	-0.23	[-0.13, -0.18]		
$\rm Age~55 +$	2.92	5.95	11051.14	-0.11	-0.15	[-0.05, -0.11]		
Income \$0-100K	6.30	6.91	5701.99	-0.03	-0.07	[-0.00, -0.04]		
Income \$100-150K	63.04	62.98	5209.86	-0.13	-0.17	[-0.08, -0.13]		
Income \$150-200K	24.93	24.20	5026.86	-0.15	-0.18	[-0.15, -0.17]		
Income $200K+$	5.73	5.91	5340.94	-0.12	-0.15	[-0.09, -0.12]		
Employee	33.47	35.77	5532.76	-0.20	-0.23	[-0.12,-0.18]		
Spouse	23.92	35.12	7495.02	-0.16	-0.20	[-0.10,-0.16]		
Dependent	42.61	29.11	3570.33	-0.08	-0.12	-0.12*		
ACG Quartile 1**	28.51	9.74	1643.56	-0.25	-0.28	-0.28*		
ACG Quartile 1  ACG Quartile 2**	23.83	12.15	2824.78	-0.29	-0.28	[-0.39,-0.40]		
ACG Quartile 3**	23.53	21.45	4564.50	-0.36	-0.38	[-0.33, -0.40]		
ACG Quartile 4**	24.13	56.66	12335.85	-0.21	-0.25	[-0.18, -0.22]		
ACG Top 1%**	0.79	9.33	66606.47	-0.25	-0.28	-0.28*		
0 Chronic Cond.	62.78	38.34	3202.64	-0.15	-0.19	[-0.16,-0.18]		
1-2 Chronic Cond.	33.13	47.38	7240.37	-0.13	-0.19	[-0.18, -0.20]		
3+ Chronic Cond.	4.19	14.18	19093.34	-0.13	-0.22	[-0.16, -0.20]		
Innationt Hosp		16 52	069 40	0.00	0.19	[0.07, 0.11]		
Inpatient Hosp.		16.53	863.48	-0.09	-0.13	[-0.07,-0.11]		
Outpatient Hosp. ER		18.07 $3.11$	944.15 $162.40$	-0.13 -0.21	-0.17 -0.25	[-0.06,-0.12] -0.25*		
Office Visit		$\frac{5.11}{7.61}$		-0.21 -0.15	-0.25 -0.18	[-0.13,-0.16]		
RX		16.91	397.86 $883.62$	-0.15 -0.16	-0.18 -0.19	[-0.15, -0.10] [-0.15, -0.17]		
RX - Brand		10.91 $12.23$	638.82	-0.16 -0.16	-0.19 -0.20	[-0.16,-0.1 <i>t</i> ] [-0.16,-0.18]		
RX - Generic		4.05	211.62	-0.16 -0.15	-0.20 -0.19	[-0.10, -0.10] [-0.19, -0.19]		
Mental Health		9.45	493.86	-0.13	-0.19	[-0.19,-0.19] -0.06*		
Preventive		9.50	496.28	-0.02	-0.10	[-0.05,-0.08]		
Other		22.94	1198.07	-0.26	-0.29	[-0.17, -0.24]		

<sup>\*</sup>Anticipatory spending estimate negative or not significant from 0

Table 5: This table summarizes our descriptive evidence for the heterogeneous treatment effects of the forced HDHP switch. For parsimony, the tables presents the estimates from 2012-2013: see the Appendix for the estimates comparing 2012 to 2014. The table presents the results for different (i) demographics (ii) health status measures and (iii) types of health services. The first column reports the % of people within a given demographic group or health status group for categories (i) and (ii), and the % of total spending a given service spending is for category (iii). The second column reports average mean individual yearly spending for categories (i) and (ii), and average mean individual spending for each type of service for category (iii). The second through fourth columns present, for each respective framework, the % change in spending (for each demographic group, or type of service) as a result of the forced HDHP switch from 2012 to 2013.

<sup>\*\*</sup>Quartile definition constant, population shifts across quartiles each year.

Mixture of health status within quartile bounds differs from year to year.

for both branded drugs (20%) and generic drugs (19%). In addition, spending on services that are classified as preventive is reduced by 10%. This is especially striking since (i) these services are all free to consumers under the HDHP (as mandated under the ACA) and (ii) these are services that may prevent higher spending and poor health in the future.

In Appendix A, we present more detailed description of spending across these categories, including figures specific to each service category (Figures A6 and A7). These treatment effects tell us that total medical spending is reduced across these medical spending categories, but don't tell us enough about how or why spending is reduced. In the next section, we break down these documented spending reductions into (i) reductions from provider price changes (ii) reductions from consumer price shopping and (iii) reductions from consumer quantity reductions. We conduct that analysis in aggregate, but, importantly, also for specific service categories and for specific procedures. In doing so, we are able to dig deeper than the treatment effect measures presented here for total medical spending and better assess exactly how consumers and providers are responding behaviorally to the increase in cost sharing associated with the forced switch to high-deductible health care.

## 4 Spending Reduction: Decomposition

In the previous section we provided a range of evidence illustrating the impact of increased cost sharing on total medical spending. We showed that the forced switched to the HDHP plan in 2013 causally reduced total medical spending by between 11.79-13.80%. Additionally, we examined the impact of increased cost sharing on different categories of medical spending and different types of consumers. In this section we decompose the overall change in spending from the forced switch to the HDHP into three main effects (i) consumer price shopping (ii) outright quantity reductions and (iii) quantity substitutions to lower-cost procedures. In doing so, we also control for any provider price changes that occur (potentially in response to the large-scale change in insurance).

For this decomposition, we restrict the set of provider-procedure combinations we consider to those that have at least 15 observations over the two years we are studying the medical spending change for. Thus, when examining the total medical spending change from 2012 to 2013 (the year of the forced switch) we only consider provider-procedure combinations that have at least 15 combined observations in the claims data across both of those years. This ensures that we have accurate price data for the services performed, and are using a consistent set of providers and procedures to perform this analysis. These procedure-provider combinations account for 77% of overall spending.

In addition, we focus this analysis on the main region where the company employs people, in order to allow for the possibility that provider price changes could reflect market responses for providers in area where the firm has some monopsony power with respect to providers. The regional restriction reduces the number of employees considered in our analysis to an average of 16,814 (50,219 covered lives) per year, or about 75% of our primary sample.

**Framework.** We define the factors that we consider so that they are mutually exclusive and exhaustive for explaining the total change in medical spending. We define the *provider price change index* as the average increase in medical prices paid, holding constant the mix and quantity of services consumed. This procedure essentially defines a Laspeyres index for provider price levels:

$$PPI_{t+1,t} = \frac{TS_{t+1,t} - TS_{t,t}}{TS_{t,t}} \tag{1}$$

Here,  $TS_{t',t}$  is defined as total spending for period t choices at period t' prices. We define a choice as a choice of a procedure-provider combination, and price as the relevant-procedure-provider price in a given year. Thus, when t+1=2013 and t=2012, the index measures the increase in spending if the same provider-procedure combinations purchased in 2012 at 2012 prices were purchased at 2013 prices. This provider price inflation index takes into account a number of factors that lead to provider price changes including (i) basic medical price inflation and (ii) providers changing their prices in response to the regime shift to the HDHP.<sup>30</sup> In our upcoming results, we also present  $PPI_{m,t+1,t}$ , or this provider price index for different specific procedures m. While we are intrinsically interested in price changes, our main focus in measuring the provider price index is to isolate price shopping and quantity reductions.

The second component of our decomposition is the price shopping effect, which measures the extent to which consumers substitute to lower price providers conditional on receiving a specific kind of procedure  $m.^{31}$  To do this, e.g. for 2012-2013, we hold the 2013 distribution of prices for provider-procedure combinations fixed, and examine whether, for a given procedure, consumers substituted to differently priced providers in their 2013 choices, relative to their 2012 choices. This decomposition assumes that the ranking of prices across providers within a class of procedures is constant over time, something that we verify is approximately true in Appendix A. In addition, when we perform our aggregated price shopping calculation (the impact across all medical spending) we hold the mix of procedures constant across the set of feasible procedures, so that substitution to or away from certain procedures does not impact our price shopping measure.

Formally, take  $\mathbf{P}_{m,Q,t}$  to be the vector of prices for procedure m across the set of providers Q offering that procedure, at year t. Define  $\mathbf{C}_{m,Q,t}$  as the vector of provider choices by consumers for procedure m in year t across the feasible set of providers Q. Then, we define the price shopping statistic for procedure m as:

$$PS_{m,t+1,t} = \frac{\mathbf{P}_{m,Q,t+1} \cdot \mathbf{C}_{m,Q,t+1} - \mathbf{P}_{m,Q,t+1} \cdot \mathbf{C}_{m,Q,t}}{\mathbf{P}_{m,Q,t+1} \cdot \mathbf{C}_{m,Q,t}}$$
(2)

For procedure m, the price shopping effect tells us, holding prices constant at t+1 prices, whether consumers shifted towards cheaper or more expensive providers conditional on doing that procedure.

<sup>&</sup>lt;sup>30</sup>Provider prices are typically set through negotiations with the insurer, who typically presents in-network inclusion as a 'take-it-or-leave-it' offer for smaller scale providers. If renegotiations are 'sticky' in the sense that they occur infrequently, our price index may overstate or understate the long-run impact of the HDHP plan on price changes.

<sup>&</sup>lt;sup>31</sup>We study this question in an environment where consumers had access to a tool that could provide them with price information. Therefore, our setting is less representative of most consumer choice settings but, if anything, we would expect to find more shopping based on prices.

We compute the overall price shopping effect for overall spending by holding the revenue mix of procedures constant across procedures at year t revenue. Specifically, define  $Y_{m,t}$  as the total revenue for procedure m in year t and  $Y_t$  as total revenue across all procedures in year t. Then, the overall price shopping effect is:

$$PS_{t+1,t} = \sum_{m=1}^{M} \frac{Y_{m,t}}{Y_t} PS_{m,t+1,t}$$
(3)

The overall price shopping effect tells us the extent to which consumers substitute to higher or lower priced providers from one year to the next year, conditional on doing a specific procedure, summed up across procedures. This statistic incorporates any effect related to the mix of providers patients see for a given procedure moving from one year to the next year. This includes, e.g., consumers shopping for providers with lower prices (as a result of the HDHP switch) or trends whereby consumers are moving over time towards seeing more expensive doctors (e.g. because of shifting preferences).<sup>32</sup>

The third part of the decomposition reflects quantity changes by consumers. Our provider price index and price shopping measure reflect how price changes or the mixture of prices chosen for procedures contribute to the total spending reduction documented in the previous section. Our aggregated quantity change measure tells us how much of the change in total medical spending is due to consumers reducing quantities or substituting to different kinds of procedures: we also break down this measure into the medical spending change due to each of these two components.

Here, given that we have already defined the first two parts of this three-part exhaustive and mutually exclusive decomposition, we define the quantity reduction effect as the remaining % of the change in total spending not explained by the first two effects.

To do this, we define the year on year change in total spending as:

$$\Delta T S_{t+1,t} = \frac{\mathbf{P}_{t+1} \cdot \mathbf{C}_{t+1} - \mathbf{P}_t \cdot \mathbf{C}_t}{\mathbf{P}_t \cdot \mathbf{C}_t}$$

Here,  $\mathbf{P}_{t+1}$  is the vector of prices across all provider-procedure combinations present in this analysis, and  $\mathbf{C}_{t+1}$  is a vector describing the quantity consumed for each procedure-provider combination.  $\Delta T S_{t+1,t}$  is thus the change in total medical spending for the set of procedure-provider combinations studied in this analysis. Given this we define the quantity reduction effect, which captures the effect of year to year quantity changes on total spending, as:

$$QE_{t+1,t} = \Delta T S_{t+1,t} - PPI_{t+1,t} - PS_{t+1,t} \tag{4}$$

The quantity effect thus equals the change in total spending between two years, netting out provider price inflation and the price shopping effect. We break down the effect of quantity changes into

<sup>&</sup>lt;sup>32</sup>We note that our aggregate price shopping statistic is performed *conditional on procedure* and not *conditional on episode of illness*. Thus, our measure incorporates shifting to lower priced providers for a given procedure, but not the impact of shifting to lower priced kinds of procedures for a given episode of illness. We quantify the impact of shifting to lower priced procedures in the quantity change measures we describe momentarily. Of course, when we apply this price shopping measure to a specific procedure, this distinction is immaterial.

that due to quantity reductions and that due to substitution across types of procedures. To do this, we directly define the reduction in quantity of medical services as:

$$Q_{t+1,t} = \frac{Q_{t+1} - Q_t}{Q_t} \tag{5}$$

Here,  $Q_t$  is the count of medical procedures/services consumed in year t. If consumers shifted to lower priced procedures as a result of the HDHP plan shift, this would be accounted for by a change in the average price per medical procedure consumed overall. We define the aggregated impact of substitution across procedures on total medical spending as the residual of the quantity change effect not explained by straight quantity reductions:

$$QS_{t+1,t} = QE_{t+1,t} - Q_{t+1,t} (6)$$

We note here that our quantity change measures do not explicitly account for the anticipatory spending documented in the previous section, which reduced our estimate of the total reduction in medical spending by between 4-8%. Figure 3 illustrates that anticipatory spending is associated with quantity changes: such spending is unlikely to impact the provider price index and price shopping statistics presented here. We discuss this in the context of our results.

We now present the results for this decomposition, first for overall total medical spending, and second for specific procedure and diagnostic categories of interest. When we study specific procedures of interest, there is no distinction between  $QE_{t+1,t}$  and  $Q_{t+1,t}$  (since there is only one procedure involved in the calculation) so we only present on statistic for the impact of quantity changes on medical spending.

Results. Table 6 describes the results of this decomposition for the overall change in medical spending for consecutive years in our data. This table focuses on non-drug spending: we analyze drug spending separately afterwards. We report the results for all pairs of consecutive years from 2009-2014. While our main focus is on the 2012-2013 period when the forced switch to the HDHP occurred (and subsequent 2013-2014 trends), we believe that it is helpful to present the results for the prior years to have a baseline for each effect. The first column presents the year-on-year change in total spending change for our modified primary sample, showing similar results to our Section 3 analysis.

The second column presents the results for  $PPI_{t+1,t}$ , the provider price inflation index. The table illustrates how this effect is fairly consistent and small across the four pairs of years studied, ranging from 0.2% for 2011-2012 to 3.4% from 2009-2010. The effect for 2012-2013 is 1.7%: as described in the prior section, this could be due to either standard medical price inflation or providers changing prices in response to the introduction of the HDHP. Given the similarity of this effect for 2012-2013 relative to prior years, we can rule out a large provider price change as a result of the forced HDHP, under the presumption of a steady time trend in baseline medical inflation. This statistic for 2013-2014 is 1.7%, indicating no major change in the second year of full HDHP enrollment.

Similarly, the overall price shopping effect  $PS_{t+1,t}$ , presented in the third column, is fairly small across the pairs of years studied ranging from -0.6% for 2009-2010 to 3.6% from 2012-2013. Interestingly, this effect is largest for 2012-2013, implying that after the forced switch to the HDHP consumers are actually increasing the expense they're paying for a given procedure, rather than price shopping and moving to lower priced providers when they face a higher marginal price for care. Remember that this statistic conditions on year t+1 prices (here 2013 prices) so the 3.6% reflects shifting to more expensive providers for a given procedure (and not price inflation). The fact that this estimate goes in the 'wrong direction' suggests that other demand / preference trends for consumption may have shifted consumers towards more expensive providers conditional on a given procedure and, importantly, that medical spending was not markedly reduced due to consumers shopping for cheaper providers for a given procedure.<sup>33</sup> These results are particularly striking insofar as we study an environment where consumers were provided a comprehensive online tool to help them for prices in their region for different procedures. The 2013-2014 price shopping statistic is 0.7%: this is not sufficiently different from the prior year values to conclude that consumers learn to price-shop over time, in year two after the forced switch. This does not mean that some learning did not occur, but does mean that it did not meaningfully impact overall spending.

Table 7 presents a measure of potential savings from price shopping to give a sense of how large such savings could be in our environment, in a partial equilibrium sense. We compute a statistic that assesses what percentage of total spending would be saved if consumers who spend above the median price for a given procedure substituted to the median priced provider for that procedure in their region. For our overall spending metric, we then aggregate these statistics over all procedures. This potential savings metric does not incorporate any notion of whether higher-priced providers are higher quality, which would be important to assess welfare. For each two year pair presented, the percentage that could be saved is based on potential substitutions in the second year of each pair. Column 1 shows potential price shopping savings for overall spending, which ranges from 18.3% from 2009-2010 to 21.1% in 2011-2012. 2012-2013 and 2013-2014 values are 20.1% and 20.8% respectively. These results give a sense that there are quite a bit of potential savings from price shopping that are not currently being realized, though a complete welfare analysis would have to integrate factors such as travel costs and provider quality.

Spending is not decreasing in 2013 and 2014 because of provider price decreases or consumer price shopping. The main reason for the total medical spending reduction after the forced switch was quantity reductions by consumers. For the three pairs of years between 2009-2012, the % change in overall medical service quantities ranges from 6.0-8.4%., indicating increasing quantities over that time frame. For 2012-2013, the quantity of services consumed dropped by 17.9%, and,

<sup>&</sup>lt;sup>33</sup>For robustness, in Appendix A we perform this decomposition for new employees. We do this because one reason for a lack of short-run price shopping may be that consumers have existing relationships with providers that they want to maintain. New employees in each year should be less likely to have such relationships. We perform a cross-sectional version of this analysis for new employees in 2012, compared to new employees in 2013 (approx. 2,600 new employees and 4,300 new covered lives in each year). These new enrollees spend on average \$3,994 in 2012 and \$2,976 in 2013, about 25% lower than our primary sample. For new enrollees we find similar patterns for the spending reduction decomposition: a 1.6% effect of our price shopping measure on spending, a -16.5% impact of reduced quantities on medical spending, and a 1.3% increase in provider prices. See the appendix for more detail on this analysis.

#### Total Spending Change Decomposition

	$\Delta T S_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$Q_{t+1,t}$	$QS_{t+1,t}$
2009-2010	9.3%	3.4%	-0.6%	6.0%	0.5%
2010-2011	11.1%	2.0%	2.4%	6.8%	-0.1%
2011-2012	10.4%	0.2%	0.3%	8.4%	1.5%
2012-2013	-15.3%	1.2%	3.6%	-17.9%	-2.2%
2013-2014	6.6%	1.7%	0.7%	0.7%	3.5%

Table 6: This table presents the results for our decomposition of the total reduction in medical spending from one year to the next into three effects: (i) provider price inflation index (ii) price shopping effect and (iii) quantity change effect, broken down into straight quantity reductions and the impact of substitution across types of procedures on medical spending. See the discussion in the text for precise definitions of each of these effects.

thus, was the primary contributor to the drop in total medical spending over those two years as a result of the forced HDHP shift. Interestingly, from 2013 to 2014, quantities increase by only 0.7%, indicating a lower growth rate than prior to the HDHP switch. The table also reports the impact of substitution across types of procedures on medical spending, and shows that this effect is negligible over time, ranging from -2.2% for 2012-2013 to 3.5% from 2013-2014 (this effect is more important for drug spending, which we discuss momentarily).

Finally, in this Appendix subsection, we provide a detailed decomposition of treatment effects for each of the top 30 procedures (by total firm-wide spending).

We note that due to anticipatory spending, our 2012-2013 effects here may overstate the total spending reduction and total quantity reduction. Section 3 showed that such spending accounts for between 3-7% of the 2012-2013 spending reduction: if this all comes from quantity substitution, for a representative set of quantities, then the total spending change for 2012-2013 will be roughly between 8.3-12.3% in this section, and the total quantity reduction between 10.9-14.9%. It is clear that, regardless of the anticipatory spending adjustment made, quantity reductions are the primary reason for the documented drop in total medical spending due to the HDHP.<sup>34</sup>

Table 8 presents the same decomposition for types of consumers and classes of medical procedures of specific interest. First, it investigates the decomposition of the total spending change for the sickest quartile of consumers in the population. As shown in Section 3 these consumers substantially reduce spending and it is particularly interesting to understand how and why they

 $<sup>^{34}</sup>$ We also perform this spending change decomposition for specific calendar year months, e.g., performing the decomposition for the spending change from January 2012 to January 2013. We find that the price index effect is close to constant throughout the calendar year for the 2012-2013 change, and that the price shopping effect also has negligible variation throughout the year (ranging between -1% and +6% across the 12 calendar months. Quantity reductions range from -12% (July and September) to 22% in November and December, with a median value of -17% throughout the year.

# Price Shopping Potential Savings

	Overall	Imaging	Preventive	Preventive w/ Diag.	Sickest $25\%$
2009-2010	18.3%	24.9%	11.8%	8.8%	18.1%
2010-2011	18.7%	28.1%	12.2%	10.5%	19.0%
2011-2012	21.1%	37.1%	12.4%	10.4%	21.5%
2012-2013	20.1%	34.2%	12.5%	12.0%	21.3%
2013-2014	20.8%	37.0%	11.4%	12.5%	21.3%

Table 7: This table presents the potential savings from price shopping in each two year pair studied. Potential savings are defined by savings that would occur if consumers spending above the median for a given procedure reduced their spending to the median value for that procedure. Potential savings are calculated for the second-year of each two year pair, and presented for overall spending and specific spending categories.

do so given that (i) over half of these consumers reach the out-of-pocket maximum in 2013 (where the marginal price of care is 0) and (ii) these consumers may be economizing on valuable care.

These consumers have an absolute decrease in spending of 19.5% from 2012 to 2013, with total spending changes of 6.1% and 5.9% for the prior two pairs of years. Over all two year pairs, the price inflation index ranges between -0.1% and 1.1%, with similarly small values for the price shopping index. Again, for this population the key component of spending reductions from 2012-2013 are quantity reductions, which are responsible for a 20.0% reduction in spending for this group over those two years (in prior years, this ranges from 3.5% to 4.1%). Quantity substitutions across procedures account for a 3.3% reduction in spending from 2012-2013. Spending and quantities rise for these consumers from 2013-2014, with a quantity increase of 9.0% and a quantity substitution effect of 7.9%, indicting a movement / trend towards higher priced procedures. Overall, there is strong evidence that the sickest consumers are primarily reducing quantities when reducing spending: at the end of this section we break this down at the procedure level and find that these consumers are reducing quantities of most common medical services.

Table 8 also investigates this decomposition for (i) general preventive services (ii) preventive services that are only considered preventive with a prior diagnosis and (iii) imaging services, which are often cited as services where there is potentially wasteful spending. Preventive services are interesting to study because they are considered to be valuable services that consumers typically under-consume, and they are free under the HDHP (so that there is no true price change for them from 2012-2013). For general preventive services (which don't require a prior diagnosis) the results are quite interesting: total spending only decreases by 0.3% from 2012 to 2013, but the provider price inflation for these services is 6.4%, implying that prices increased much more than average. Consumers reduce quantities of these services by 7.5% from 2012-2013, which is direct evidence in support of 'behavioral hazard' (Baicker et al. (2013)) whereby consumers reduce consumption

of services that are of potentially high value. Interestingly, from 2013-2014 preventive quantities continue to decrease (by 5.2%) but provider prices increase by 12.6% and total spending increases by 13.0% on these services.

The fact that consumers economize on care that is still free could suggest limited consumer information on prices when making medical consumption decisions (e.g. preventive services that are in fact free). Another explanation for why consumers reduce preventive services is that consumption of these services may be bundled together with more expensive services during visits to providers: if consumers reduce visits overall they are likely to reduce consumption of preventive services. Similar results hold for preventive services where a prior diagnosis is required (which may encompass more essential care): total spending on these services is reduced by 10.6% from 2012 to 2013, with quantity reductions accounting for a 12.2% spending drop (for this category, quantities rebounded slightly, by 3.8%, from 2013 to 2014). For both kinds of preventive services trends in prior years had both increasing total spending on these services, and flat or increasing quantities consumed. Neither preventive service category shows a significant price shopping effect, and potential price shopping savings are 12.5% for services that are always preventive and 12.0% for those that are preventive with a prior diagnosis.

The results on imaging decompose a substantial reduction in imaging spending, 19.5%, from 2012 to 2013 (for earlier years, this spending increases between 5.5% and 12.4%). Price inflation in imaging is low, at -0.4% from 2012-2013, down from between 0.4% to 5.6% in earlier years. Tellingly, consumers reduce service quantities from 2012-2013 by 17.7%. Thus spending on imaging decreases, prices stay flat, and consumers reduce quantities of imaging services after the switch to the HDHP. Despite the relative homogeneity of imaging services and the large potential savings from price shopping (34.2%), there is a negligible impact of price shopping on spending, Finally, quantities for imaging only increase by 1.1% from 2013-2014 and total spending continues to decrease, by 2.3%, for imaging services over that pair of years.

Next, we take a deeper dive looking at specific procedures, and present the results of this decomposition for the 30 procedures on which consumers spend the most at the firm over the two-year treatment period 2012-2013. Table 9 presents the results for 9 of these top 30 procedures, with the rest presented in Table A9 in Appendix A. For quantity changes we only present  $QE_{t+1,t}$  since there is no possibility of substitution across procedure types when studying one procedure at a time.

Overall, for these top 30 procedures by revenue, 22 had increases in quantity consumed from 2010 to 2011, 24 had increases in quantity consumed from 2011 to 2012, but only 5 had increases in quantity consumed over the treatment period 2012-2013. This number rebounded to 24 that increased quantity from 2013-2014. 13 procedures had positive spending increases due to the price shopping effect from 2010-2011, with 19 having positive effects for 2011-2012, 18 for 2012-2013, and 17 for 2013-2014. 19 of the procedures had provider prices increase on average from 2010-2011, with 21 from 2011-2012, and only 16 and 11 for 2012-2013 and 2013-2014 respectively. At a high-level, this suggests that most of the reduction in spending due to the switch to the high-deductible plan came from consumers reducing quantities of care, with the remainder of the effect due to

Specific Effects
<b>Spending Decomposition</b>

	% Tot. Spend	$\Delta T S_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$Q_{t+1,t}$	$QS_{t+1,t}$
Sickest Quartile						
2010-2011	44.7%	6.1%	1.1%	-0.4%	4.1%	1.3%
2011-2012	45.0%	5.9%	-0.1%	-0.5%	3.5%	3.0%
2012-2013	49.7%	-19.5%	0.4%	3.4%	-20.0%	-3.3%
2013-2014	56.0%	19.2%	0.0%	2.3%	9.0%	7.9%
Preventive w/ Diagnosis						
2009-2010	16.0%	1.5%	3.0%	-0.8%	-0.4%	-0.3%
2010-2011	14.7%	3.0%	2.4%	-0.7%	0.1%	1.2%
2011-2012	13.7%	13.0%	3.6%	0.8%	7.3%	1.3%
2012-2013	16.1%	-10.6%	2.0%	1.0%	-12.2%	-1.4%
2013-2014	14.9%	10.3%	5.8%	-0.2%	3.8%	0.9%
Preventive Always						
2009-2010	7.4%	4.0%	3.9%	-2.1%	-5.7%	7.9%
2010-2011	7.6%	4.1%	-1.6%	9.2%	-0.4%	-3.1%
2011-2012	7.9%	1.3%	-6.5%	-0.5%	6.3%	2.0%
2012-2013	9.1%	-0.3%	6.4%	2.1%	-7.5%	-1.3%
2013-2014	8.8%	13.0%	12.6%	4.8%	-5.2%	0.8%
Imaging						
2009-2010	10.1%	7.5%	5.6%	0.1%	3.1%	-1.3%
2010-2011	9.5%	5.5%	2.7%	-1.9%	6.3%	-1.6%
2011-2012	10.0%	12.4%	0.4%	0.2%	13.5%	-1.7%
2012-2013	11.1%	-19.5%	-0.4%	0.6%	-17.7%	-2.0%
2013-2014	9.2%	-2.3%	-2.3%	3.7%	1.1%	-4.8%

Table 8: This table presents the results for our decomposition of the total reduction in medical spending from one year to the next into three effects: (i) provider price inflation index (ii) price shopping effect and (iii) quantity reduction effect, broken down into straight quantity reductions and the impact of within-category substitution across types of procedures on medical spending. It presents the decomposition for (i) the sickest quartile of consumers (ii) procedures which are preventive as stand alone procedures (iii) procedures which are preventive only in combination with a diagnosis and (iv) imaging procedures.

slightly decreasing provider prices. While we cannot rule out a true price-shopping effect, since our price shopping calculation could incorporate trends towards moving to higher price providers, our results suggest the the one-year spending reductions resulting from the switch to the high-deductible plan were not the result of increased consumer price shopping. Finally, and tellingly, 24 of the 30 procedures had increasing total spending from 2010-2011, 24 from 2011-2012, but only 4 from 2012-2013. These results add context to the aggregate results: consumers reduce quantities across almost all of the most common / highest total spend medical procedures. This suggests that cost-sharing might be an effective but blunt instrument to control health spending: higher cost-sharing clearly reduces medical spending, but seems to do so across the spectrum of medical procedures, some of which are likely still valuable and others which are likely not.<sup>35</sup>

The results for specific procedures given in Table 9 are also of interest. Both routine pregnancy deliveries and C-section deliveries have very small quantity changes over the treatment period, but prices for each procedure declined by approximately 16%, much more so than in non-treatment years (e.g. 2010-2011, presented in the table). Despite the flat change in overall pregnancies, in the treatment period there was a 13.8% decrease in ultrasounds due to pregnancy (compared to a 2.0% quantity increase for 2010-2011) and an overall 17.7% decrease in total spending on those ultrasounds.

In the treatment period, consumers reduced their quantity of colonoscopy biopsies by 25.8%, compared to an 18.6% increase in quantity consumed from that service from 2010-2011. They reduced consumption of colonoscopy diagnostics by 31.6% in the treatment period, compared to a 9.9% increase from 2010 to 2011. There was a 8.9% decrease in mammography screenings during the treatment period, compared to a 17.2% increase in those screenings from 2010-2011. These services are especially interesting since they are preventive services that consumers could receive at no cost under the high-deductible plan. This suggests that quantities were reduced either because consumers did not know that these screenings were still free, or because they made fewer overall visits to the doctor's office, where some services were preventive and others were not. There were also substantial reductions in quantities of Brain MRIs and joint MRIs, as shown in Table 9.

**Drug Spending.** Since the nature of shopping is inherently different for prescription drugs than for typical medical services and providers, we excluded drug spending from the spending reduction decomposition just presented. Here, we discuss a similar decomposition for prescription drugs.

For prescription drugs, because allowed drugs prices are essentially the same across all innetwork pharmacies, we combine the provider price index measuring price inflation and the price shopping index into one average price change index. Table 10 shows these average price changes and the quantity changes for drugs for year pairs spanning 2009-2014: the quantity change is still broken down in straight quantity reductions and the impact of substitution across drug types on

<sup>&</sup>lt;sup>35</sup>More research is needed to determine the welfare implications of the type of spending reductions we document here. Without a careful welfare assessment of the value of medical services, across the range of medical services, we can only suggest that reduced quantities across the range of services is consistent with reductions in both valuable and non-valuable services. E.g., there could just be consumers for whom certain procedures aren't valuable, across all procedures, and those consumers are the ones reducing care.

Total Spending Change Decomposition High Spend Procedures

	% Total Spend	$\Delta T S_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$QE_{t+1,t}$
Routine Vaginal Birth (59400)	2.7%	-13.6%	-15.4%	1.4%	0.4%
Routine Vaginai Dirtii (59400)	$\frac{2.7\%}{2.9\%}$	-13.0% -4.1%	1.2%	-1.6%	-3.7%
Routine Cesarean Section Birth (59510)	1.9%	-4.170 -18.9%	-16.8%	0.1%	-3.170 -2.2%
Routine Cesarean Section Birth (99310)	2.2%	0.8%	$\frac{-10.876}{2.3\%}$	-0.4%	-2.270 -1.1%
Ultrasound, Preg. Uterus (76817)	0.7%	-17.7%	-5.6%	1.7%	-13.8%
Ottrasound, Freg. Oterus (19811)	0.8%	$\frac{-17.776}{2.9\%}$	3.4%	-2.5%	2.0%
Colonoscopy, with Biopsy (45380)	1.3%	-28.4%	2.6%	0.6%	-31.6%
r v ( · · · · · )	1.1%	15.8%	1.0%	4.9%	9.9%
Colonoscopy, Diagnostic (45378)	1.1%	-28.6%	0.5%	2.1%	-31.2%
107	0.9%	38.2%	1.8%	3.2%	33.3%
Mammography, Screening (G0202)	1.5%	-7.6%	0.2%	1.1%	-8.9%
	1.3%	19.9%	0.8%	1.9%	17.2%
MRI, Brain (70553)	2.0%	-6.1%	-4.7%	-1.8%	-9.0%
	1.9%	18.9%	-2.7%	-8.7%	30.4%
MRI, Hip/Knee/Ankle (73721)	1.3%	-23.9%	1.2%	2.3%	-28.4%
	1.5%	5.7%	2.3%	-2.5%	6.0%
Foot, Molded Insert (L3000)	1.1%	-60.3%	2.0%	1.4%	-63.7%
	1.3%	12.1%	-0.6%	1.1%	11.7%
No. top 30 w/ Positive Value					
2010-2011	-	24	19	13	22
2011-2012	-	24	21	19	24
2012-2013	-	4	16	18	5
2013-2014	-	23	11	17	24

Table 9: This table presents the results for our decomposition of the total reduction in medical spending from one year to the next for select procedures codes of interest from the top 30 procedure codes in terms of total medical spending over 2012-2013. Select procedures are presented for brevity: the results for all 30 procedures are presented in Table A9 in Appendix A. For each procedure, the first row gives the values for each effect over period 2012-2013, while the second row gives the corresponding values for 2010-2011 as a reference point. The bottom of the section of the table presents the number of positive % changes for each part of the spending decomposition, for all 30 of the top procedures by revenue, for year pairs from 2010-2014.

# Prescription Drug Spending Change Decomposition

	$\Delta T S_{t+1,t}$	$PPI_{t+1,t} + PS_{t+1,t}$	$Q_{t+1,t}$	$QS_{t+1,t}$
2009-2010	10.1%	6.4%	3.6%	0.1%
— Brand (38.8%)	10.5%	14.0%	-3.0%	-0.5%
— Generic (61/2%)	16.3%	5.2%	10.5%	0.6%
2010-2011	6.6%	5.3%	1.2%	0.1%
— Brand (35.3%)	7.5%	13.1%	-4.9%	0.7%
— Generic (64.7%)	8.3%	1.1%	7.1%	0.1%
2011-2012	4.2%	-0.2%	4.5%	-0.1%
— Brand (32.9%)	7.1%	6.7%	0.3%	0.1%
— Generic (67.1%)	-4.1%	-10.4%	6.9%	-0.6%
2012-2013	-21.3%	-4.3%	-17.8%	0.8%
— Brand (28.7%)	-20.7%	13.6%	-30.3%	-4.0%
— Generic (71.3%)	-22.4%	-12.0%	-11.8%	1.4%
2013-2014	13.9	5.3%	8.1%	0.5%
— Brand (25.1%)	19.1%	17.5%	1.3%	0.3%
— Generic (74.9%)	-2.7%	-10.2%	8.3%	-0.8%

Table 10: This table presents the results for our spending reduction decomposition, applied to prescription drugs. The numbers in parenthesis in the first column indicate the percentage of drugs used that are brand vs. generic.

spending. The table also studies this decomposition separately for brand drugs and generic drugs.

As in our analysis of overall medical spending, the table reveals that drug spending increased at a steady rate from 2009-2012, decreased sharply for 2013, and began to increase again in 2014. For all drugs, the drop in spending for 2013 was almost entirely due to quantity reductions, as was the case with overall spending. When broken down into the impacts on brand drug consumption and generic drug consumption, some interesting patterns emerge. While brand drug counts steadily decrease and generics steadily increase over time in the pre-period, over the treatment period 2012-2013 the quantity of brand drugs consumed decreases by 30.3% while that of generics only decreases by 11.8%. Within the class of brand drugs, from 2012-2013, quantity substitutions across the mixture of brand drugs reduces spending by 4%, while for generics this increases spending by 1.4%, suggesting together that consumers are substituting away from more expensive brand drugs to their generic counterparts. Additionally, price inflation for brand drugs is quite high over time, while generic drugs prices are decreasing in a meaningful way over time. Taken in sum, our spending reduction decomposition for prescription drugs suggests that consumer spending reductions are primarily due to reduced quantities (rather than substitution from brand to generic) and that brand drug consumption is much more heavily reduced than generic consumption.

# 5 Consumer Responses to Non-Linear Contract

As a result of the forced shift to high-deductible health care from free health care, the consumers we study reduced health care spending causally between 11.02% and 15.19%, off a baseline of \$740 million in total spending. These spending reductions came in large part from well-off and predictably sick consumers facing reasonably low yearly out-of-pocket maximums. Moreover, consumers reduced spending almost exclusively by buying lower quantities of health care services, rather than through price shopping for cheaper services, or, indirectly, by having access to lower priced providers over time.

While these facts clearly establish who reduced spending, and how they did so, they do not explain why. In this section, we investigate in depth how consumers respond to the complex yearly price structure of the HDHP in order to explain why predictably sick and well-off consumers with low out-of-pocket maximums reduce medical spending. Our analysis is motivated by research across a range of industries suggesting that consumers may respond to 'spot' prices, i.e. the prices they face on any given day, rather than the price a fully rational consumer would respond to, which is the actual shadow price of current spending given the contract and expected future spending (we also refer to this as the expected marginal price). In the context of Medicare Part D prescription drug coverage, Einav et al. (2013a), Dalton et al. (2015), and Abaluck et al. (2015) use different approaches to show that consumers markedly reduce consumption after they hit the 'donut hole' (a region where they pay 100% of cost), even when they should have clearly expected to end their year in that coverage region, with a shadow price equal to the full cost of a given drug. Aron-Dine et al. (2012) study consumer responses to non-linear insurance contracts in a large-employer health insurance setting, and conclude that consumers respond to both spot and true shadow prices for care during the year. Grubb and Osborne (2015) and Nevo et al. (2015) study consumers responding to non-linear tariffs in cellular phone and broadband markets respectively. In electricity markets, Ito (2014) documents how consumers respond to average prices over the course of nonlinear contracts, rather than true marginal prices. Liebman and Zeckhauser (2004) refer to this phenomenon as "schmeduling," and discuss behavioral foundations for why consumers may not respond to expected marginal prices in complex non-linear contracts.

In our environment, if consumers respond to simpler spot prices, rather than the true marginal (i.e. shadow) price of care, then they will under-consume care relative to what a fully rational dynamically optimizing consumer would do. This is true because the spot price in the HDHP is weakly decreasing during the year, and will thus always be weakly higher than the true shadow price of care. In some cases it will be much higher: for example, a predictably sick consumer will be under the deductible early in the year (spot price of 100% of cost) but will have a true shadow price close to 0%, since they can expect to get close to, or surpass, the plan out-of-pocket maximum.

Here, we investigate the extent to which consumers' emphasis on spot prices, rather than the true shadow prices, reduces their medical spending. This could be one potential explanation for why predictably sick and relatively well-off consumers still reduce spending under the HDHP. We also leverage our two years of post-period data to investigate whether consumers learn to respond

to the true shadow price instead of the spot price once they have experience with the HDHP plan.

Our empirical environment is uniquely well suited to study consumer dynamic responses to spot and shadow prices in non-linear contracts. In the pre-period, all consumers in the primary sample are enrolled in completely free health care, with no shadow price dynamics throughout the year as risks are realized. Because the entire large population shifted from free health care to the non-linear HDHP contract for 2013, we can use simple cross-sectional assumptions on population health together with detailed micro-level data on health status and incremental spending throughout the calendar year (pre and post switch) to trace out consumer responses to spot prices vs. shadow prices. We compare incremental spending and dynamics for consumers in 2013 (first treatment year) and 2014 (second treatment year) to that in 2011, a pre-period year without anticipatory spending at the end of the year.<sup>36</sup>

**Model.** Denote consumer health status at the beginning of a calendar year by  $H_Y$  and consumer demographics as  $X_Y$ . Our key assumption maintains that the cross-sectional distribution of population health needs at any point t during treatment year Y is the same as that cross-sectional distribution at the same point in time t in control year Y'. We assume this is true conditional on  $H_Y$  and  $X_Y$ , to leverage the scale and depth of the data. Formally, using 2013 as an example treatment year and 2011 as an example control year, we assume:

$$F_{2013}[s_t|H_{2013}, X_{2013}] = F_{2011}[s_t|H_{2011}, X_{2011}] \ \forall t = 1, \dots, 12$$

Here,  $s_t$  describes the health state of consumers at the beginning of month t and F denotes the distribution of that health state. This assumptions implies that, conditional on ex ante health status and demographics, the dynamic evolution of population health needs throughout the year is identical in the treatment year and the control year. This assumes that, in the treatment years of 2013-2014, consumers do not become, on average, sicker throughout the year due to dynamic effects from reducing the care consumed earlier in the year. To the extent that this assumption is violated, this will work against our main results as we will predict *lower* differences in spending for 2013 and 2014 relative to 2011 because consumers will be conditionally sicker in those years. Our upcoming analysis of consumers who have already passed the out-of-pocket maximum in the treatment years also supports the notion that such within-sample health effects on spending are minimal, since their incremental spending is identical to equivalent pre-period consumers.

With this assumption on the within-year evolution of health status in place, we next define the mapping from the health state and insurance contract to incremental consumer spending as:

$$G[M_{t+x} - M_t | s_t, H, X, Ins_t]$$

Here,  $M_t$  is year-to-date spending at the beginning of month t and  $M_{t+x}$  is the year-to-date spending

<sup>&</sup>lt;sup>36</sup>In 2013, spending in January and February may be depressed because of anticipatory 2012 spending, as discussed in Section 3. This becomes a smaller concern as we move through the year 2013 and is not of high enough magnitude to markedly impact our results.

at the beginning of month t+x. So, here if x=1, G reflects the distribution of incremental monthly spending in the population for month t, given the health state, insurance contract  $Ins_t$ , ex ante health status, and ex ante demographics. For any given month t, if x=12-t then G reflects the distribution of rest of year spending from the beginning of month t.

Empirically, we observe  $M_t$  and  $M_{t+x}$  for feasible t and x within a calendar year, as well as insurance contract details  $Ins_t$  and ex ante health status and demographics H and X.  $s_t$  is unobserved. To implement our analysis, we assume that there is a one-to-one monotonic mapping between  $s_t$ , which is unobserved, and year-to-date spending  $M_t$ , conditional on H and X. Thus, if a consumer spending  $M_t$  by month t in 2013 is at the Zth quantile for  $M_t$ , conditional on other observables, then that consumer is directly comparable to the Zth quantile consumer for  $M_t$  in 2011. This means, e.g., that if 35% of consumers have  $M_t$  that places them in the coinsurance region for the high-deductible plan at the beginning of June, 2013, those consumers can be directly compared to the 35% of consumers in 2011 in the same quantile range for  $M_t$  in that year.<sup>37</sup> This permits direct comparison between spending patterns within the calendar year for consumers under the HDHP in 2013, as a function of insurance contract prices, and those patterns for equivalent consumers in 2011 under free health care.

The final part of the model is the definition of different potential prices consumers might respond to in the HDHP as the calendar year evolves (i.e. the components of  $Ins_t$ ). The primary prices we study are:

- Spot Price,  $P_t^s$ : This is the marginal price a consumer faces at the time they make the decision to consume health care. This corresponds directly to the three arms of the non-linear high-deductible contract, and equals 1 if consumers have not reached the deductible (they bear 100% of cost), equals .1 if consumers are in the coinsurance region (they pay 10% of cost), and equals 0 if consumers have passed the out-of-pocket maximum. Prior to the high-deductible plan, consumers always have spot prices of 0.
- Shadow Price / Expected Marginal EOY Price,  $P_t^e = E_t[P_T^s|M_tH, X, Ins_t]$ : The shadow price is the expected marginal end-of-year price for a given consumer, given their health status and year-to-date spending at t. This price evolves dynamically throughout the year as risks are realized, and is the only price that a fully rational and informed consumer without liquidity constraints would use when making health care decisions.
- Prior Year End Marginal Price,  $P_t^L$ : This price is defined as the actual end of year price a consumer would have faced if their total medical spending during the prior year occurred in the HDHP. For consumers in 2014, this is their actual end-of-year price from 2013. For consumers in 2013, this is what their end-of-year price in 2012 would have been if they had been in the HDHP

 $<sup>^{37}</sup>$ This concept manifests slightly differently for individuals and for families. For individuals, it is as described in the text and straightforward to implement in both descriptive analysis and regressions. For families, in the descriptive analysis we assume that families have one health state measure  $s_t$ , and conduct the analysis under that assumption. For our regression analysis, we pursue a more sophisticated approach that studies individual behavior within the family structure.

in that year. This price is intended to capture consumer behavior where consumers explicitly use their most recent risk realizations to project their shadow price of care.

Computing  $P_t^s$  is straightforward for each consumer and each month by mapping  $M_t$  to the corresponding non-linear contract spot price (deductible, coinsurance, or out-of-pocket maximum). Computing  $P_t^L$  is similarly straightforward, taking the spot price implied by the previous year's total spending applied to the HDHP. Computing the shadow price / expected marginal price is more complex because it involves computing expectations about total end-of-year spending for each consumer at the beginning of each month. To construct  $P_t^s$  we use the following process:

- 1. For each month t define cells of equivalent consumers using the triple  $(H, X, M_t)$ . We define these cells to be as precise as possible while maintaining sufficient sample sizes to determine a distribution of end-of-year spending realizations for each cell. In practice we define these cells as follows. We divide individuals by sextiles based on  $H_Y$ . We use age as our only X variable, and split consumers into five age bins  $(0\text{-}15, 16\text{-}25, 26\text{-}35, 36\text{-}45, 46+})$ . Then, for each cell combination of age and health, we divide consumers into deciles based on year-to-date spending  $M_t$ . Overall, we use 270 cells.<sup>38</sup>
- 2. Assign individual i to one of these cells for each month t.
- 3. Form non-parametric end-of-year spending distribution for individuals i in cell t using all the observations for actual end-of-year spending in cell  $(H, X, M_t)$ . Denote this distribution  $f_{i,t}(M_{i,T}|H, X, M_{i,t})$ .
- 4. Combine individual end-of-year spending distributions into family distributions, assuming no correlation in spending for individuals with a family:

$$f_{j(i),t}(M_T) = \sum_{\sum_{M_{i,T}=M_T}} \prod_{i}^{j(i)} f_{i,t}(M_{i,T})$$

Thus, the family distribution of end-of-year total spending is just the distribution of the sum of individual end-of-year spending across individuals in that family.

5. The distribution of family end-of-year prices  $P_{j,T}^s$  is the distribution that results from mapping the  $M_T$  coming out of  $f_{j(i),t}(M_T)$  to the corresponding spot prices for each  $M_T$ , either 1,.1, or 0. The expected marginal price, or shadow price, is thus:

$$P_{j,t}^e = \Sigma_{M_T \in \mathbf{M}_T} P_{j,T}^s(M_T) f_{j,t}(M_T)$$

 $P_{j,t}^e$  in our model is intended to serve as the price a rational and fully informed consumer should perceive as their true price of incremental care at t. We note that this framework is not intended to be a model of how consumers actually behave but rather a model of how a rational consumer in

<sup>&</sup>lt;sup>38</sup>We combine 30 of the 300 possible cells into neighboring cells if sample sizes are too small, i.e. sick consumers between 16-25.

their situation would behave.<sup>39</sup> Our upcoming analysis investigates whether consumers respond to alternative prices (e.g. spot prices or last year's end marginal price): if they do so, this suggests a departure from what a fully informed and rational consumer would do.<sup>40</sup>

Finally, we note that, when forming the expected end-of-year price, we deal with the issue of reverse causality (where cohort spending reductions imply changes to the expected end-of-year prices) by instrumenting for expected end-of-year prices in treatment years with the projected end-of-year prices for similar consumers prior to the forced HDHP switch. These prices are correlated with those from equivalent consumers post-switch, but not correlated with changes to incremental spending that result post-switch. We use these instrumented versions of  $P_t^e$  throughout the descriptive and regression analysis.

Descriptive Analysis. We first use this framework as the basis for a series of descriptive analyses that investigate incremental consumer spending as a function of  $s_t$  and  $Ins_t$  across the calendar year. Then, we turn to regression analyses that formally quantify how consumers respond to the different possible prices they respond to. For parsimony, we present the descriptive analysis in this section for families (covering 3+ individuals total) since the majority of employees are in this coverage tier and the vast majority of spending comes from employees and dependents in this tier. Similar analysis for individuals and those with just one dependent are presented in Appendix A. See Table 3 for additional descriptive statistics on which non-linear contract plan arms consumers would have ended the year in had they been enrolled in the HDHP in 2012.

Our first set of descriptive analyses examines incremental spending (age and year adjusted) by month for consumers in 2013 (or 2014) relative to that spending by equivalent consumers under free insurance in 2011. We examine the distribution of consumers' incremental spending for (i) the next month and (ii) the rest of the year, starting at any given month t. We begin by examining incremental spending as a function of the spot price consumers face at the beginning of month t in 2013, and compare that to the incremental spending of the equivalent quantiles of consumers for  $M_t$  in 2011.

It is useful to provide an example to illustrate the methodology when we consider spot prices alone. Consider incremental spending for the next month for consumers who have passed the out-of-pocket maximum by month t in 2013. For those consumers, we (i) determine the threshold quantile of total spending for consumers who have passed the out-of-pocket maximum and (ii) form a comparison population in 2011 corresponding to the same quantiles of  $M_t$  in that year. Thus, e.g., if 15% of families have passed the out-of-pocket maximum by November 2013, the comparison group for November 2011 is the top 15% of families by total spending at that point.

Figure 5 shows the mean and median incremental spending for the next month (left panel) and for the rest of the year (right panel) for families who have passed the out-of-pocket maximum by

<sup>&</sup>lt;sup>39</sup>In our analysis, we focused on this as the true marginal price of care, or shadow price. This abstracts away from within-year risk aversion with respect to the shadow price.

<sup>&</sup>lt;sup>40</sup>It is important to note that, to the extent that our expected end-of-year price has statistical error, or is biased, this will suggest that consumers place some weight on other prices in our regression analysis. Given the precision of our model, and the large emphasis on spot prices we find, this seems like a secondary concern.

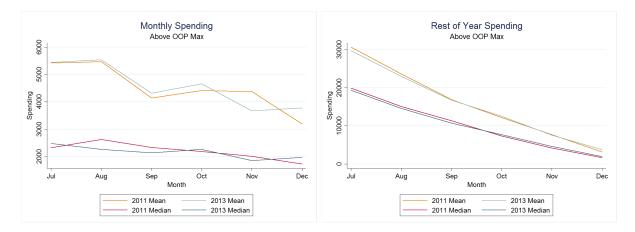


Figure 5: This figure shows incremental spending for employees who have passed the out-of-pocket maximum by the start of a given month in 2013. The left side of the figure studies incremental spending for the next month, while the right side studies incremental spending for the rest of the year. This 2013 incremental spending is compared to 2011 incremental spending for the equivalent quantiles of consumers based on total yearly spending up to month t,  $M_t$ .

month t in 2013. The figure presents the results for July-December of the calendar year, since few families pass the out-of-pocket maximum prior to those months in 2013.<sup>41</sup>

The figure illustrates that incremental spending for the next month is essentially the same for families in 2013 who have passed the out-of-pocket maximum at t and their comparison quantiles of families in 2011. The mean and median are almost identical across all months t from July to December between the control and treatment groups. Further, it shows that incremental spending for the rest of the year is also essentially identical for the treatment cohorts in 2013 and their respective comparison groups in 2011, across all t.

Taken together, these results suggest that once consumers have passed the out-of-pocket maximum under the HDHP in 2013, they spend exactly as much as they would have spent incrementally as in 2011. Since consumers who pass the out-of-pocket maximum always have  $P_t^s = P_t^e = 0$ , the same spot and shadow prices as the pre-period, the fact that these consumers spend the same in 2013 as their comparison groups do in 2011 provides a check showing that consumers respond equivalently to a price of zero in both periods. It also provides a simple test for our empirical strategy, akin to a falsification test. Were our assumptions about disease dynamics driving biased results we would expect to find differences even when prices are the same in both 2013 and 2011. Additionally, it implies that all of the spending and quantity reductions that we document earlier in this paper, including those for the sickest ex ante quartile of consumers, must come from consumers when they are either in the deductible arm or the coinsurance arm of the HDHP.

Next, we present analogous figures for consumers who begin a month in the coinsurance arm of the high-deductible plan in 2013. Here, for example, if families who have  $M_t$  placing them in the coinsurance arm are between the 27th and 70th quantiles of total spending by t, then we compare the incremental spending for this population in 2013 to the incremental spending for

 $<sup>^{41}</sup>$ Table A12 shows the number of families who have passed the out-of-pocket maximum by the beginning of a given month in 2013, climbing from 673 in July to almost 1,655 by December.

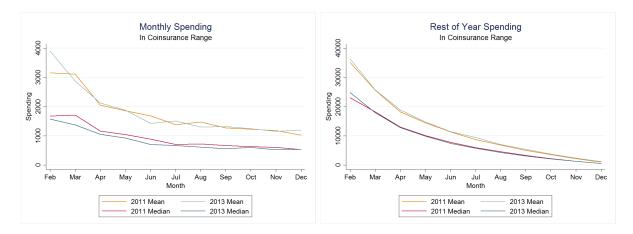


Figure 6: This figure shows incremental spending for employees who are in the coinsurance arm of the HDHP by the start of a given month in 2013. The left side of the figure studies incremental spending for the next month, while the right side studies incremental spending for the rest of the year. This 2013 incremental spending is compared to 2011 incremental spending for the equivalent quantiles of consumers based on total yearly spending up to month t,  $M_t$ .

families between the 27th and 70th quantiles of total spending by t in 2011. Table A12 shows the number of families in the coinsurance region at the beginning of each month in 2013.

The left and right panels of Figure 6 portray incremental monthly spending and incremental rest of year spending for these treatment and comparison groups. It is evident that both types of incremental spending are essentially the same for the treatment cohorts in 2013 and their relevant comparison groups in 2011. This is true uniformly throughout the calendar year. Once consumers reach the coinsurance region, their spending does not drop relative to the pre-period in free health care. Taken together with the out-of-pocket maximum results, this suggests that essentially all the reductions we have documented for reduced post-period spending come from consumers when they are actually under the deductible in the calendar year. In turn, this suggests that when predictably sick consumers reduce spending, they only do so when under the deductible early in the year.

This is borne out when we examine the analogous figures for families who begin a given month under the deductible (family counts by month given in Table A12). The left and right panels of Figure 7 plot incremental monthly spending and incremental rest of year spending across the calendar year for consumers under the deductible at the beginning of each month in 2013, and their relevant 2011 comparison groups. The figure shows substantial decreases in incremental monthly spending for consumers under the deductible in 2013, relative to their 2011 comparison groups. This decrease is approximately 25-30% throughout the calendar year for mean monthly spending, and 50% throughout the year for median spending. As expected, rest of year spending also drops for consumers in the treatment cohorts relative to the comparison cohorts.

When combined with our earlier descriptive evidence on predictably sick consumers reducing spending, these analyses suggest that these consumers only reduce spending when under the deductible, even though they should predictably go well past the deductible during the calendar year. We explore this more precisely by examining analogous descriptive analyses that examine incremental spending as a function of *both* spot price and expected family end-of-year price, i.e. the

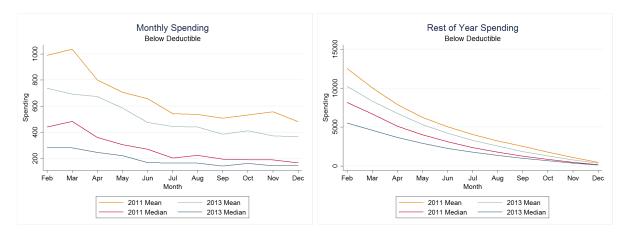


Figure 7: This figure shows incremental spending for employees who are under the HDHP deductible by the start of a given month in 2013. The left side of the figure studies incremental spending for the next month, while the right side studies incremental spending for the rest of the year. This 2013 incremental spending is compared to 2011 incremental spending for the equivalent quantiles of consumers based on total yearly spending up to month t,  $M_t$ .

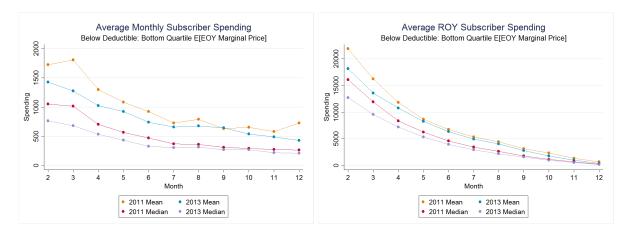


Figure 8: This figure shows incremental spending for predictably sick (25% of ex ante sickest consumers under the deductible at the start of each month) consumers who are under the HDHP deductible by the start of a given month in 2013. 2013 incremental spending is compared to 2011 incremental spending for the equivalent quantiles of consumers based on total yearly spending up to month t,  $M_t$ . and expected end of year price.

true shadow price of care. In our setting, this allows us to separate how predictably sick consumers respond when under the deductible, since those consumers will have quite low shadow prices, reflecting the expectation that they will almost surely pass the deductible, and possibly pass the out-of-pocket maximum, during the HDHP plan year.

The top panel of Figure 8 presents incremental monthly and rest of year spending for families who (i) start a month under the deductible in 2013 and (ii) are in the lowest quartile of expected end-of-year price (sickest quartile) conditional on starting the month under the deductible. It is important to note that the mixture of consumers under the deductible becomes notably healthier as the year goes on (since sick consumers spend money and move to the coinsurance region). Consequently, though we present the analysis for February - December for completeness, the months

% Savings by Start of Month Plan Arm

	% 2013 Savings	% 2014 Savings
Start of Month Plan Arm		
Deductible	91%	120%
- EOY Q1 (Sick)	25%	33%
- EOY Q2	24%	30%
- EOY Q3	19%	24%
- EOY Q4 (Healthy)	23%	32%
Coinsurance	-5%	-10%
OOP Max	14%	-10%

Table 11: This table shows the % of total reduced 2013 and 2014 spending coming from consumers who start a given month in a given plan arm of the non-linear contract. The table integrates spending at the monthly level: e.g., a consumer starting February under the deductible has February spending count towards under deductible, while if that consumer starts March in the coinsurance range, March spending counts in the coinsurance category. 2013 and 2014 consumers' spending are compared to comparable quantiles of consumers' spending from 2011 as discussed in the text. For deductible, we break down consumers into the quartile of their shadow prices conditional on being in that plan arm at the start of a month.

early in the year are most relevant since this is when truly predictably sick consumers are still under the deductible. This panel shows that these consumers substantially reduce incremental monthly spending early in the year: for example, in March, the sickest quartile of consumers under the deductible reduce mean spending by about 25% relative to their 2011 comparison group, despite the fact that these consumers average about \$15,000 in spending for the rest of the year, suggesting that they will easily pass the deductible on average. As shown in Table A13, these consumers have expected end-of-year prices of 0.08, and almost certainly end the year in either the coinsurance region of out-of-pocket maximum region. As shown earlier, consumers do not reduce incremental spending once they reach either of these other regions.

Applying a more stringent criterion — the sickest 10% of the population — we find patterns that mimic those for the sickest quartile, and show that these consumers reduce spending early in the year, despite having mean true shadow prices of 0.06. Appendix A includes additional analyses by illness level. Table A13 shows expected end-of-year prices conditional on plan arm and distribution and ex ante health status.

Table 11 brings together these descriptive analyses to illustrate the proportion of total yearly savings due to incremental monthly spending changes for consumers who start a given month in a given plan arm. 91% of the total yearly spending reductions from 2011 to 2013 for the families studied comes from consumers who started a given month under the deductible. This reflects the intuition presented in the earlier figures in this section: when consumers are under the deductible during the calendar year they reduce their spending, but otherwise only have negligible spending reductions. The Table shows that, for the families studied in this section, 25% of all spending re-

ductions during the year come from consumers who are (i) under the deductible and (ii) predictably sick in the sense that they have low expected end of year marginal prices, i.e. true shadow prices of care. Interestingly, 24%, 19%, and 23% of total spending reductions come from families in quartiles 2, 3, and 4 of shadow prices: this suggests that healthier consumers ex ante are also responsible for large portions of overall spending reductions, and that those occur when they are under the deductible during the year.<sup>42</sup>

Evolution of Spending Dynamics. It is possible that consumers respond heavily to spot prices, rather than true shadow prices, in 2013 because they are new to high-deductible health care and are still learning about the financial implications of that contract. In fact, Handel and Kolstad (2015) surveys consumers at the firm in 2012 and 2013 and shows many consumers lack information about specific financial aspects of the HDHP, even after they are forced to switch that plan. Further, other papers in the literature that study how consumers respond to non-linear contracts study environments where consumers have been enrolled in those contracts for some meaningful period time already (see e.g. Einav et al. (2013a) in Medicare Part D). Though the literature doesn't study the evolution of these dynamic responses over time, their results suggest that consumers' experience in the market does not come close to eliminating their emphasis on spot prices relative to true shadow prices.

Figure 9 replicates, for 2014 spending, the descriptive results presented earlier this section investigating how 2013 incremental spending compares to 2011 incremental spending as a function of the contract plan arm a consumer starts a given month in. The figure highlights that the patterns we discussed in depth for 2013 spending continue to hold in 2014, suggesting limited learning in how consumers respond to the non-linear HDHP contract moving through their second year in it. The 2014 panels that examine incremental spending in the deductible and co-insurance region look essentially identical to those from 2013. Consumers substantially reduce both incremental monthly and rest-of-year spending when they begin a given month under the deductible, but show no such incremental reductions when they begin in the coinsurance arm. Beyond the out-of-pocket max spending is, if anything, slightly higher relative to 2011. This small but positive effect may reflect the fact that the price trend adjustments made over time may slightly understate actual price inflation for high risk consumers.

Figure 10 examines the extent to which predictably sick consumers reduce incremental spending when under the deductible in 2014. The results mimic those for 2013: predictably sick consumers exhibit lower spending for the next month, and for the rest of the year, relative to comparable consumers in 2011, when they start the month under the deductible. Both the lowest shadow price quartile, and decile, reduce spending by meaningful amounts in this scenario, supporting the notion that these consumers are responding to spot prices in a meaningful manner (since their true shadow prices are still quite low, as in 2013).

<sup>&</sup>lt;sup>42</sup>Note that these numbers imply slightly different predictions than those in Table 5 in Section 3 because this section restricts the analysis to families and end-of-year marginal price is determined at the family level, as opposed to thinking about health status from the individual perspective as is done in Table 5.

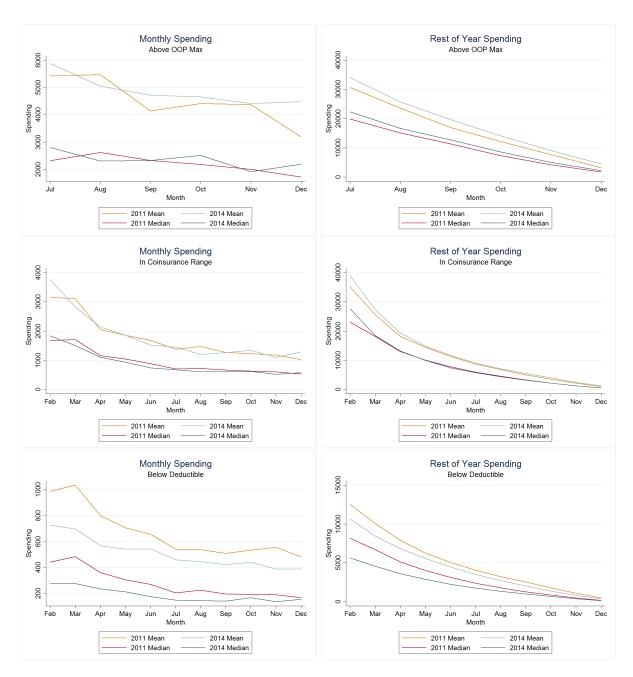


Figure 9: This figure presents descriptive results for 2014, comparing incremental spending in that year by plan arm to spending by equivalent quantiles of consumers in 2011. These figures are directly analogous to those presented earlier in this section, describing how incremental spending in 2013 compares to that in 2011. The left panels present incremental spending for the next month conditional on start of month plan arm, while the right panels present incremental spending for the rest of the year.

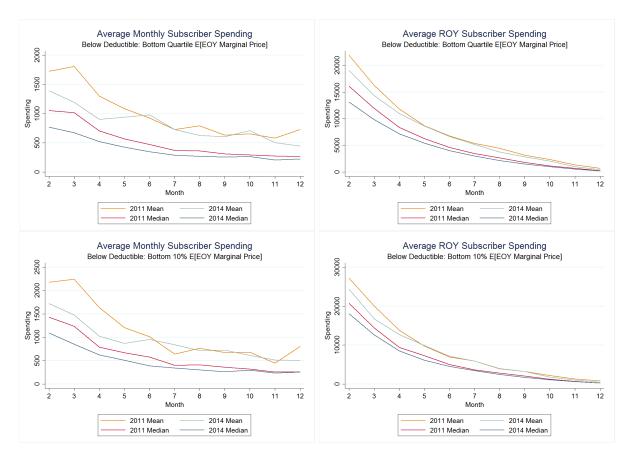


Figure 10: This figure presents descriptive results for 2014, and examines how predictably sick consumers under the deductible at the beginning of a month reduce incremental spending. These figures are directly analogous to those presented earlier in this section, describing how incremental spending in 2013 compares to that in 2011. The left panels present incremental spending for the next month conditional on start of month plan arm, while the right panels present incremental spending for the rest of the year.

Table 11 illustrates that in 2014, as in 2013, essentially all the spending reductions during the year come from consumers spending incrementally less when they start a month under the deductible, relative to their 2011 comparison cohorts. In fact, in 2014 consumers slightly increase spending relative to 2011 when in either the coinsurance arm or out-of-pocket maximum arm, implying that spending reductions coming from when consumers are under the deductible actually comprise 120% of total spending reductions for 2014 relative to 2011.

## 5.1 Regression Analysis

The descriptive analysis in this section presents strong evidence that consumers (i) heavily respond to spot prices, even when they are predictably sick, and that (ii) reduced incremental spending under the deductible accounts for essentially all treatment year spending reductions. Now, we perform a series of regression analyses to deal with underlying correlations in the data and more precisely quantify the impacts of different non-linear contract prices on total medical spending. Specifically, we include (i) spot prices (ii) shadow prices and (iii) prior year-end marginal prices

in one regression framework, and determine which of these prices is most important for predicting consumer spending reductions in the 2013-2014 treatment years.

Our primary regression studies incremental monthly spending for families in the 2013 and 2014 treatment years relative to their 2011 comparison quantile groups (as defined earlier in this section). Our main specification is:

$$\log(Y_{i,t} + 1) = \alpha + [\beta_e P_{i,t}^e + \beta_s P_{i,t}^s + \beta_L P_i^L] + [\theta_e P_{i,t}^e + \theta_s P_{i,t}^s + \theta_L P_i^L] I_{2013-2014}$$

$$+ [\kappa_e P_{i,t}^e + \kappa_s P_{i,t}^s + \kappa_L P_i^L] I_{2014} + \gamma_H H_i + \gamma_X X_i + \gamma_{Y^l} \Sigma_{l=1}^2 \log(Y_{i,t-l} + 1)$$

$$+ \Sigma_{t \in T} \gamma_t I_t + \Sigma_{Y \in TY} \gamma_Y I_Y + \epsilon_{i,t}$$

Here,  $Y_{i,t}$  is total monthly incremental spending (insurer + out-of-pocket) in month t for a given family.  $P^k$  are the three prices defined at the family-level for each month t. The regression includes observations from one control year, 2011, and both treatment years, 2013 and 2014. Importantly, we define counterfactual HDHP non-linear contract prices for the 2011 control population using the same quantile comparison method discussed earlier in this section: this means that conditional on (H, X) we match deciles of  $M_t$  in 2011 to comparable deciles in 2013 and 2014, and assign the 2011 consumers the same prices as those treatment year consumers. This mimics the approach used in the descriptive analysis comparing treatment consumers to comparable control consumers, leveraging the cross-sectional assumptions described earlier. The regressions control for ex ante family health status (adding up individual family spending predictions), demographics (ages, family size, gender mixture), and calendar month and year fixed effects. Additionally, the regressions control for lagged spending from each of the prior two months, to deal with spending autocorrelation.

Our primary parameters of interest are the interaction of price measures and treatment years.  $\theta_k$  coefficients gives an estimate for the % reduction in incremental monthly spending as a function of each kind of non-linear contract price in the treatment years. For example,  $\theta_k = 0$  would imply that, conditional on health status, demographics, and other prices, families do not change spending in response to changes in  $P^k$ . Negative values imply that consumers reduce spending by  $\theta_k$ % in response to a price change of 1 (i.e. 100%). The  $\kappa_k$  parameters are also of interest, and measure whether consumers' responses to the different non-linear contract prices change in 2014, after they have already been enrolled in the HDHP for a full year. By including prices directly in the regression in the period prior to the introduction of the HDHP we can flexibly capture any mechanical correlations between estimates prices and spending.<sup>43</sup>

When we implement these regressions, we use indicator variables to represent various values of each  $P^k$ , rather than continuous measures of those prices. For spot prices and prior year-end marginal prices this is natural, since 0,.1, and 1 are the only possible values for these prices.

<sup>&</sup>lt;sup>43</sup>Table A14 motivates this regression analysis by illustrating the underlying correlations in these three prices at different months during the calendar years in 2013 and 2014. All prices are positively correlated in all months considered. In February, there are relatively low correlations between spot prices and shadow prices (0.285), and spot prices and the previous end-year marginal price (0.131). These correlations increase over the calendar year, equal to 0.668 and 0.315 respectively in July, and 0.857 and 0.381 respectively in December. The correlation between shadow prices and prior year-end prices decreases as the year goes on and equals 0.627 in February, 0.513 in July, and 0.437 in December.

For those two prices, we omit the value of 0 (consumers passed the out-of-pocket maximum) and include two dummies for starting a month (ending the year) in the deductible arm or coinsurance arm. For the shadow price in the current year (expected end-of-year marginal price) our main specification considers quintiles of this price, described in our results table, though we also examine a specification with ventiles. We note that, as discussed earlier, we use instrumented versions of expected end-of-year prices in the treatment years to deal with the issue of reverse causality (where cohort spending reductions imply changes to the expected end-of-year prices).<sup>44</sup> Finally, it is important to note that if our measures of expected future prices are noisy projections of true shadow prices, this will reduce the magnitude of our expected price coefficients (biased towards 0) which works against the results we eventually find.

Table 12 presents the results from our primary specification, along with five robustness analyses. The regression has 749,705 observations and an  $R^2$  of 0.381. The table presents the main coefficients of interest. Our primary specification shows that on average in 2013, consumers under the deductible reduce incremental monthly spending by 42.2%, significant at the 1% level, controlling for their shadow prices and prior year-end marginal price. This change is relative to the the pooled population with the 2011 control group and treatment year consumers who have passed the out-of-pocket maximum. This treatment effect for 2014 is not statistically different from that for 2013, with a small standard error of 0.0374 for this difference. Consumers in the coinsurance region at the start of a month in 2013 reduce incremental spending by 14.4% on average, controlling for everything else, with this 2013 effect statistically the same as the 2014 effect.

Consumers' responses to their true shadow prices are much lower in magnitude: for example, consumers in the 4th highest shadow price quintile (0.275, 0.730) only reduce incremental spending by 6.66%, statistically significant at 1%, relative the control group consumers (and omitted 2013 OOP-max consumers) who have shadow prices of 0. These results are similar across the quintiles, except for quintile 5 (highest shadow prices) which shows higher relative spending, likely due to the presence of many consumers spending 0 in this group regardless of the price regime. The coefficients which examine the 2014 differential for these treatment effects are positive and small, suggesting that consumers are not learning in the second-year that the shadow prices are the true prices they should consider (if so, these coefficients would be negative).

The coefficient on prior year-end marginal price is small and positive for 2013 when 2012 end of year spending would have placed the consumer under the HDHP deductible. This suggests that this is not a meaningful driver of spending reductions in 2013. However, the coefficient examining the 2014 differential is -0.0962, statistically significant at 1%, suggesting that consumers in 2014 who ended 2013 under the deductible reduce incremental monthly spending by 10% in 2014. This suggests that, to the extent that consumers learned about the HDHP from 2013 to

<sup>&</sup>lt;sup>44</sup>To do this we use projected end-of-year prices for comparable quantiles of consumers in 2010, prior to the forced HDHP switch (and prior to the observations included in the regression). These prices are correlated with those from equivalent consumers post-switch, but not correlated with changes to incremental spending that result post-switch. It is important to note that these prices will be biased slightly lower than actual 2013 and 2014 shadow prices (because spending in the pre-period is higher). However, because the change in total spending implies only small changes in these shadow prices, this should not have a meaningful impact on our results.

2014, they learned based on their prior-year end-of-year price realization, rather than through an understanding of the more complex shadow price. Ending the prior year in the coinsurance arm does not have a meaningful impact on next year spending next year, either in 2013 or 2014.

Table 12 also presents five regression specification that change the primary specification to examine robustness to different versions. The specification in the second column replaces shadow price quintiles with ventiles, to see if finer and more precise measures of shadow prices impact our results. The results are very similar between this specification and the primary one just described (ventile coefficients are presented in Appendix A, for parsimony). The third column omits, prior year-end marginal price from the regression, and shows that the results are unchanged, though the  $R^2$  is slightly lower. The fourth column omits the shadow price measures, and shows that the primary specification results are essentially unchanged otherwise. The fifth column omits health controls and prior month spending controls. Removing these variables reduces the  $R^2$  to 0.349, showing that these variables meaningfully impact the predictive ability of the regression. The spot price coefficients increase in magnitude, while all other price coefficients remain similar. The sixth and final column examines the primary regression run for 2013 only, and, not surprisingly, shows results similar to the primary specification.

In addition to the descriptive analysis and the regression results presented thus far we also estimate a set of penalized regression models, specifically a LASSO model.<sup>45</sup> Following the approach employed by Backus et al. (2015), we can flexibly capture the many potential relationships between prices and subsequent spending as well as potential correlations amongst dependent variables. The results, which we present in the Appendix, further support the key finding that the primary impact is for a spot price of 1.

Taken in sum, these regression results illustrate that relative to shadow prices and last year's ending marginal price, spot prices are the primary driver of the spending reductions we document. Shadow prices have a limited impact on spending reductions. Consumers have limited responses to the prior year's end-of-year marginal price in the first HDHP plan year, 2013, but increasingly respond to that price in 2014, the second year of HDHP enrollment. Together with the descriptive results presented earlier in this section, it is clear that, at least in the first two years of HDHP enrollment, consumers respond to spot prices (or something correlated with spot prices) much more so than they do to true shadow prices or the prior year's marginal price.

#### 6 Conclusion

In this paper we studied the health care decisions and spending behavior for a large population of employees (and their dependents) who were forced into high-deductible insurance after years of having access to completely free health care. The change caused a spending drop between 11.79% and 13.80% of the approximately \$740 million in yearly firm spending on health care prior to the switch. These spending reductions came across the spectrum of health care service categories.

 $<sup>^{45}</sup>$ LASSO is equivalent to OLS (a linear model minimizing squared residuals) with an additional constraint on the sum of the absolute values of the coefficients.

Non-Linear Contract						
Incremental Spending R	egressions			0		
	D.::	Cl J D		fication No Shadow	T	0012
Variable	Primary	Shadow P Ventiles	No Prior Year MP	Price	Fewer Controls	2013 Only
Spot Price X Treatment	Voor	ventnes	1ear Mi	1 1100	Controls	Olliy
Spot Title X Treatment	Tear					
1 (Deductible)	-0.422***	-0.414***	-0.434***	-0.347***	-0.525***	-0.411***
- (= 0.00000000)	(0.0385)	(0.0458)	(0.0384)	(0.0328)	(0.0395)	(0.0386)
1 (Deductible X 2014)	-0.0547	-0.0727	-0.0671*	0.0323	-0.0860**	_
,	(0.0374)	(0.0443)	(0.0372)	(0.0318)	(0.0860)	_
0.1 (Coinsurance)	-0.144***	-0.0938**	-0.143***	-0.117***	-0.181***	-0.139***
,	(0.0377)	(0.0401)	(0.0335)	(0.0325)	(0.0346)	(0.0337)
0.1 (Coinsurance X 2014)	-0.0197	-0.0416	-0.0331	-0.001	-0.0314	
· · · · · · · · · · · · · · · · · · ·	(0.0328)	(0.0390)	(0.0326)	(0.0307)	(0.0336)	_
Shadow Price X Treatme	ent Yr.					
Quintile $2 - [0.089, 0.100]$	-0.0570***	a	-0.0655***		-0.0773***	-0.0597***
Quintine $2 - [0.009, 0.100]$	(0.0217)	a	(0.0214)	_	(0.0222)	(0.0219)
Quintile 2 X 2014	0.0424*	a	0.0214) $0.0211$		0.0222	(0.0219)
Guintine 2 A 2014	(0.0424)	a	(0.0211)	_	(0.0223)	_
Quintile $3 - [0.100, 0.2755]$	-0.0424*	a	-0.0443	_	-0.0479*	-0.0564***
Quintific 9 [0.100,0.2199]	(0.0255)	-a	(0.0249)	_	(0.0261)	(0.0262)
Quintile 3 X 2014	0.0549**	-a	0.0253	_	0.0615*	(0.0202)
Quintile 9 It 2011	(0.0260)	-a	(0.0256)	_	(0.0267)	_
Quintile $4 - [0.2756, 0.7303]$	-0.0666***	-a	-0.0381	_	-0.0715**	-0.0513*
[0.2100,0.1000]	(0.0294)	-a	(0.0285)	_	(0.0301)	(0.0313)
Quintile 4 X 2014	0.106***	a	0.0196	_	0.115***	-
•	(0.0292)	-a	(0.0283)	_	(0.0300)	_
Quintile $5 - [0.7304,1]$	0.135***	$\_\_a$	0.205***	_	0.167***	0.160***
, , ,	(0.0312)	a	(0.0288)	_	(0.0320)	(0.0355)
Quintile 5 X 2014	0.0967***	a	-0.0114	_	0.109***	
	(0.0307)	$ ^a$	(0.0284)	_	(0.0315)	_
Prior Yr. End MP						
X Treatment Yr.						
1 (Deductible)	0.0657***	0.0509*	_	0.0948***	0.0516*	0.0607
1 (Boddonsie)	(0.0262)	(0.0269)	_	(0.0244)	(0.0268)	(0.0384)
1 (Deductible X 2014)	-0.0962***	-0.0822***	_	-0.0569**	-0.0786***	(0.0301)
1 (B oddoonsie 11 <b>2</b> 011)	(0.0254)	(0.0260)	_	(0.0236)	(0.0260)	_
0.1 (Coinsurance)	-0.0333	-0.0308	_	-0.0497**	-0.0471**	-0.0384
0.2 (0.2.2.2.2.2)	(0.0210)	(0.0216)	_	(0.0205)	(0.0215)	(0.0310)
0.1 (Coinsurance X 2014)	-0.0159	-0.0102	_	0.0283	-0.0181	
,	(0.0205)	(0.0216)	_	(0.0200)	(0.0210)	_
Demographics & Seasonality	YES	YES	YES	YES	YES	YES
Prior Month Spend Controls	YES	YES	YES	YES	NO	YES
Health Controls	YES	YES	YES	YES	NO	YES
Transii Constols	1 12/0	LED	1120	1120	110	LED
Observations	749,705	749,705	749,705	749,705	749,705	499,796
$R^2$	0.381	0.383	0.374	0.371	0.349	0.382
*** p < 0.01 ** p < 0.05 *						

<sup>\*\*\*</sup> p < 0.01, \*\* p < 0.05, \* p < 0.10

Table 12: Results for regressions examining consumer responses to non-linear contract prices in the HDHP.

a Shadow price ventile coefficients displayed in Table A10 in Appendix A

We investigated whether spending reductions came from (i) consumer price shopping for cheaper providers (ii) quantity reductions or (iii) substitution across procedures by consumers. We clearly documented that spending reductions were due almost entirely to consumer quantity reductions across a broad range of services, including some that were likely of high value in terms of health and potential to avoid future costs. Consumers did not shift to cheaper providers, either immediately in the first year post-switch or afterwards in the second year.

A meaningful portion of all spending reductions came from well-off consumers who were predictably sick, implying that the true marginal prices they faced under high-deductible care were actually quite low. We investigated consumers' responses to the different potential prices they might perceive in the non-linear high-deductible insurance contract to help explain the puzzle of why these consumers reduce spending. To do this we leveraged a unique feature of our environment, namely that we observe a large population of consumers in completely free health care (with no price dynamics) in the pre-period, and that same population of consumers in the post-period as prices are more complex and evolve over time. We developed a framework to conduct both descriptive and regression-based analysis to study how incremental consumer spending during the calendar year responds to (i) spot prices (ii) true shadow prices (expected end-of-year marginal prices) and (iii) the marginal price implied by their previous year's total spending.

We found that almost all spending reductions during the year occurred while consumers were still under the deductible, despite the fact that the majority of incremental spending occurs for consumers that have already passed the deductible. Moreover, about 30% of all spending reductions come from consumers in months when they (i) began that month under the deductible but (ii) were predictably sick, in the sense that they had very low shadow prices for health care. Once these consumers (predictably) reached the coinsurance arm and out-of-pocket maximum arms of the non-linear contract, they did not reduce spending further. These spending patterns are almost identical for 2014, implying that consumers did not learn to respond to the true shadow prices of care by the second-year of enrollment in high-deductible health care. Regression analysis that controls for health status, demographics, and recent months' health spending shows that consumers reduce spending by 42.2% when under the deductible, controlling for both their shadow prices and last year's end-of-year marginal price. The regressions reveal that consumers do reduce relative spending by 10% in 2014 when they ended 2013 under the deductible. This suggests that while consumers may not respond to their true shadow price of care in the second-year, they do respond somewhat to their price experience in the prior year.

By revisiting a well studied topic using new data we provide, to our knowledge, the most comprehensive assessment of consumer price elasticity of demand in an employer-sponsored insurance population since the RAND Health Insurance Experiment.<sup>46</sup> We assess not only *whether* consumers reduced spending but *how*, leading to insights with potentially important normative implications.

<sup>&</sup>lt;sup>46</sup>We note that the recent Oregon Health Insurance experiment provides a detailed analysis of the price responsiveness of the relatively poor and sick Oregon Medicaid population. We see our results as complementary in that the two studies cover the majority of the populations of interest in considering health policy options: prime age workers and their families receiving coverage from an employer (or in principal on an insurance exchange) and Medicaid. Both studies investigate mechanisms underlying price responsiveness, with some, but certainly not full overlap.

We study an environment with relatively educated, high-income consumers who have access to a price shopping tool that they have been primed to use. Yet, we find that price shopping is not an important component of the spending reductions resulting from the switch to high-deductible care and, instead, that outright health care quantity reductions across the spectrum of services drives those reductions. This suggests that the nature of those quantity reductions is crucial, in the current climate, for assessing the welfare impact of increased cost-sharing [see Baicker et al. (2013)]. We document similar reductions in care that is likely valuable (e.g. preventive care) and care that is potentially wasteful (e.g. imaging services). We believe that a comprehensive assessment of whether such quantity reductions are welfare increasing on net is an important path for future research.<sup>47</sup> Additionally, we believe that further research on the positive and normative implications of different "value-based" contract designs [see, e.g., Chernew et al. (2007)] is crucial to assess the degree to which tailoring out-of-pocket payments to specific health behaviors can drive purchasing value. While it is clear that such contracts can improve on designs that lump all services together, it is less clear how specific such contracts can be before they become too complex for consumers to effectively navigate. If the effectiveness of such contracts is limited by their inherent complexity, supply-side policies such as the move towards Accountable Care Organizations (ACOs) may be a more effective mechanism to efficiently cut back on high cost, low value care than demand-side policies such as raising deductibles.

Our results also suggest the typical structure of non-linear health insurance contracts, with decreasing marginal prices throughout the year, reduces medical spending and consumption and may yield dramatically different behavior relative to plans that cover the same proportion of overall population expenditures but have flatter structures throughout the year. This creates a challenge for employers and exchange regulators: highly non-linear contracts, such as a catastrophic contract with a large deductible that transitions directly to a zero marginal price stop-loss, will help control spending and protect consumers from large financial risks, relative to flatter contracts, but may also discourage the use of valuable services(along with wasteful services). For example, a transition to decreasing non-linear tariffs in Medicare Part D may reduce overall spending and better protect consumers from financial risk, but may also discourage adherence to important medications [see, e.g., Einav et al. (2013a)]. We believe that a careful empirical investigation of optimal non-linear contract design in the context of these responses to different price signals, building on work such as Vera-Hernandez (2003), is a valuable avenue for future research.

<sup>&</sup>lt;sup>47</sup>Most current studies that consider health outcomes are limited in the outcomes they (i) can measure and (ii) are powered to identify the effects for. Studies that exist typically distill the multifaceted nature of health outcomes down to simple measures like mortality. Furthermore, even in relatively sick populations outcomes like mortality require expensive trials with large sample sizes (e.g. the RAND and Oregon HIEs). We believe that analysis that presents interim signals on the value of health care consumed (or foregone), such as ours, is important for making progress on assessing the normative impact of increased cost-sharing, while comprehensively assessing the health implications of the behaviors we document is a challenge for future work.

## References

- Abaluck, Jason, Jonathan Gruber, and Ashley Swanson, "Prescription Drug Use under Medicare Part D: A Linear Model of Nonlinear Budget Sets," February 2015. MIT. Working Paper.
- Aron-Dine, Aviva, Liran Einav, Amy Finkelstein, and Mark Cullen, "Moral Hazard in Health Insurance: How Important is Forward Looking Behavior?," November 2012. NBER Working Paper No. 17802.
- \_ , \_ , and \_ , "The RAND Health Insurance Experiment, Three Decades Later," Journal of Economic Perspectives, 2013, 27 (1), 197–222.
- Backus, Matt, Tom Blake, and Steven Tadelis, "Cheap Talk, Round Numbers, and the Economics of Negotiation," 2015. eBay Working Paper.
- Baicker, Katherine, Sendhil Mullainathan, and Joshua Schwartzstein, "Behavioral Hazard in Health Insurance," September 2013. Harvard Working Paper.
- **Blinder, Alan S.**, "Wage Discrimination: Reduced Form and Structural Estimates," *Journal of Human Resources*, 1973, 8 (4), 436–455.
- Bundorf, M. Kate, "Consumer-Directed Health Plans: Do They Deliver?," 2012. Robert Wood Johnson Foundation.
- Buntin, Melinda B., Amelia M. Haviland, Roland McDevitt, and Neeraj Sood, "Health-care Spending and Preventive Care in High-Deductible and Consumer-Directed Health Plans," *American Journal of Managed Care*, 2011, 17 (3), 222–230.
- Cabral, Marika, "Claim Timing and Ex Post Adverse Selection," 2013. University of Texas Working Paper.
- Cardon, James and Igal Hendel, "Asymmetric Information in Health Insurance: Evidence from the National Medical Expenditure Survey," *The RAND Journal of Economics*, 2001, 32 (3), 408–427.
- Carlin, Caroline and Robert Town, "Adverse Selection, Welfare, and Optimal Pricing of Employer Sponsored Health Plans," 2009. University of Minnesota Working Paper.
- Chandra, Amitabh, Jonathan Gruber, and Robin McKnight, "Patient Cost-Sharing, Hospitalization Offsets, and the Design of Optimal Health Insurance for the Elderly," 2008. NBER Working Paper No. 12972.
- Chernew, Michael, Allison B. Rosen, and A. Mark Fendrick, "Value-Based Insurance Design," *Health Affairs*, 2007, 26 (2), 195–203.
- CMS, "National Health Expenditure Data," August 2015. https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/NationalHealthExpendData/NationalHealthAccountsHistorical.html.
- Cutler, David, "From the Affordable Care Act to Affordable Care," Journal of the American Medical Association, 2015, 314 (4), 337–338.

- **Dalton, Christina M., Gautam Gowrisankaran, and Robert Town**, "Myopia and Complex Dynamic Incentives: Evidence from Medicare Part D," June 2015. University of Arizona Working Paper.
- Einav, Liran, Amy Finkelstein, and Mark Cullen, "Estimating Welfare in Insurance Markets Using Variation in Prices," *Quarterly Journal of Economics*, 2010, 125 (3), 877–921.
- \_ , \_ , and Paul Schrimpf, "The Response of Drug Expenditure to Non-Linear Contract Design: Evidence from Medicare Part D," August 2013. NBER Working Paper No. 19393.
- \_ , \_ , Stephen P. Ryan, Paul Schrimpf, and Mark R. Cullen, "Selection on Moral Hazard in Health Insurance," American Economic Review, 2013, 103 (1), 178–219.
- Finkelstein, Amy, Sarah Taubman, Bill Wright, Mira Bernstein, Jonathan Gruber, Joseph P. Newhouse, Heidi Allen, Katherine Baicker, and The Oregon Health Study Group, "The Oregon Health Insurance Experiment: Evidence From the First Year," Quarterly Journal of Economics, 2012, 127 (3), 1057–1106.
- Gaynor, Martin, Jian Li, and William B. Vogt, "Substitution, Spending Offsets, and Prescription Drug Benefit Design," Forum for Health Economics & Policy, 2007, 10 (2).
- **Grubb, Michael D. and Matthew Osborne**, "Cellular Service Demand: Biased Beliefs, Learning, and Bill Shock," *American Economic Review*, 2015, 105, 234–271.
- **Handel, Benjamin R.**, "Adverse Selection and Switching Costs in Health Insurance Markets: When Nudging Hurts," *American Economic Review*, 2013, 103 (7), 2643–2682.
- and Jonathan T. Kolstad, "Health Insurance for "Humans:" Information Frictions, Plan Choice, and Consumer Welfare," American Economic Review, August 2015, 105.
- Haviland, Amelia M., Matthew Eisenberg, Ateev Mehrora, Peter Huckfeldt, and Neeraj Sood, "Do Consumer Directed Health Plans Bend the Cost Curve Over Time?," 2015. NBER Working Paper no. 21031.
- \_ , Susan Marquis, Roland McDevitt, and Neeraj Sood, "Growth of Consumer Directed Health Plans To One-Half of All Employer-Sponsored Insurance Could Save 57 Billion Annually," *Health Affairs*, 2012, 31 (5), 1009–1015.
- Ito, Koichiro, "Do Consumers Respond to Marginal or Average Price? Evidence from Nonlinear Electricity Pricing," American Economic Review, 2014, 104 (2), 537–563.
- **Kaiser Family Foundation**, "Employee Health Benefits: 2014 Summary of Findings," August 2015.
- **Keeler, Emmett B. and John E. Rolph**, "The Demand For Episodes of Treatment in the Health Insurance Experiment," *Journal of Health Economics*, 1988, 7 (4), 337–367.
- Kowalski, Amanda, "Censored Quantile Instrumental Variable Estimates of the Price Elasticity of Expenditure on Medical Care," November 2013. Yale Working Paper.
- **Lieber, Ethan M.J.**, "Does it Pay to Know the Prices in Health Care?," 2015. Notre Dame Working Paper.

- **Liebman, Jeffrey B. and Richard J. Zeckhauser**, "Schmeduling," October 2004. Harvard Working Paper.
- Lo Sasso, Anthony T., Lorens A. Helmchen, and Robert Kaestner, "The Effects of Consumer-Directed Health Plans on Health Care Spending," *The Journal of Risk and Insurance*, 2010, 77 (1).
- Lohr, Kathleen N., Robert H. Brook, Caren J. Kamberg, George A. Goldberg, Arleen Leibowitz, Joan Keesey, David Reboussin, and Joseph P. Newhouse, "Use of Medical Care in the Rand Health Insurance Experiment: Diagnosis- and Service-Specific Analyses in a Randomized Controlled Trial," *Medical Care*, 1986, 24 (9), S1–S87.
- Manning, Willard G., Joseph P. Newhouse, Naihua Duan, Emmett B. Keeler, and Arleen Leibowitz, "Health Insurance and the Demand for Medical Care: Evidence From a Randomized Experiment," *American Economic Review*, 1987, 77 (3), 251–277.
- Nevo, Aviv, John L. Turner, and Jonathan W. Williams, "Usage-Based Pricing and Demand for Residential Broadband," July 2015. NBER Working Paper No. 21321.
- Newhouse, Joseph P. and the Insurance Experiment Group, Free For All?: Lessons from the RAND Health Insurance Experiment, Harvard Univ. Press, 1993.
- Oaxaca, Ronald, "Male-Female Wage Differentials in Urban Labor Markets," *International Economic Review*, 1973, 14 (3), 693–709.
- **Towers Watson**, "Driving Performance, Connecting to Value," 19th Annual Towers Watson / National Business Group on Health Employer Survey on Purchasing Value in Health Care, 2014.
- **Vera-Hernandez, Marcos**, "Structural estimation of a principal-agent model: moral hazard in medical insurance," *RAND Journal of Economics*, 2003, 34 (4), 670–693.
- Whaley, Christopher, "Searching for Health: The Effects of Online Price Transparency," 2015. Berkeley Working Paper.

# A Appendix: Additional Analysis

This appendix supplements the main text with additional analyses and robustness checks. It is organized the same way as the main body of the paper to provide easy navigation.

#### A.1 Primary Sample Construction

The main sample we use throughout the paper is constructed so as to ensure we can analyze long-term trends in spending. We constructed a similar sample using weaker restrictions to show that our sample restrictions are innocuous in terms of their effects on the final result. Our primary sample is restricted to only include employees who were enrolled in a health insurance plan at the firm for all years between 2009 and 2014, the entire span of our data. Our alternate sample is only restricted to employees who were enrolled between 2011 and 2013, which includes employees who may have left the firm in 2014, or joined it in 2009 or 2010. Summary statistics for our main sample and this alternative are given in the first two columns of Table A1. This new sample includes approximately 8,000 additional employees (primarily driven by a set of layoffs in 2014) and 10,000 additional dependents. These excluded employees are relatively younger, and have smaller families (mostly those employees who joined the first during 2009 or 2010), but the overall mix of ages among them and their dependents changes only slightly. Most importantly, the distribution of health spending is nearly identical.

Another concern with our approach is that, since employees were aware of the policy change well in advance, they might make the decision to leave the firm in advance of being forced into a health insurance plan with cost-sharing. In particular, one might expect these employees to be relatively sicker, which might induce a selection bias into our results. To examine this, we look at employees who exited the firm in 2012, the year before the change. Summary statistics for this group of 1,153 employees are given in the third column of Table A1. This group of employees and their dependents does differ somewhat on demographic variables. Moreover, on average, this group spends approximately \$700 more in 2012 than individuals in our main sample. However, this difference seems to be driven by the upper tail of a small number of individuals, as the medians of the two spending distributions are nearly identical, and the 75th percentiles are different by a minor amount.

Given these similarities, we feel comfortable using our main sample restrictions throughout the paper.

#### A.2 Intertemporal Substitution Analysis

In our analysis, we measure the extent to which employees increase spending in 2012 above expectations by substituting care that would otherwise have been obtained in the future if not for the policy change. To measure this 'excess mass', we first try to predict from prior years what spending would have been during 2012, then measure the disparity. We run a regression as described in the main text in Section 3, for which the results are given in Table A2. We then calculate the

Sample Demographics	Primary Sample	Alternate Sample	2012 Exiting Employees
	<del></del>	<del>-</del> <del>-</del>	0 1 0
${f N}$ - Employees	22,719	31,042	$1{,}153$
<b>N</b> - Emp. & Dep.	76,759	95,224	3,180
Enrollment in PPO in 2012	100%	100%	100%
Gender - Employees (% Male)	77.3%	76.8%	57.8%
Gender - Emp. & Dep.	51.4%	48.8%	41.4%
Age, 2012 - Employees			
18-29	4.3%	7.0%	5.9%
30-54	91.4%	88.2%	77.0%
$\geq 55$	4.3%	4.8%	6.4%
<b>Age</b> , <b>2012</b> - Emp.& Dep.			
< 18	36.1%	33.2%	24.8%
18-29	8.8%	9.6%	10.9%
30-54	52.0%	48.9%	42.0%
$\geq 55$	2.8%	2.9%	3.9%
Income, 2012			
Tier 1 ( $< $75K$ )	2.0%	1.8%	1.9%
Tier 2 (\$75K-\$100K)	5.3%	5.8%	7.8%
Tier 3 (\$100K-\$125K)	28.5%	31.1%	30.8%
Tier 4 (\$125K-\$150K)	36.2%	33.9%	28.2%
Tier 5 (\$150K-\$175K)	15.9%	14.2%	12.0%
Tier 6 (\$175K-\$200K)	6.7%	5.9%	3.9%
Tier 7 (\$200K-\$225K)	2.8%	2.5%	1.6%
Tier 8 (\$225K-\$250K)	0.9%	0.8%	0.6%
Tier 9 (> \$250K)	1.0%	0.9%	0.4%
Family Size, 2012			
1	16.1%	18.4%	15.2%
2	17.9%	18.7%	32.4%
3+	65.9%	62.9%	52.4%
Individual Spending, 2012	<b>A.</b>	<b>65</b>	<b>A.</b> :
Mean	\$5,223	\$5,375	\$5,921
25th Percentile	\$631	\$645	\$533
Median	\$1,795	\$1,817	\$1,796
75th Percentile	\$4,827	\$4,890	\$5,151
95th Percentile	\$18,810	\$19,141	\$21,986
99th Percentile	\$52,360	\$53,239	\$59,481

Table A1: This table presents summary demographic statistics for (i) our primary sample, which is restricted to employees present over the time horizon 2009-2014, and their dependents; and (ii) an alternate sample, which is only restricted to employees present over the time horizon 2011-2013. When relevant, statistics for the primary sample are presented for the year 2012.

Regression Results	
Variable	Coefficient
Months Since Jan. 2009	0.442
February	-32.37
March	15.28
April	-11.07
May	-11.90
June	-5.87
July	-32.34
August	-20.96
September	-31.93
October	-19.79
November	-22.54
December	-27.71

Table A2: This table presents coefficients from the regression model used to measure excess mass.

excess mass as the difference between the true mean monthly individual spending amount and the predicted level. This measurement of excess mass is given in Table A3.

We note that, starting in December, excess mass is positive and high for December, November, and October (the three months with the largest excess mass among months in 2012), before it drops down to nearly zero in September. There are some other outlier months across 2012 (March and August both have unusually high spending levels), however, as shown in Figure 3, the number of claims in those months is fairly reasonable relative to the trend. Careful investigation of those months (which cannot be shown due to individual privacy issues) uncovers that spikes in mean spending in those two months are primarily driven by a very small handful of unusually high-cost consumers. We take these combined trends as evidence that the majority of intertemporal substitution behavior is coming from care substituted into the last three months of 2012.

One issue is that deviations from trend can occur both because of intertemporal substitution, as well as because of some nonzero draw of the unobservable idiosyncratic error term,  $\bar{\epsilon}_t$ . To account for our uncertainty over this term, we construct a confidence interval around our excess mass computation. We note that the mean squared error (MSE) of a regression is a consistent estimator of the variance of  $\bar{\epsilon}$  in our model. Assuming that errors are not serially correlated, the standard deviation of the sum of the error terms for October, November, and December is  $\sqrt{3 \cdot MSE}$ , which in our case is approximately equal to 26.16. We multiply this term by 1.96 to get the 95% confidence interval for excess mass used in Table 4.

#### A.3 Early Switcher Difference-In-Differences

Our primary sample includes individuals who were in the PPO prior to the forced switch, and thus those that were actively forced to join the HDHP in 2013. As discussed in Section 2, approximately 85% of consumers at the firm fall into this category and were forced to switch into the HDHP.

Excess Mass	
Month	Excess Mass
December	85.83
November	41.57
October	37.83
September	-2.15
August	20.91
July	12.21
January to June (average)	0.34

Table A3: This table presents the computed excess mass for each month in the second half of 2012.

In this section, we use consumers who voluntarily switched to the HDHP earlier, in either 2011 or 2012, as a control group for the treatment effect analysis just described. By incorporating an additional control group, we estimate a differences-in-differences specification where we compare the change in spending from 2012 to 2013 in our primary sample, where consumers were forced to switch plans, to the control group where consumers were enrolled in the HDHP in both years. We focus on the 2012-2013 two-year period for this analysis to remove confounds that could manifest over longer time horizons: as shown in the earlier analysis, 2011 statistics are similar to 2012, and 2013 similar to 2014.

Figure A1 plots the mean individual monthly spending from 2009-2014 for (i) our primary sample (ii) individuals who switched to the HDHP at the beginning of 2011 (6,255 individuals) and (iii) individuals who switched to the HDHP at the beginning of 2012 (5,528 individuals). We note that the early switcher samples are balanced, in the sense that employees are present from 2009-2014, and that prior to joining the HDHP these employees and their dependents were enrolled in the PPO.

The figure clearly illustrates that early switchers are, on average, healthier than those in our primary sample who are forced to switch for 2013. In addition, the figure shows a relative drop for mean spending for 2011 switchers in 2011, for 2012 switchers in 2012, and for 2013 forced switchers in 2013. Figure A12 plots median spending over time for these different cohorts, and shows the exact same pattern with slightly less noise since the median is a more robust statistic.

The fact that early switchers are healthier suggests that, in order to use them as a meaningful comparison group for the primary sample, we need to form a modified primary sample that matches the population of early switchers based on health status. For this analysis, we pool the two groups of early switchers (2011 and 2012) since we will be analyzing the spending change from 2012-2013. To measure health status in a predictive sense, we leverage the Johns Hopkins ACG software, which assigns each individual a predictive score, based on their past year of detailed claims data, for the upcoming health year. This score reflects the type of diagnoses that an individual had in the past year, along with their age and gender, rather than relying on past expenditures alone.<sup>48</sup>

<sup>&</sup>lt;sup>48</sup>See e.g. Handel (2013), Handel and Kolstad (2015) or Carlin and Town (2009) for a more in depth explanation of predictive ACG measures and their use in economics research. See http://acg.jhsph.org/index.php/the-acg-system-advantage/predictive-models for further technical details on these predictive algorithms.

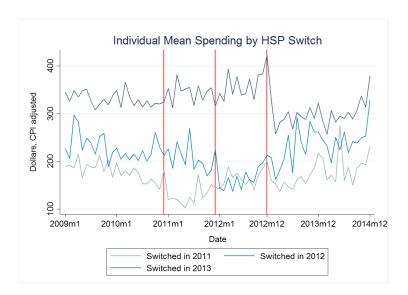


Figure A1: This figure plots mean monthly spending over time for consumers who (i) are in our primary sample (and thus were forced to switch to the high-deductible plan in 2013) (ii) those who elected to switch early to the HDHP in 2012 and (iii) those who elected to switch early to the HDHP in 2011 (and stayed in that plan over time).

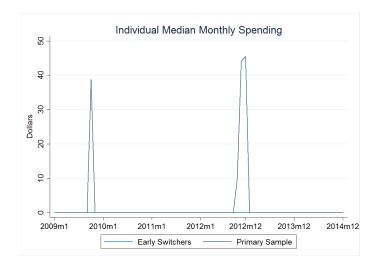


Figure A2: This figure plots median monthly individual spending over time for consumers who (i) are in our pooled sample of early switchers and (ii) are in our weighted primarily sample through 2013, matched to the early switcher sample based on the health status distribution.

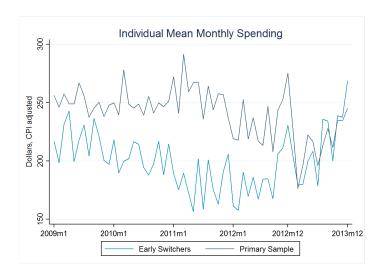


Figure A3: This figure plots mean monthly individual spending over time for consumers who (i) are in our pooled sample of early switchers and (ii) are in our weighted primarily sample through 2013, matched to the early switcher sample based on the health status distribution.

We quantify the health status of early switchers with the observed distribution of individual-level ACG health status predictions for the year 2012. We characterize this distribution with ventiles (20 equal sized buckets) of this predictive score, and weight the primary sample observations to match this distribution. Each ventile has, by definition, 5% of the early switcher sample. Thus, if 8% of the primary sample is contained in one of the early switcher ventiles, those individuals are weighted by  $\frac{.05}{.08} = \frac{5}{8}$  in the weighted primary sample. We construct weights in this manner across the health status distribution to match the primary sample to the early switcher sample based on health status.

Figure A3 plots mean monthly individual-level spending for the pooled sample of early switchers and for our health-status weighted primary sample through 2013. The figure clearly illustrates that, prior to the switch in 2012, when the two samples are in different plans, the HDHP consumers spend approximately 25% less than PPO consumers. In 2013, when both groups are in the HDHP, they spend almost identically (which also indicates successful matching on health status). Column 4 in Table 4 presents the quantitative difference-in-differences 2012-2013 spending reduction due to the HDHP switch implied by this figure:

$$[y_{AS,2013}^{W\bar{P}S} - y_{AS,2012}^{W\bar{P}S}] - [y_{CPI,2013}^{ES} - y_{CPI,2012}^{ES}]$$

Here,  $y_{M,T}^{\overline{S}}$  refers to mean individual spending in year T under model M for sample S. Model AS refers to the model with both anticipatory spending and age/CPI adjustments. Model CPI refers to the model adjusting for age/CPI adjustments. Sample WPS refers to the weighted primary sample, while sample ES refers to the early switcher sample.

<sup>&</sup>lt;sup>49</sup>We adjust for anticipatory spending in the weighted primary sample, which switches for 2013, and not for the early switcher sample, which remains in the HDHP over these two years. Even if there is some anticipatory spending for some HDHP consumers in December in a given year, it should be the same cross-sectionally (detrended) in 2012 and 2013.

## A.4 Additional Analysis of Treatment Effect Heterogeneity

In this section, we present a number of figures and graphs that provide more detail on heterogeneity in spending trends across a variety of categories. First, in Figures A4 and A5, we break down the highest quartile of ACG score into four subgroups, and show that we can observe spending responses to the policy change broadly across the top end of the sickness distribution. Figure A5 in particular shows that the median individual even in the 99th percentile of expected health risk reduces spending in the years following the change, despite the fact that these individuals should have no incentive to do so. Figure A6 breaks down spending reductions by the location where medical care was received, plotting spending in these categories over the entire timespan of our data. We see sharp reductions in office and ER visits, outpatient hospital care, and preventive care, with no real change in mental health spending or inpatient hospital care. Figure A7 shows additional cutbacks for prescription drugs, showing that cuts come from both branded and generic drugs.

Table A4 displays our 'excess mass' calculations, constructed as described in Appendix A.2. The first column shows the final excess mass calculation used in Table 5, while the second column gives the standard error for that calculation. The last three columns break down the excess mass for each month used in the data. We can see that most of the excess mass is driven by above-trend spending in December 2012, as nearly every category of spending results in a positive excess mass calculation for that month. Table A5 provides a version of our analysis in Table 5 where we compare the differences in spending patterns between 2012 and 2014, rather than 2012 and 2013. For most categories, the effects are qualitatively similar.

Finally, Table A6 presents an alternate version of our ACG quartile analysis from Table 5. In the initial analysis, we allow ACG scores for a given individual to vary over time in order to measure the treatment effect. In this table, we instead fix an individual's ACG score at one point (using their score constructed using either 2011 or 2012 claims data), and calculate their treatment effect over time. This method can suffer from mean reversion, where consumers with high scores previously due to chance may look as though they decrease spending later, which is why we do not use it for our main analysis. Presented here, we can see some evidence of this mean reversion, although it is not very strong relative to our treatment effects.

#### A.5 Additional Analysis of Price Shopping

We do a number of robustness checks on our analysis of consumer price shopping. The first is that we verify that the rankings of prices across providers within a class of procedures is constant over time. To do so, for each procedure-year pair, we assign each provider in our restricted provider-procedure-year set a ranking according to their price for that procedure-year. We then calculate Spearman's rank correlation coefficient for each consecutive pair of years. The result from this exercise is given in Table A7. For nearly all pairs, the coefficient is very strong, around 0.93. We view this as evidence supporting our modeling assumption that the rankings are approximately constant.

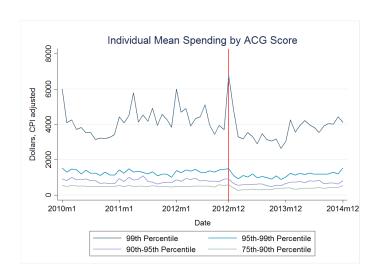


Figure A4: This figure plots adjusted mean spending for individuals in a given month, by ACG predictive health index bin (the index is calculated at the beginning of each calendar year). This graph divides individuals in the top quartile of the ACG index into smaller subgroups.

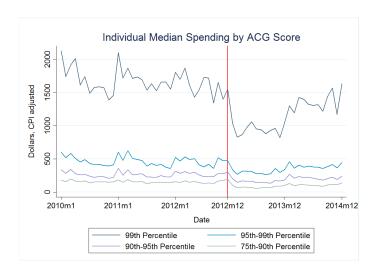


Figure A5: This figure plots adjusted median spending for individuals in a given month, by ACG predictive health index bin (the index is calculated at the beginning of each calendar year). This graph divides individuals in the top quartile of the ACG index into smaller subgroups.

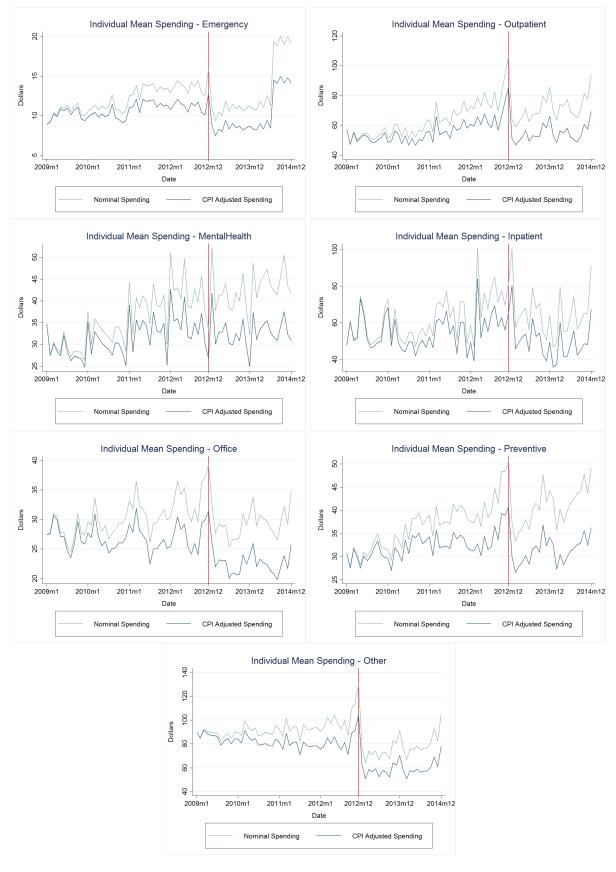


Figure A6: This figure plots mean medical spending for individuals in a given month, by the type of care, both adjusted and unadjusted for age and price trends. These categories are mutually exclusive, except for Preventive.

64

Excess Mass					
Calculation					
			Indiv	ridual Month (	Calculations
	Total Excess Mass	Standard Error	October	November	December
Age 0-17	-85.51	12.09	-26.65	-43.50	-15.37
Age 18-29	-33.24	38.13	-20.89	-2.70	-9.65
Age 30-54	253.49	8.65	42.24	61.23	150.01
Age 55+	525.20	78.48	110.05	68.57	346.58
Income 0-100K	201.84	29.77	99.47	28.29	74.08
Income $100-150K$	190.07	15.36	43.67	52.99	93.41
Income $150-200K$	71.60	21.73	0.20	19.47	51.93
Income 200K+	126.37	23.98	51.14	28.09	47.14
Employee	243.51	9.75	46.09	46.36	151.06
Spouse	308.67	19.70	53.90	89.33	165.44
Dependent	-91.79	13.15	-32.01	-41.88	-17.90
ACG Quartile 1	0.12	7.72	-3.15	2.18	1.09
ACG Quartile 2	42.49	11.94	-9.33	18.68	33.14
ACG Quartile 3	101.35	11.69	29.46	-13.83	85.72
ACG Quartile 4	446.90	26.67	77.45	107.11	262.34
ACG Top 1%	139.48	664.99	-945.06	-1068.03	2152.57
0 Chronic Conditions	56.33	9.10	9.13	14.57	32.63
1-2 Chronic Conditions	118.64	16.04	10.94	5.75	101.94
3+ Chronic Conditions	985.15	65.44	102.65	165.03	717.47
Inpatient Hosp.	25.89	8.79	9.80	1.81	14.27
Outpatient Hosp.	48.37	3.70	8.05	15.95	24.38
ER	-1.40	0.69	-1.64	-1.20	1.44
Office Visit	12.48	1.02	2.56	4.04	5.88
RX	18.87	1.47	0.94	5.54	12.39
RX - Brand	11.93	1.05	-0.39	3.50	8.83
RX - Generic	1.82	0.58	0.06	0.35	1.42
Mental Health	-5.58	1.96	2.30	-4.63	-3.25
Preventive	11.52	1.15	1.96	3.58	5.99
Other	61.34	2.44	14.58	18.56	28.20

Table A4: This table gives the excess mass calculations (with their associated standard error) for each category of individual spending, calculated as detailed in Appendix A.2. These excess mass calculations are used in the construction of the final column of Table 5.

## Heterogeneous HDHP Spending Impact

				Tr	eatment	Effect
				(1)	(2)	(3)
	Group	Spending	2012  Mean	Nominal	CPI	Anticipatory
	%	%	Spending	Spending		Spending
Age 0-17	34.41	22.83	3465.65	-0.03	-0.11	-0.11*
Age 18-29	8.39	7.13	4442.77	-0.07	-0.15	-0.15*
Age 30-54	49.45	58.37	6164.59	-0.12	-0.19	[-0.09, -0.14]
Age 55+	2.65	5.60	11051.14	-0.07	-0.15	[-0.04, -0.09]
Income 0-100K	6.09	6.64	5701.99	-0.02	-0.10	[-0.01,-0.06]
Income 100-150K	61.34	61.19	5209.86	-0.09	-0.17	[-0.08,-0.12]
Income 150-200K	24.50	23.58	5026.86	-0.07	-0.14	[-0.11,-0.13]
Income 200K+	5.31	5.43	5340.94	-0.08	-0.16	[-0.10, -0.13]
D. I	01.00	00.54	FF99 77	0.07	0.15	[004.000]
Employee	31.66	33.54	5532.77	-0.07	-0.15	[-0.04,-0.09]
Spouse	22.85	32.79	7495.02	-0.12	-0.20	[-0.10,-0.15]
Dependent	40.38	27.61	3570.33	-0.02	-0.11	-0.11*
ACG Quartile 1	27.21	8.56	1643.56	-0.09	-0.17	-0.17*
ACG Quartile 2	22.63	12.24	2824.79	-0.29	-0.35	[-0.31, -0.33]
ACG Quartile 3	22.36	19.54	4564.51	-0.26	-0.32	[-0.27, -0.29]
ACG Quartile 4	22.69	53.59	12335.85	-0.02	-0.10	[-0.01, -0.06]
ACG Top 1%	0.69	8.80	66606.47	-0.05	-0.13	-0.13*
0 Chronic Conditions	59.76	36.65	3202.64	-0.07	-0.14	[-0.10,-0.12]
1-2 Chronic Conditions	31.34	43.46	7240.37	-0.04	-0.13	[-0.09,-0.11]
3+ Chronic Conditions	3.78	13.83	19093.35	0.02	-0.07	[0.06,0]
Inpatient		16.53	863.48	-0.13	-0.20	[-0.13,-0.16]
Outpatient Hosp.		18.08	944.16	-0.13	-0.20	[-0.13, -0.10]
ER		3.11	162.41	0.12	0.03	0.03*
Office Visit		7.62	397.86	-0.10	-0.18	[-0.10,-0.14]
RX		16.92	883.62	-0.10	-0.10	[-0.10, -0.14]
RX - Brand		10.92 $12.23$	638.83	-0.01	-0.09	[-0.04, -0.07] [-0.11, -0.14]
RX - Generic		4.05	211.62	-0.03	-0.10	[-0.22, -0.23]
Mental Health		9.46	493.87	0.07	-0.24	-0.02*
Preventive		9.50	496.29	0.01	-0.07	[-0.02,-0.05]
Other		22.94	1198.08	-0.21	-0.27	[-0.15, -0.21]
		22.0 i	1100.00	0.21	0.21	[ 0.10, 0.21]

Table A5: This table summarizes our descriptive evidence for the heterogeneous treatment effects of the forced HDHP switch, for estimates giving the effect between 2012 and 2014 (compared to Table 5's description of . The table presents the results for different (i) demographics (ii) health status measures and (iii) types of health services. The first column reports the % of people within a given demographic group or health status group for categories (i) and (ii), and the % of total spending a given service spending is for category (iii). The second column reports average mean individual yearly spending for categories (i) and (ii), and average mean individual spending for each type of service for category (iii). The second through fourth columns present, for each respective framework, the % change in spending (for each demographic group, or type of service) as a result of the forced HDHP switch from 2012 to 2013.

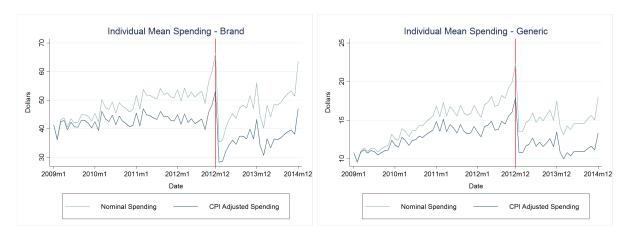


Figure A7: This figure plots mean prescription drug spending for individuals in a given month, for brand and generic drugs, both adjusted and unadjusted for age and price trends.

Heterogeneous HDHP						
Spending Impact				Tı	eatment	Effect
				(1)	(2)	(3)
	Group	Spending	2012  Mean	Nominal	CPI	Anticipatory
	%	%	Spending	Spending		Spending
2011 0	22.00		10000	0.00	0.00	
2011 Quartile 1	23.86	7.59	1636.85	-0.26	-0.29	[-0.28, -0.28]
2011 Quartile 2	23.64	11.53	2592.70	-0.33	-0.36	[-0.33, -0.35]
2011 Quartile 3	23.60	20.03	4412.69	-0.37	-0.39	[-0.35, -0.37]
2011 Quartile 4	23.74	54.78	12051.12	-0.22	-0.25	[-0.16, -0.21]
2012 Quartile 1	32.29	10.99	1752.40	-0.24	-0.27	[-0.26,-0.27]
2012 Quartile 2	24.49	14.74	3209.34	-0.38	-0.40	[-0.34, -0.37]
2012 Quartile 3	19.07	19.15	5174.46	-0.36	-0.39	[-0.32, -0.35]
2012 Quartile 4	18.99	49.05	13617.06	-0.20	-0.24	[-0.15, -0.20]

Table A6: This table measures heterogeneous treatment effects by ACG quartile in two alternative ways.

We additionally perform a version of our price shopping analysis on new employees. The key reason for doing so is because a lack of price shopping in the short run that we observe in our data may be driven by pre-existing relationships between consumers and providers. These relationships may make it difficult to switch to a new provider, even if the previous provider is more expensive. We do this by taking the claims of new employees in 2012 and 2013. We use claims from these employees only for the year in which they were a new employee, and we compare these two cross-sections in the same way we compared pairs of years in our main analysis. The results are given in Table A8. Again, we see no evidence for price shopping, instead finding slight increases in prices achieved. The primary driver of differences in spending for new employees, as in our main sample, is quantity reductions.

Finally, we present our spending decomposition for each of the top 30 procedures with the highest share of spending at the firm, in Table A9. This table includes some of the procedures listed in Table 9. Due to space concerns, we present the decomposition only between 2012 and 2013. It

Years	Rank Correlation
2009-2010	0.9363
2010-2011	0.9370
2011-2012	0.9275
2012-2013	0.9321
2013-2014	0.9371

Table A7: This table gives Spearman's rank correlation coefficient for provider rankings in prices for a given procedure across year pairs in our data.

	$\Delta T S_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$Q_{t+1,t}$
All Claims	-10.4%	1.3%	1.6%	-16.5%
Preventive w/ Diagnosis	-7.5%	1.8%	0.7%	-10.2%
Preventive Always	3.3%	6.8%	0.6%	-6.5%
Imaging	-22.2%	-0.1%	4.5%	-22.4%

Table A8: This table analyzes price shopping behavior, comparing new employees at the firm in 2012 to new employees in 2013.

is clear to see that very few procedures seem to exhibit meaningful consumer price shopping.

#### A.6 Additional Analysis of Responses to Non-Linear Contract

We present versions of our descriptive analysis of employee responses to the non-linear structure of the HDHP, where we instead use single employees, or employees with only a single dependent, in Figures A8 and A9. These figures replicate the analysis shown in Figures 5, 6, and 7 in the text for those populations. Incremental spending for the next month and for the rest of the following year is given for employee-month combinations in a given tier of the HDHP in 2013. These figures provide results that are qualitatively similar in nature to those for employees with two or more dependents.

#### A.7 LASSO Results

To demonstrate further that variation in end of year price does not explain spending differences, we turn to a method originally employed by Backus et al. (2015). We restructure our prior regression model (with all three prices) as a penalized linear model, specifically a LASSO model,<sup>50</sup> and estimate the model for different values for the coefficient constraint. As the LASSO coefficient size constraint binds more tightly, the solution algorithm will be forced to set some coefficients to zero. We use a stepwise regression model to focus on the set of constraint values that make the algorithm remove a variable from the model. It will begin with those variables that least explain variation in health spending. We think of this as a data-driven way to characterize the 'importance' of each of the price variables in explaining health spending choices. Furthermore, by estimating a penalized regression we can flexibly capture correlations between dependent variables, an advantage in our

 $<sup>^{50}</sup>$ LASSO is equivalent to OLS (a linear model minimizing squared residuals) with an additional constraint on the sum of the absolute values of the coefficients.

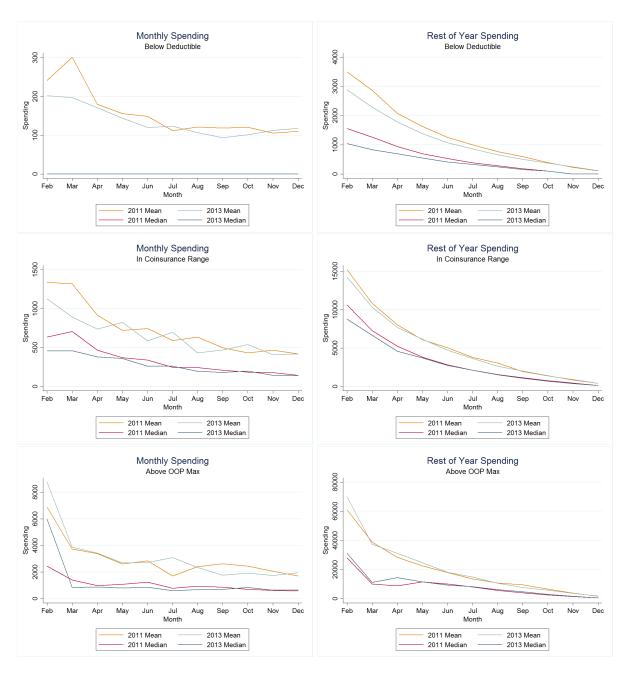


Figure A8: This figure shows incremental spending for employees who have passed the out-of-pocket maximum by the start of a given month in 2013, for single employees. The left side of the figure studies incremental spending for the next month, while the right side studies incremental spending for the rest of the year. This 2013 incremental spending is compared to 2011 incremental spending for the equivalent quantiles of consumers based on total yearly spending up to month t,  $M_t$ .

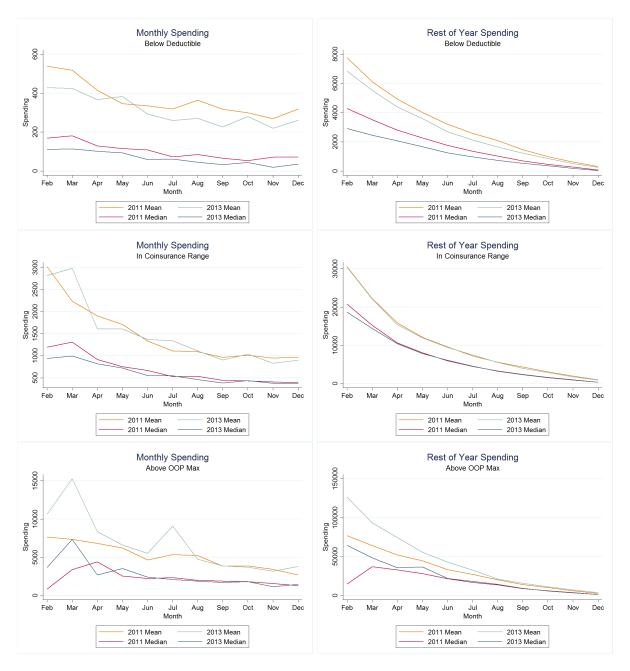


Figure A9: This figure shows incremental spending for employees who have passed the out-of-pocket maximum by the start of a given month in 2013, for employees with one dependent.

	% Total Spend	ATC	DDI	DC	OF
	% Total Spend	$\Delta T S_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$QE_{t+1,t}$
Routine Vaginal Birth (59400)	2.7%	-13.6%	-15.4%	1.4%	0.4%
Infliximab, 10mg (J1745)	2.6%	24.1%	10.2%	-2.6%	16.6%
MRI, Brain (70553)	2.0%	-6.1%	4.7%	-1.8%	-9.0%
Surgical Pathology, Skin (88305)	2.0%	-9.1%	-1.7%	-2.9%	-4.5%
Routine Cesarean Section Birth (59510)	1.9%	-19.1%	-16.8%	-0.1%	-2.2%
CT Scan, Abdomen and Pelvis (74177)	1.9%	-35.1%	-11.2%	-3.5%	-20.5%
Mammography Screening (G0202)	1.5%	-7.6%	0.3%	1.1%	-8.9%
Anesthesia for Vaginal Birth (01967)	1.3%	-15.4%	-1.0%	1.0%	-15.4%
Colonoscopy, with Biopsy (45380)	1.3%	-28.3%	2.6%	0.6%	-31.6%
MRI, Hip/Knee/Ankle (73721)	1.3%	-24.8%	1.2%	2.3%	-28.4%
Upper Gastrointestinal Endoscopy (43239)	1.2%	-24.2%	2.6%	1.1%	-27.9%
Colonoscopy, Diagnostic (45378)	1.1%	-28.5%	0.5%	2.2%	-31.2%
Wart Removal (17110)	1.1%	-24.9%	2.9%	0.7%	-28.4%
Foot, Molded Insert (L3000)	1.1%	-60.3%	2.0%	1.4%	-63.7%
Transvaginal Echography (76830)	1.0%	-21.5%	2.2%	-0.3%	-23.4%
Globulin, 500mg (J1561)	1.0%	49.7%	99.7%	0.0%	-50.0%
Pegfilgrastim, 6mg (J2505)	0.9%	28.0%	-1.2%	7.7%	21.4%
Fetal Non-Stress Test (59025)	0.8%	-11.5%	-4.7%	-8.5%	1.7%
Trastuzumab, 10mg (J9355)	0.8%	16.5%	-19.1%	0.2%	35.4%
Disposable Contact Lens (S0500)	0.7%	-5.9%	3.1%	4.7%	-13.7%
Laparoscopic Cholecystectomy (47563)	0.7%	-27.2%	4.3%	-3.4%	-28.1%
Ultrasound (76817)	0.7%	-17.8%	-5.7%	1.7%	-13.8%
Blood Count Test (85025)	0.7%	-5.0%	-1.7%	5.0%	-8.4%
Ultrasound (76811)	0.7%	-24.4%	-2.2%	1.2%	-23.3%
Echography of Pregnant Uterus (76805)	0.7%	-23.5%	-3.2%	-1.0%	-19.3%
Chest X-Ray (71020)	0.6%	-24.3%	5.7%	0.0%	-30.0%
Ultrasound (76801)	0.6%	-23.1%	0.4%	-0.6%	-22.9%
CT Scan, Abdomen and Pelvis (74176)	0.6%	-34.0%	-26.5%	13.1%	-20.6%
Thyroid Stimulating Hormone (84443)	0.6%	-8.3%	-2.3%	1.5%	-7.5%
MRI, Lumbar (72148)	0.6%	-26.6%	10.6%	-5.4%	-31.8%

Table A9: This table presents the results for our decomposition of the total reduction in medical spending between 2012 and 2013, for the top 30 procedures by firm-wide spending.

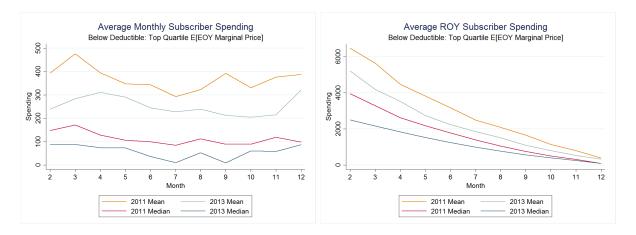


Figure A10: This figure shows incremental spending for employees who have passed the out-of-pocket maximum by the start of a given month in 2013, for families with the highest quartile of shadow price.

Ventile Regression (		a
<b>V</b> 7 <b>∔:</b> 1-		Coefficient V 201
Ventile 2	Treatment	Treatment X 2014
2	-0.0516	0.0428
	(0.0454)	(0.0440)
3	-0.0409	0.00463
	(0.0475)	(0.0466)
4	-0.148***	0.0346
	(0.0486)	(0.0474)
5	-0.140***	0.0399
	(0.0489)	(0.0476)
3	-0.164***	0.0915*
	(0.0495)	(0.0482)
7	-0.121**	0.0429
	(0.0494)	(0.0482)
3	-0.0780	0.0835*
	(0.0494)	(0.0483)
)	-0.150***	0.0913*
	(0.0502)	(0.0492)
10	-0.0376	0.0119
	(0.0529)	(0.0522)
1	-0.0891*	0.114**
	(0.0536)	(0.0527)
12	-0.100*	0.0760
	(0.0542)	(0.0531)
13	-0.145***	0.187***
	(0.0545)	(0.0534)
14	-0.171***	0.135**
	(0.0552)	(0.0537)
15	-0.000201	0.0884
	(0.0555)	(0.0539)
16	-0.0212	$0.0719^{'}$
	(0.0557)	(0.0542)
17	$0.0403^{'}$	0.129**
	(0.0562)	(0.0543)
18	0.113**	0.0911*
	(0.0564)	(0.0547)
19	0.185***	0.0933*
=~	(0.0565)	(0.0550)
20	0.151***	0.120**
	(0.0568)	(0.0551)
	(0.0000)	(0.0001)

Table A10: This table presents the coefficients on shadow price ventiles for our non-linear contract price regressions.

setting as different price measures are all based on a mapping from measures of health and spending over time.

Figure A11 presents the results of this exercise for the key price coefficient of interest: spot price, expected, end-of-the-year marginal price and last years end-of-the-year marginal price. These results are based on 2013 and 2014 respectively. The coefficients at the far right represent the unconstrained OLS regression; the far left represents the completely constrained LASSO model (where all coefficients are set to zero), with points in between representing constraint levels between these two extremes.

As the constraint binds (moving from right to left), the coefficients on the expected end-of-year marginal price variables are the first set to zero, implying that they are relatively unimportant for explaining the variation. In 2013 and 2014 we see the most important factor, both in terms of effect size and the fact that it remains different from zero as the penalty function gets vary large (steps go to 0), is spot price of 1. In 2013 we see some impact of the 4th quartile of the E[EOY Marginal Price] though the magnitude is far smaller. A similar result occurs for last years marginal price of .1 in the 2013 plot. For 2014 the results are quite similar for spot price of 1: it is the most significant in terms of longevity as well as in magnitude. Together these results lend further evidence, using an alternate empirical approach that flexibly allows the price response to fit the data, that primary driver of the behavioral response is for those under the deductible.

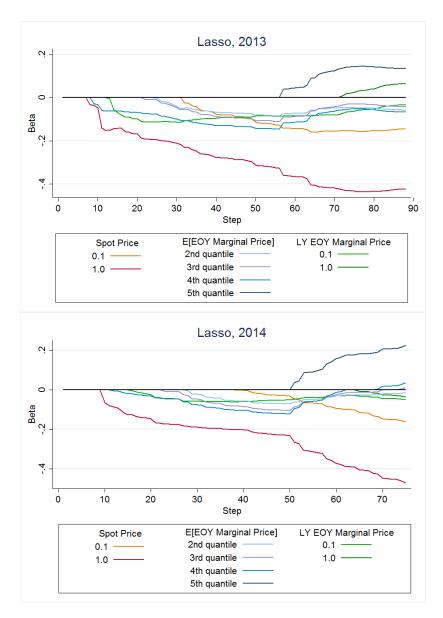


Figure A11: This figure presents our results from the LASSO procedure described in the text. Each step denotes the point where (moving from right to left) a variable is removed from the regression (i.e., its coefficient is set to zero).

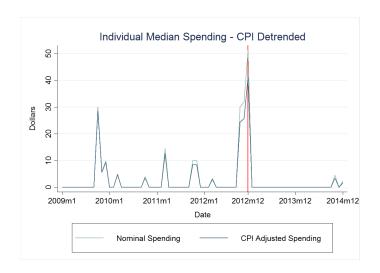


Figure A12: This figure plots median monthly spending for individuals in our primary sample from 2009-2014, both adjusted and unadjusted for age and price trends.

# A.8 Additional Tables and Figures

N. T. H. I. I. G. H.		
Mean Individual Spending		
By Month		Moon Sponding
Month	Mean Spending	Mean Spending, Detrended
WIGHTH	Mean Spending	Detrended
2009, March	352.15	347.91
2009, June	360.89	351.71
2009, September	333.98	319.80
2009, December	358.07	337.26
2010, March	397.97	365.47
2010, June	362.47	328.91
2010, September	351.97	313.95
2010, December	368.23	324.94
2011, March	436.87	381.86
2011, June	412.69	355.13
2011, September	385.52	327.83
2011, December	376.79	316.01
2012, March	471.71	393.43
2012, June	414.34	338.62
2012, September	404.86	329.01
2012, December	526.96	422.53
2013, March	355.94	282.28
2013, June	338.97	268.07
2013, September	372.86	287.69
2013, December	417.47	322.12
2014, March	405.21	306.96
2014, June	386.42	290.04
2014, September	412.19	307.42
2014, December	512.89	378.54

Table A11: This table gives mean spending by individuals for a set of months in our data.

Family Counts and Total Spend						
by HDHP Plan Arm						
	February	April	June	August	October	December
Family Counts						
2013 Deductible Arm	14,161	11,775	9,369	7,636	6,161	5,031
2013 Coinsurance Arm	991	3,216	5,311	6,713	7,848	$8,\!522$
2013 OOP Maximum Arm	56	227	518	859	1,199	1,655
Total Spend (\$ million)						
2013 Deductible Arm	10.44	7.93	4.45	3.37	2.54	1.86
2013 Coinsurance Arm	3.86	6.84	7.59	8.74	9.76	10.24
2013 OOP Maximum Arm	0.72	2.02	3.13	4.76	5.59	6.25

Table A12: This table shows the number of families who begin a month in 2013 in a given arm of the non-linear HDHP, as well as total spending by month and plan arm across these families for that month.

## Shadow Prices by Plan Arm and Health Status

	Sickest 10%	Quartile 1 (Sickest)	Quartile 2	Quartile 3	Quartile 4
2013 Deductible Arm					
	0.06	0.08	0.15	0.31	0.58
February					
April	0.09	0.10	0.17	0.40	0.70
June	0.10	0.10	0.22	0.52	0.80
August	0.10	0.11	0.31	0.67	0.88
October	0.10	0.14	0.51	0.83	0.95
December	0.10	0.19	0.75	0.96	0.99
2013 Coinsurance Arm					
February	_	0.01	0.04	0.06	0.10
April	_	0.03	0.06	0.08	0.10
June	_	0.04	0.08	0.09	0.10
August	_	0.05	0.09	0.10	0.10
October	_	0.07	0.09	0.10	0.10
December	_	0.08	0.10	0.10	0.10

Table A13: This table shows mean 2013 family shadow prices, i.e. true expected end-of-year marginal prices, as a function of (i) their spot price at the start of a month and (ii) where they fall in the distribution of family expected-of-year price, conditional on their spot price.

## Price Correlations by Month, 2013-2014

	Spot-Shadow	Spot-Prior End	Shadow-Prior End
February	0.285	0.131	0.627
April	0.489	0.229	0.564
July	0.668	0.315	0.513
October	0.798	0.363	0.460
December	0.857	0.381	0.437

Table A14: This table shows the correlation in different non-linear contract prices that we consider in our primary regressions, for months pooled over the treatment years 2013-2014.