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# GLOBAL ENGAGEMENT AND THE INNOVATION ACTIVITIES OF FIRMS

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#### **ABSTRACT**

Firms that export or, even more so, are part of a multinational enterprise tend to exhibit higher productivity than their purely domestic counterparts. To better understand this correlation, we incorporate the perspective of industrial organization that one of the main drivers of differences in productivity is differences in knowledge. We examine a new data set of several thousand U.K. enterprises covering all industries from 1994 through 200. For each enterprise we have multiple detailed measures of knowledge outputs, knowledge investments, and sources of existing knowledge. We find that globally engaged firms do innovate more. But this is not just because globally engaged firms use more researchers. It is also because they learn more from more sources such as suppliers and customers, universities, and their intra-firm worldwide pool of information. We also find that the relative importance of knowledge sources varies systematically with the type of innovation.

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#### 1. Introduction

There is now a large body of evidence for many countries that plants and/or firms exhibit substantial and persistent heterogeneity in total factor productivity and related performance.<sup>1</sup> In recent years researchers have also documented a robust correlation between productivity and global engagement: plants and/or firms that export or, even more so, are part of a multinational enterprise tend to have higher productivity than their purely domestic counterparts.<sup>2</sup> A very active research area is currently attempting to better understand heterogeneous productivity and, in particular, this correlation between global engagement and productivity.<sup>3</sup>

Our goal is to contribute to the ongoing effort to better understand these productivity differences and the productivity advantage of globally engaged firms. We do so not by studying TFP differences, but rather by studying knowledge differences. This incorporates the perspective of industrial organization that one of the main drivers of differences in TFP is differences in knowledge. To do this systematically, we use the "knowledge production function" (KPF) framework (e.g., Griliches, 1979), which suggests that output of new knowledge depends on two inputs: (1) investment in discovering new knowledge—e.g., research and

<sup>&</sup>lt;sup>1</sup> In their survey of micro-level studies of productivity, Bartelsman and Doms (2002, p. 578) state that, "Of the basic findings related to productivity and productivity growth uncovered by recent research using micro data, perhaps most significant is the degree of heterogeneity across establishments and firms in productivity in nearly all industries examined." This heterogeneity in productivity and other characteristics (e.g., size) appears in both developed countries (e.g., Olley and Pakes, 1996, and Syverson, 2004 for the United States) and developing countries as well (e.g., Cabral and Mata, 2003, for Portugal).

<sup>&</sup>lt;sup>2</sup> Superior productivity of exporters is documented in, e.g., Bernard and Jensen (1995). Multinationals exhibit even higher productivity than exporters: e.g., Doms and Jensen (1998) and Criscuolo and Martin (2003) for U.S. and U.K. data, respectively.

<sup>&</sup>lt;sup>3</sup> A variety of new general-equilibrium models assume high productivity leads to global engagement. For example, a now standard trade framework of multinational firms (Markusen, 2002, which builds on Dunning's "OLI" framework) assumes these firms obtain high-productivity knowledge assets that are transferred from home-country parents to host-country affiliates. Bernard, Eaton, Jensen, and Kortum (2003); Melitz (2003); and Helpman, Melitz, and Yeaple (2004) model heterogeneity in productivity due to exogenous draws. Firms with better draws can cover the costs of entering export markets or, if especially good, the even higher costs of becoming a multinational by establishing a foreign affiliate. The empirical evidence on global engagement and productivity is currently quite mixed. Some studies have asked whether highly productive firms select into export markets or whether exporting boosts productivity through channels such as learning from foreign markets. Examples include Bernard and Jensen (1999) for the United States and Clerides, Lach, and Tybout (1998) for a number of developing countries. There are also many studies of import competition and productivity; Trefler (2004) is a recent example. For many of these issues, see Tybout (2000) for a useful survey. For multinationals, different studies have reached different conclusions about the productivity advantage of globally engaged firms. See, e.g., Aitken and Harrison (1999) and Smarzynska Javorcik (2004), and also case studies in Hanson (2000) and Moran (2001).

development, and (2) the flows of ideas from the existing knowledge stock—i.e., the knowledge base upon which to innovate. A large IO literature has used this framework to ask, e.g., how firms learn from existing knowledge, either inside or outside the firm and also either via market transactions or spillovers.<sup>4</sup>

In this paper we estimate the KPF on a new data set of several thousand U.K. enterprises across all industries from 1994 through 2000. These come from two U.K. waves of the EU-wide Community Innovations Survey.<sup>5</sup> Each enterprise reports detailed measures of knowledge outputs, investments in new knowledge, and flows of ideas from the existing knowledge stock. Thus, these data are very well-suited to the KPF framework. Into the CIS data we have merged indicators of global engagement, such that we can identify multinationals (U.K. parents and also U.K. affiliates of foreign parents), non-multinational exporters, and purely domestic firms.

With these data we can answer three questions. First, do globally engaged firms innovate more than domestic firms do? Second, how do differences in innovation outputs correlate with R&D effort or learning from the knowledge of others? Third, what are the most important information flows that firms rely on for innovations—e.g., within firms themselves, up and down the supply chain, market competitors? Our ultimate goal is to inform work on productivity dispersion by providing new evidence on knowledge dispersion and, in particular, on the role of global engagement.

For innovation outputs we have two groups of measures. One is patents, the measure that predominates in IO studies. In addition, we also have much broader measures of innovation

<sup>&</sup>lt;sup>4</sup> The KPF literature is very deep and broad. Surveys include Griliches (1990); Griliches (1998), including chapter 11 on spillovers; and Jaffe and Trajtenberg (2002). The KPF is also a key ingredient in many macro growth models, where existing knowledge is often assumed to be a public good equally available to all agents worldwide and the rate of steady-state growth in output of goods and services hinges crucially upon the degree of returns to scale of the KPF inputs. For an overview, see Jones (2004). Klette (1996) suggests that the KPF was first formalized by Uzawa (1969).

output, such as the value of sales of products new to the firm and also indicators of any process or product innovation. These broader measures are of interest for two reasons.

One reason is that frontier innovations need not be patented. Many IO studies have acknowledged both that not all innovations are patentable and also that not all patentable innovations are chosen to be patented (patenting is just one of many forms of protecting intellectual property).<sup>6</sup> The other reason is that, given the big productivity dispersion that frames this paper, for nearly all firms innovations are movements *towards*—not movements *of*—the world frontier of knowledge (where patented innovations are more likely to feature).<sup>7</sup> Indeed, for many firms innovation is often described as the adoption of earlier frontier innovations. Our measures of innovation output can allow insight into the broader set of *all* innovation activity, frontier and otherwise.

For innovation inputs, our measures of sources of existing knowledge are also valuable: enterprises report their use and degree of importance of a wide range of both internal and external sources: e.g., elsewhere in the broader enterprise group; customers and suppliers; and universities. Measurement challenges have been noted here as well. Some studies build measures from patent citations. These involve frontier innovations, by construction, and so like patents might not capture the full set of innovative activities.<sup>8</sup> Other studies try indirect measures where knowledge flows are assumed, such as industry R&D or business transactions with suppliers,

<sup>&</sup>lt;sup>5</sup> Few studies have used the CIS, versions of which have been carried out in different European countries. Cassiman and Veugelers (2002) examine the determinants of research cooperation among Belgian firms. Mariesse and Mohnen (2002) discuss the value of the multiple knowledge-output measures in CIS surveys.

<sup>&</sup>lt;sup>6</sup> For example, Pakes and Griliches (1980, p. 378) comment that, "patents are flawed measures (of innovations); particularly since not all new innovations are patented and since patents differ greatly in their economic impact." Additional discussion of the limits of patent data can be found in Griliches (1998) and Jaffe and Trajtenberg (2002, p.3): "There are, of course, important limitations to the use of patent data, the most glaring being the fact that not all inventions are patented ... Exploring the extent to which patents are indeed representative of the wider universe of innovations is an important, wide-open area for research."

<sup>&</sup>lt;sup>7</sup> The importance of non-patented innovations for the large majority of firms is demonstrated by the fact that patent activity is tremendously concentrated in very few firms. For example, Bloom and Van Reenen (2002) report that in their sample of 59,919 U.K. firms, just 12 companies accounted for 72% of all patents. Patenting in our data is similarly skewed.

customers, or competitors. Indirect measures may resonate with anecdotal evidence (note 3) but their assumptions may not be warranted. This problem may be particularly acute for the flow of ideas within firms, especially multinationals for which such flows are assumed central. Our measures of sources of existing knowledge can complement these commonly used alternatives.

To fix ideas about our data's potential value, consider Southwest Airlines. It is widely regarded as having introduced many frontier innovations, such as boarding passengers by broad group without assigned seats. Southwest did not patent its frontier innovations, but they have still driven its success.<sup>9</sup> In turn, many airlines have since implemented Southwest's practices— innovations for these other airlines, but inside rather than on the frontier of world knowledge. And many of these non-frontier innovations have come from knowledge flows to other airlines— ranging from simply watching Southwest across concourse gates to flying on its planes to attending "best practice" meetings convened by Southwest itself at its Dallas headquarters.<sup>10</sup>

Our data have been designed to measure just these types of innovations and knowledge flows. Of course, because these data are self-reported and mainly qualitative, they raise a set of important measurement and estimation issues that we address in several ways. For example, we

<sup>&</sup>lt;sup>8</sup> Jaffe and Trajtenberg (2002) discuss their research showing that half of all citations do not correspond to any perceived communication or to a perceptible technological relationship between the two inventions. They also report that a sizable share of citations is typically entered by patent-office examiners rather than inventors.

<sup>&</sup>lt;sup>9</sup> Other frontier innovations have included single-class service, frequent-flyer programs, and a single operating platform (i.e., just Boeing 737s). After just two years of losses subsequent to its 1971 founding, Southwest has been profitable every year since 1973, a string unmatched by any other airline. Throughout these decades Southwest has consistently achieved the lowest average cost per seat-mile among all U.S. carriers, often by a sizable gap. Its total stock-market return since founding has been the highest among all S&P 500 companies during that time. This information is drawn from the detailed discussion in Heskett (2003).

<sup>&</sup>lt;sup>10</sup> "In the 1990s other airlines around the world began to model their strategies around Southwest's, often after a visit by their managements to Dallas. The most successful of these included RyanAir, Easy Jet, and Go in Europe as well as Air Asia in the Far East" (Heskett, 2003, p. 5). McGinn (2004) writes, "Like many start-ups, Ryanair took a few years to get off the ground ... That began changing in 1991, when [now-CEO Michael] O'Leary, an accountant, visited Southwest's headquarters in Dallas ... At the time, Southwest was already garnering accolades as the industry's big innovator ... O'Leary liked what he saw ... Flying back to Ireland after a few days with Southwest, O'Leary laid plans to replicate the strategy." Indeed, Southwest's openness extended to all industries: "management was so proud of its employees' culture that it periodically hosted 'best practice' teams from all industries that wanted to discuss hiring, training, and employee relations" (Heskett, 2003, pp. 4-5). In turn, at key stages Southwest itself developed key innovations by learning from others: "To improve turnaround of its aircraft at airports, Southwest sent observers to the Indianapolis 500 to watch pit crews fuel and service race cars. The airline recognized that pit crews performed, in a different industry and at much faster speeds, the same functions as airplane maintenance crews. New ideas about equipment fittings, materials management, teamwork, and speed subsequently contributed to a 50% reduction in the airline's turnaround time" (Frei, 2004, p. 2).

check our survey data against administrative records and show that our data replicate many patterns of patenting and R&D activity documented elsewhere.

Our analysis yields the following answers to the three key questions above. First, globally engaged firms do generate more innovation outputs. Over the 1998-2000 period just 18% of domestic firms report either product or process innovation, with an average of just 0.10 patents applied; but 45% of multinational parents report either product or process innovation, with an average of 10 patents applied for.

Second, this greater creation of new knowledge is not just because globally engaged firms use more researchers. It is also because they learn more from more sources such as suppliers and customers, universities, and their intra-firm worldwide pool of information. Our econometric analysis allows us to calculate that the majority of the innovation-output advantage of globally engaged firms is accounted for by their greater use of the different inputs in our data, with only a minority left explained by global engagement per se.

Third, we also find that the relative importance of these knowledge sources varies systematically with the type of innovation. For patents, information flows from universities are important, while flows from customers and suppliers are not. For broader process or product innovations, the reverse is true. Previous case-study literature has studied many different sources of knowledge; ours is the first study we are aware of to offer econometric evidence linking different sources with different innovations.

Taken together, our findings also help explain the correlation between productivity and global engagement. Globally engaged firms generate more of the innovations that feed into higher productivity, in large part because these firms learn more from a wider range of sources (rather than they just employ more knowledge workers).

Our paper has five additional sections. In section 2 we briefly present the KPF that will guide our empirical work. Section 3 presents our data and some motivating summary statistics. Section 4 discusses econometric specifications, Section 5 estimation results. Section 6 concludes.

#### 2. A Theoretical Framework of Knowledge Production

Like a production function for goods and services, the innovation production function relates inputs into the innovation process to outputs. Following Griliches (1979), Romer (1990), and others, it can be written as follows (for initial expositional simplicity, in Cobb-Douglas form).

$$\Delta K_i = H_i^{\lambda} K_i^{\phi} \qquad (1)$$

where  $\Delta A$  is the change in knowledge stock—i.e., the creation of new ideas; *K* is the existing stock of knowledge from which ideas can be gleaned; and *H* is investment in the process of knowledge creation—e.g., the human capital of R&D scientists. I is used to index variously countries, industries, or firms; for our study, it will index firms within the United Kingdom. The parameters  $\lambda$  and  $\varphi$  indicate the elasticity of new ideas with respect to knowledge investment and ideas from the stock of existing knowledge.

Equation (1) makes important assumptions about mechanisms and functional form. First, increases in knowledge depend on the knowledge stock researchers have to work with and also on the number of researchers. If  $\varphi$  is positive, then scientists are more productive the more has already been learned: the "standing on shoulders" effect. Alternatively, if  $\varphi$  is negative, then as new ideas are discovered subsequent ideas are harder to come by. Second, subscripting *K* in (1) means that different agents have different access to the existing knowledge stock. As discussed in the introduction (note 4), some work has instead assumed a single worldwide stock of knowledge to which all have equal access. Third, equation (1) makes no assumptions about the degrees of returns to *A* or *H*. Many key papers in the growth literature have assumed constant

returns to both A and H (i.e., that both  $\lambda$  and  $\varphi$  equal 1). This assumption has been much debated, because if  $\varphi$  equal 1 then in many models the long-run rate of growth varies with the number of researchers, which government policy can presumably influence.

Much earlier work using the KPF has distinguished information flows within versus across firms. To highlight this distinction, we can usefully (and more generally) rewrite (1) as

$$\Delta \mathbf{K}_{i} = \mathbf{f}(\mathbf{H}_{i}, \mathbf{K}_{ii}, \mathbf{K}_{i-i})$$
(2)

where  $K_{ii}$  and  $K_{i\_i}$  indicate the flow of ideas to firm i from within and outside that firm, respectively. Firms can learn from their earlier internal R&D activities; they can also learn from various external sources. A related issue is that each idea might not be equally important to all firms. Consider, for example, the stock of knowledge at an industry trade fair. Different firms learn different ideas from the fair's exhibition booths, because not all ideas are equally important to all firms for reasons such as their different innovation histories. Thus, as is well known we wish to measure not just the flow of existing ideas but also the variance across firms in the importance of that flow. As will be discussed, we think our data capture both these concepts.

Equation (2) presents us with several alternative specifications that we will estimate. For example, estimating (2) with just our global-engagement indicators (plus any other appropriate controls not in (2)—e.g., industry dummies, see below) summarizes whether globally engaged firms generate more knowledge output than do purely domestic firms. If they do, this might reflect just greater investments in  $H_i$ . Estimating (2) with the global engagement indicators plus  $H_i$  will examine the hypothesis that globally engaged firms enjoy greater flows of ideas from existing stocks of knowledge. With the richness of our data, we can then add direct measures of these knowledge flows to see what residual variation, if any, is explained by global engagement.

#### 3. Data Description and Summary Statistics

#### 3.1 Data Description

The U.K. CIS is part of an EU-wide survey that asks business enterprises to report innovation outputs; innovation inputs; and sources of knowledge for innovation efforts. There have been three waves of U.K. CIS surveys: CIS1 (covering 1991-3), CIS2 (1994-6) and CIS3 (1998-2000). CIS1 is largely unusable due to a response rate of barely 10%.

The CIS survey covers both the production and the service sectors. CIS3 was in the field twice: the first wave sampled 13,340 enterprises, and the second covered 6,285 to make the sample representative at the regional level. Of the total 19,625 enterprises to which the survey was sent, 8,172 responded (3,605 in services and 4,567 in production), for an overall response rate of 42%. CIS2 sampled only about one quarter as many firms, and the two contain only 787 firms in common. Despite these limitations of CIS2, we use it with CIS3 as much as possible.<sup>11</sup>

The CIS measures only one dimension of global engagement: whether and how much firms exported in 1998 and again 2000. Accordingly, we merged in nationality of ownership data from the Annual Inquiry into Foreign Direct Investment and the Annual Respondents Database. The AFDI is an annual survey of the detailed financial flows between UK enterprises and their overseas parents or subsidiaries. It measures outward FDI by U.K. parents and also FDI into the U.K. by foreign-owned firms. For the AFDI, ONS uses a variety of sources to maintain a register on country of ownership of each enterprise and on which U.K. enterprises have foreign subsidiaries. The ARD provides an alternative source of information on affiliates of foreign-owned firms; the underlying source is Dun & Bradstreet Global "Who Owns Whom" database.

<sup>&</sup>lt;sup>11</sup> ONS selects survey recipients by creating a stratified sample of firms with more than 10 employees drawn from the Inter-Departmental Business Register by SIC92 two-digit classes and eight employment-size bands. Production includes manufacturing; mining; electricity, gas and water; and construction. Services includes wholesale trade; transport, storage, and communication; and financial intermediation and real estate.

By merging AFDI and ARD data into the CIS, we created four categories of global engagement: *Multinational Parent*; *Multinational Affiliate*; non-multinational enterprises that are *Exporters*; and purely domestic enterprises that neither export nor are multinational.<sup>12</sup>

Our CIS survey data are self-reported and mainly qualitative. As such, they raise a set of measurement issues—administration, non-response, and response accuracy—that will be very important to address before turning to our summary statistics and estimation results.

One general issue with survey data is the method and quality of administration. The CIS is an official Department of Trade and Industry (DTI) survey administered by the Office of National Statistics (ONS), which has a long history of such work. The first page is a letter from a senior DTI official (plus contact information) requesting data; this explicit government involvement is likely to raise response quality and quantity. It is also important that this survey was administered by post, rather than face-to-face or by telephone. Bertrand and Mullainathan (2001) discuss many well-known problems with survey interviews that do not arise here.<sup>13</sup>

A second issue is possible non-response bias in our sample. ONS addressed this by sending two follow-up CIS questionnaires after the initial mailing, and then by telephoning remaining non-respondents. At the close of the sampling period ONS also conducted a special telephone sub-survey on a group of non-respondents; ONS found no significant difference in innovative activity between this group and respondents. We performed an additional check on non-response

<sup>&</sup>lt;sup>12</sup> AFDI and ARD methods differ in two potentially important respects: AFDI tracks nationality of *direct* owners using a *threshold* of 10%; ARD tracks nationality of *ultimate* owners using a *threshold* of 50%. In principle, these different methods can yield different answers as to whether a U.K. firm is foreign owned, and, if so, by a firm in what country. In practice, our data have very few such discrepancies: only about two dozen firms are classified as foreign owned by AFDI but not by ARD. We chose the AFDI categorization in these cases, both to maximize the number of foreign-owned observations and because the 10% ownership criterion is used by statistical agencies in many countries (e.g., the U.S. Bureau of Economic Analysis). Consistent with cross-border chains of ownership in large multinationals, there was also a very small number of enterprises classified as both U.K. parent in the AFDI data and also U.K. affiliate in the ARD data. To maximize our number of U.K. parents we placed these firms in the U.K.-affiliate group.

<sup>&</sup>lt;sup>13</sup> One is recall bias: in interviews respondents often worry about taking too long and thus in haste recall information incorrectly. Another is embarrassment bias: in interviews respondents often lie to avoid possibly embarrassing responses. These sorts of concerns do not apply to CIS postal surveys insofar as individuals respond without immediate time constraints and arm's length.

using the CIS sampling frames and matching it with Business Register data (see note 13). We found non-respondents to be larger than respondents, on average. In our regressions below, we therefore control for size (with employment; results were the same using sales).

In terms of response accuracy, an important issue is that the CIS survey was conducted at the enterprise level; where enterprise is defined as "the smallest combinations of legal units which have a certain degree of autonomy within an enterprise group." Thus, an enterprise is roughly a firm, where each firm can have more than one business establishment (i.e., legal unit) and can also be part of a larger multi-enterprise business entity (i.e., group). For our interest in globally engaged firms, by definition any U.K. enterprise that is part of a multinational firm has at least one other enterprise somewhere in the world in its enterprise group. One might worry about reporting error due to respondents not answering at the desired enterprise level. We were able to identify small numbers of such probable cases through data checking and cleaning; our results appear to be robust to alternative treatments of this issue.<sup>14</sup>

#### **3.2 Summary Statistics**

Our CIS3 benchmark sample of 7,385 enterprises consists of 577 multinational parents (7.8% of the sample); 653 multinational affiliates (8.8%); 1,776 non-multinational exporters (24.0%); and 4,379 purely domestic enterprises (59.3%). In turn, for our summary statistics we split the domestic enterprises into 778 who were part of a broader enterprise group and 3,601 who were singletons. This split is to ensure that our findings for multinationals, which by definition are

<sup>&</sup>lt;sup>14</sup> Robustness checks included checking CIS-reported employment against the "true" enterprise employment reported in the underlying business register (though the two sources can differ due to different sampling times in each year, results are robust to deleting observations for a range of divergence criteria such as 50%), and leaving in the sample only single-plant firms (misunderstanding can arise only for multi-plant firms and/or firms that are part of an enterprise group). The CIS questionnaire gave respondents detailed definitions and many examples of "enterprise" and "enterprise group." More generally, to improve data quality the questionnaire gave similar definitions and examples for many key data items, such as process and product innovations. One check on this was that respondents were asked to report in longhand their "most important product or process". The long-hand response rates were only about 30%, but our casual sampling of these responses relative to the guidelines provided indicated that enterprises were reporting technological innovations as intended by the survey. We also found very similar estimation results between this 30% sub-sample and the full sample (see Section 4).

part of an enterprise group, are particular to their cross-border structure rather than to enterprise groups of all kinds—both cross-border and domestic.

Consistent with many of the studies cited in the introduction, in our sample there are basic performance differences across these four groups. For example, mean size (either sales or employment) and capital intensity are highest for parents, then affiliates, then exporters, and finally purely domestics. The same ordering also applies for the fraction of enterprises that have more than one establishment within the U.K. There are also differences in the industry and regional distribution of firm types. These sorts of performance differences will be accounted for in our econometric analysis, but not our simple summary statistics.

Table 1 presents means and standard deviations or medians (as reported in the notes) on innovation outputs, inputs, and flows for our entire sample of enterprises and also our four sub-samples by global engagement. There are three important messages from Table 1, each of which appears in one of the panels.

First, globally engaged enterprises create substantially more new ideas than do both groups of domestic enterprises. Our broadest and thus benchmark measure of knowledge output is *Innovate*, an indicator variable equal to one if enterprises undertook any process or product innovation. The Appendix Table reports the exact survey question for these two parts of Innovate, as well as for all the other variables in Table 1. Over 40% of all multinationals and 38% of all exporters report having innovated. In contrast, only 21 % and 18% of the two classes of domestic enterprises report innovating. A similar contrast appears for all other measures of knowledge output. Column 2 shows a similar pattern for *Patent Protect*, a binary variable equal to one if the enterprise either applying for new patents during 1998-2000 or using existing patents to protect its innovations. In column 3 the knowledge measure is *Novel Sales*, the value

(in thousands of pounds) of enterprise sales in 2000 accounted for by new and improved products. Column 4 again shows a similar pattern for the number of new patents applied for over the 1998-2000 period, *Patents*.<sup>15</sup> Many of the two-way differences (for brevity, not reported) we found to be statistically significant. For example, for all four innovation measures multinational parents create more knowledge than do domestic enterprises.

We note that for all sub-samples and all knowledge measures, the median enterprise reports no knowledge output. That said, the distribution of innovation is far less skewed for our broader measures than for *Patents*. For example, the number of all enterprises reporting "yes" for *Innovate* is nearly twice the number that have some patent protection, and about four and a half times the number that applied for new patents. As discussed earlier, we think one of the merits of our study is its span of innovation measures that encompasses not just the frontier innovations that characterize the activity of most firms.

The second important message of Table 1 is that globally engaged enterprises use more inputs for making new ideas. Column 1 of Table 1b shows this for *R&D Personnel*, the number of enterprise workers involved in R&D activities in 2000. Of course, more R&D workers at globally engaged enterprises may just reflect larger overall scale, which we will control for econometrically. As a shorthand control, column 2 reports *% R&D Personnel*, the share of enterprise employment in 2000 accounted for by R&D workers. The same pattern applies: this share is three to four times greater for globally engaged enterprises.

Innovative activity is often thought of as the domain of workers in science and engineering occupations. This may be true for some enterprises and sectors, but is likely false for others in

<sup>&</sup>lt;sup>15</sup> Note that *Patent Protect* we regard to be a broader output measure than *Patents*. Given that many enterprises generate patentable innovations infrequently, an enterprise might protect exiting patents—and thus be considered innovative—even if it

our data. In particular, innovation in many services sectors such as finance and retail trade is likely performed by non-science, non-engineering occupations. Despite this preference for using R&D personnel as our "headcount" measure of innovation inputs, column 3 reports % *Scientists*, the share of enterprise employment accounted for by degree-level or above workers in science and engineering subjects. This is not quite the same as science and engineering occupations (as workers in these occupations could have different educational backgrounds, and/or workers with such education need not work in those occupations). That said, the same pattern appears here as for share of R&D workers: for all three categories of globally engaged enterprises about 10% of workers have science or engineering degrees, versus just about 4% for domestics.

The last column of Table 1b reports *Intramural R&D*, the value of R&D performed by the enterprise in 2000, in thousands of pounds. This measure of knowledge inputs captures not just expenditures on personnel but also on the complementary capital (see Appendix Table). Multinational enterprises average well over £1 million, versus under £100,000 for exporters and purely domestic firms. As with Table 1a, many of the two-way differences (for brevity, not reported) we found to be statistically significant. For example, for all four measures both multinational parents and affiliates use more knowledge inputs than do domestic enterprises.

The production-function framework motivating our analysis suggests that some—or perhaps all?—of the variation in knowledge outputs in Table 1a can be accounted for by variation in knowledge inputs in Table 1b. Table 1c suggests that this is not the whole story. Here we report both where enterprises learn information for innovation and how important these sources are. For each of the information categories across Table 1c, each enterprise was asked to report whether any information from this source was used in its innovative activities and, if so, whether the importance of this source was low, medium, or high. We translated these qualitative responses into a categorical variable of values 0, 1/3, 2/3, and 1 going from no information to information of high importance. Mean (and median) responses are reported.

The first two columns of Table 1c cover information internal to the enterprise itself (*Internal Self*) and information internal to the enterprise's broader enterprise group (*Internal Group*). By definition, any enterprise that is part of a multinational has a broader enterprise group elsewhere in the world. For *Internal Self* and *Internal Group*, globally engaged enterprises report much higher mean (and median) importance. For *Internal Group* it is also very notable that the mean value for affiliates is statistically significantly higher than that for parents. This is consistent with the now-standard knowledge-capital model of multinationals in international trade, which assumes that knowledge is created predominantly by parents and that intra-firm knowledge flows are mainly from parents transferring knowledge and related assets to affiliates.

Looking across all columns of Table 1c shows the same pattern of globally engaged enterprises learning more than do their domestic counterparts. Indeed, the medians across all columns are striking. The median globally engaged firm learns at least something from five information sources, whereas the median purely-domestic firm, whether single- or multienterprise, learns nothing from all six.

We conclude from Table 1 that firms differ along all three dimensions of the knowledge production function: knowledge outputs, knowledge investment, and access to flows from existing knowledge. This last difference contradicts the assumption of some macro literature discussed earlier that all firms have equal access to the same flows of knowledge.<sup>16</sup> It suggests that in estimating knowledge production functions, it will be important to include these flows.<sup>17</sup>

<sup>&</sup>lt;sup>16</sup> With a single world knowledge stock and a Cobb-Douglas formulation for equation (1), all knowledge workers should have the same average labor productivity (adjusted as needed for  $\lambda$ ; see Jones, 2004). To examine this in our data, for each of our four groups of globally engaged firms we calculated the average number of patents per R&D worker. This average differs across the four groups, with globally engaged firms having more patents per knowledge worker (e.g., 0.65 for parents vs. 0.18 for domestics). This pattern is inconsistent with all firms having access to the same flows of existing ideas, and it is robust to

#### 4. Econometric Strategy and Estimation Issues

The literature on estimating the knowledge production function is deep and broad (see note 4), and as such has considered a number of important estimation issues including measurement error and endogeneity. Novel features of our data—its many measures of inputs and outputs, and its self-reported and mainly qualitative nature—raise additional issues. In this section we first discuss these estimation issues in general, and we then map out specific estimation strategies for each of our four measures of knowledge output.

#### 4.1 Measurement Issues in Estimating the Knowledge Production Function on Our Data

Griliches and Pakes (1980) first proposed thinking about KPF estimation in measurementerror form, a framework that has been widely used. We follow this approach, with additional discussion drawing on Bertrand and Mullainathan's (2001) insights on measurement and estimation issues particular to subjective survey data. For expositional simplicity consider a linearized version of the KPF of equation (2), where stars denote true values of variables.

$$\Delta K^*{}_i = \alpha_1 H^*{}_i + \alpha_2 K'^*{}_i + \alpha_2 K'^*{}_{\_i} + \varepsilon_i \tag{3}$$

Start with possible measurement error in the regressand of the following general form,

$$\Delta K_i = \Delta K^*_i + \beta_1 X_i + \varepsilon_{1i} \tag{4}$$

where X is a vector of variables that might influence the relation between observed and true innovation,  $\Delta K_i$  and  $\Delta K^*_i$ , and  $\epsilon_{1i}$  is a random error. In the classical measurement-error model,

alternative methods for calculating each group's average productivity (summing Patents across all firms and then dividing by the number of firms vs. calculating the productivity per firm and then averaging these productivities across all firms; if  $\lambda$  is assumed to be < 1 then the differences become even larger).

<sup>&</sup>lt;sup>17</sup> One additional summary check was to see if our data were consistent with the stylized facts relating patenting and R&D set out in Klette and Kortum (2004). We replicated several of their stylized facts. Patents vary proportionally with R&D across firms (Stylized Fact #2: a regression of *Patents* on *R&D Personnel* (and industry dummies) returned a t-statistics of 55.9). R&D intensity is independent of firm size (Stylized Fact #3: a regression of R&D per worker on total employment (and industry dummies) returned a t-statistic of just over 1). The distribution of R&D intensity is highly skewed (Stylized Fact #4: 74% of our enterprises report doing no R&D).

X is null. It has long been recognized that available measures of innovation—in particular, patents—may be incomplete measures of  $\Delta K^*_i$  (see Section 1). If the extent to which innovations are measured depends on components of X that in theory are also regressors in equation (3) (e.g., firm size or R&D effort), then regressing (3) using  $\Delta K_i$  as the regressand will yield biased estimates for the parameters of interest in (3). Biased estimates on these parameters will also result from that same specification even if components of X are not regressors in the KPF but are nevertheless correlated with these regressors.<sup>18</sup>

For our data, we have four rejoinders to concerns about regressand measurement error. First, having measures of innovation that are broader than just patents may lessen any gap between  $\Delta K_i$ and  $\Delta K_i^*$ . As discussed earlier, many researchers have acknowledged that data on patents, though very valuable, do not capture the full range of innovations—in particular, the many nonfrontier innovations for the large majority of firms inside the productivity frontier.

Second, it is important to note that our *Patents* variable differs slightly from what is commonly used: patents applied for by the enterprise, not granted to the enterprise. To check this, as discussed earlier (e.g., notes 7 and 17) we confirmed that our patents data replicate many patterns and correlations documented elsewhere. This suggests our measure of patents is not more prone to measurement-error concerns.

Third, the richness of our data allows us to control for many possible biases from omitting X from KPF specifications. For example,  $\Delta K^*_i$  is in theory *disembodied* additions to the stock of knowledge. But in reality, when deciding on responses to *Innovate* firms might consider whether they have recently installed new machines with embodied knowledge. In this case, in equation

<sup>&</sup>lt;sup>18</sup> Suppose that X=H\*. Then in the first case, an OLS estimate of (3) using  $\Delta K_i$  as the regressand will yield a coefficient on H\* not of  $\alpha$  but rather of  $(\alpha+\beta)$ . Alternatively, if X does not contain any regressors of (3), this same OLS estimate of (3) using  $\Delta K_i$  as the regressand will yield a biased coefficient estimate of  $\alpha$  on H\* unless X is orthogonal to all regressors in (3).

(4) X would include new machinery investment, and this regressor should be included in any KPF estimation using *Innovate*. Our results reported below are robust to using a wide range of plausible X controls such as this, firm age, and recent firm transitions (e.g., start-ups).

Fourth, Bertrand and Mullainathan (2001) emphasize that survey data may be so questionand context-dependent as to be uncorrelated with true underlying quantities of interest (e.g., happiness). For our broadest measure of knowledge output, *Innovate*, this possibility (i.e., that  $\varepsilon_{1i}$  predominates) might be a concern. Two data checks allay this concern. One is work finding that *Innovate* is correlated with productivity performance, consistent with theory.<sup>19</sup> The other was to separate all positive responders to *Innovate* into the sub-samples of them that did or did not comply with the survey request to describe long-hand their most important innovation. Analyses for these two sub-groups were very similar (e.g., estimating for each the KPF using *Novel Sales*), which suggests variation in *Innovate* is not dominated by survey noise.

We now turn to possible measurement error in our key regressors in equation (3). To address possible bias from any particular measure of H\*, investment in the effort of knowledge creation, we verified that findings are robust to the many alternatives presented in our data (see Table 1b). As discussed earlier (e.g., notes 7 and 17) and as will be discussed further in the estimation results, we also established that our H\* measures data display patterns and correlations documented elsewhere. This suggests our measures of innovation efforts are not unusually prone to measurement-error concerns.

Possible problems with measuring flows of knowledge are well known. Some studies simply omit these flows altogether. Others have used indirect measures, many based on the assumption

<sup>&</sup>lt;sup>19</sup> For manufacturing enterprises, Criscuolo (2004) matched the CIS to the U.K. Annual Business Inquiry (the official business survey on outputs and inputs). From the ABI data she calculated TFP growth, which she then correlated with CIS self-reports of innovation. Product innovations were positively and significantly related to TFP performance. Novel process innovations were negatively and significantly related to TFP performance, consistent with the adjustment-costs literature that new process innovations initially lower TFP growth and subsequently raise it only with the appropriate organizational change.

that knowledge flows from strong TFP performance in "adjacent" activity—i.e., that of other parts of a business, or of upstream or downstream businesses. As is well known, however, problems here include the simple competitive fact that strong TFP performers may actively discourage the flow of related knowledge to other businesses.

A widely used direct measure of knowledge flows in the patents literature is importanceweighted patent citations. Error here may arise from omitting non-patent sources of knowledge. It may also arise from "spurious" citations: Jaffe and Trajtenberg (2002) report that half of all citations do not correspond to any perceived communication or to a perceptible technological relationship between the two inventions. Other studies have highlighted a wide range of mechanisms for knowledge flows other than citations, such as transfers inside multinational firms (via employee travel, conversation, correspondence) or in the contracting structure (technical details, quality) between suppliers and customers.<sup>20</sup>

Our data on knowledge flows have three important virtues: they are direct, not indirect; they are importance-weighted; and they span a comprehensive set of sources. Against these strengths, however, may be concerns about measurement error due to their being self-reported surveys.

First, it might be argued that quantitative data would be preferable to our qualitative data. Again, the case-study literature has documented a vast array of mechanisms by which knowledge is transferred within and across firms. Quantitative measures of these mechanisms would require not only choosing metrics (e.g., number and length of phone calls, emails, and contracts; consultants hired; trade shows attended; industry-periodical subscriptions) but also weighting these metrics for importance (e.g., to separate high-impact phone calls from mundane ones). We

<sup>&</sup>lt;sup>20</sup> Studies here include examinations of learning and knowledge flows within multinational firms in Blonigen (1997), Branstetter (2001), and Griffith, Harrison, and van Reenen (2004). Mansfield and Romero (1980) and Gupta and Govindarajan (2000) conducted small surveys of multinationals; sampled firms report that transferring knowledge internally is very important for overall firm success. For additional case-study evidence, see Hanson (2000) and Moran (2001).

know of no such quantitative data sources, and point out that this weighting is precisely what our data are designed to capture.

That said, we acknowledge that our measures of knowledge flows are self-reported surveys and thus inherently subjective. To examine this issue we undertook a number of robustness checks. First, as discussed in Section 3 we checked that reported values accord with theoretical priors: e.g., that multinational affiliates report learning more from elsewhere in the enterprise group than do multinational parents, consistent with the now-standard knowledge-capital model of multinationals in international trade.<sup>21</sup>

Second, we verified that our main estimation results are robust to replacing our intensity-ofknowledge measures with simpler binary measures of whether a particular information flow was used at all. This should address concern that firms can accurately report whether a given knowledge source was used or not but that firms cannot accurately gauge its importance (and/or that we cannot meaningfully compare importance across respondents).

Third, following Cassiman and Veuglers (2002) and earlier work they cite, as an additional control regressor for KPF estimation we add industry averages of flows of information. Identifying variation of key parameters in equation (3) is then deviation from industry means, means which may reflect underlying technological fecundity or norms. Other enterprise-level control regressors we use, including firm size, age, and start-up status, may similarly control for differences in information reporting at the enterprise level (e.g., start-ups are by nature more likely to be aware of learning). For some specifications we also include firm fixed effects, which can capture any unobserved such differences.

<sup>&</sup>lt;sup>21</sup> More generally, see the data discussion in Section 3.1 on why many of the concerns about survey data raised by Bertrand and Mullainathan (2001) are unlikely to apply to our data.

#### 4.2 Particular Estimation Strategies

The different nature of our four measures of knowledge output (*Innovate* and *Patent Protect* are dichotomous indicators; *Novel Sales* is continuous; and *Patents* is a count) dictates different econometric estimators.

#### Innovate and Patent Protect

For our two binary dependent variables *Innovate* and *Patent Protect* we estimate versions of the KPF using probits. We report in the tables below marginal effects calculated as:

$$\frac{\partial E(y \mid x)}{\partial x_j} = \beta_j \phi(x\beta)$$

where  $\phi$  is the normal density function and we estimate the marginal effects at the mean values of the regressors. Thus, the interpretation of our marginal effects reported is the effect of a unit increase in the independent variable of interest on the probability that the dependent variable equals one, when all other regressors are held constant at their mean values. We report standard errors of marginal effects calculated via the delta method.<sup>22</sup>

Another important estimation issue is endogeneity. Regressors such as  $H_i$ , the investment in discovering new knowledge, may be correlated with the regression error term if any unobserved determinant of innovation success also affects the choice of  $H_i$ . Such a correlation could be due to unobserved firm fixed effects (e.g., firm culture that values R&D effort) or to unobserved time-varying effects (e.g., managerial talent or product-market projections). The resulting bias on our coefficient estimates could be positive or negative, depending on whether the effect on innovation increases or reduces the marginal product of innovation staff.

<sup>&</sup>lt;sup>22</sup> Given the macro literature's interest in the size of elasticities of the KPF (note 4), it would be of interest to calculate these elasticities. As noted by Wooldridge (2002) however, it does not seem possible to recover an elasticity formula for the underlying latent variable with only a binary regressand. We can do this with the continuous regressand *Novel Sales*; see below.

All our regressions are estimated with a common set of controls, in particular industry dummies that will control for any fixed effects common within industries. Our global-engagement regressors may also proxy for unobserved firm effects such as managerial talent that are common to these firm groups, consistent with evidence that globally engaged firms exhibit higher TFP. Beyond these regressors, we implement two strategies: instrumental variables (IV) and panel estimation.

Concerning the first, the use of IV with a limited dependent variable (discrete or censored) is not straightforward. We use the AGLS method as proposed by Amemiya (1974) and implemented by Newey (1987). Using information from CIS2, we constructed two instruments for  $H_i$  in our CIS3 cross-section: four-digit industry averages of *R&D Personnel* and *% R&D Personnel*, each of which was constructed excluding from CIS2 firms that re-appeared in CIS3.<sup>23</sup>

Our second approach to endogeneity is to use panel-data methods. We constructed a panel that resulted in 787 firms included in both CIS2 and CIS3. However, this approach raises its own econometric issues. One is that firms in the panel are a selected sample of survivors. Suppose that the true relation between  $\Delta K_i$  and  $H_i$  is positive, and that survival is greater for innovating firms. Then constructing a group of surviving firms selects, among firms with low  $\Delta K_i$  and  $H_i$ , only those with a "large" positive shock to  $\Delta K_i$ . This flattens the expected relation between  $\Delta K_i$  and  $H_i$ . Thus, the resulting reduction in the effect of  $H_i$  due to controlling for fixed effects might be overstated by the additional reduced effect due to selection.

<sup>&</sup>lt;sup>23</sup> The rationale behind this exclusion is that if endogeneity arises from the correlation between firm fixed effects and the R&D employment variables, then lagged industry-level values of these R&D variables that include own lagged R&D personnel will not be valid instruments. We experimented with alternative instruments: e.g., using three-digit industries, and also taking averages by industry and region. The trade-off was that more-refined cells for instruments generally had higher predictive power but lower overlap of cells across the CIS waves. Ex ante, we expect our instruments to be correlated with each firm's "normal" demand for knowledge workers, as there is substantial cross-industry variation in this demand, but uncorrelated with firm-specific unobservables that would be correlated with both  $\Delta K_i$  and  $H_i$ . Also, for our estimation results later we note that our instruments are constructed at a *lower* level of aggregation than the two-digit industry regressors in our benchmark controls.

The second set of econometric issues arise from the "incidental parameters problem" in nonlinear models—probits here and tobits below for *Novel Sales*. Greene (2004) notes that the fixed-effects maximum-likelihood probit estimator is inconsistent when T is fixed. How serious this problem is in practice remains to be established; Greene's (2004) simulations suggest that for our case of T=2 bias is at least 100% for probit coefficients. Rather than estimate fixedeffects probit, one recommendation is to use probit on the pooled cross-sections, without random or fixed effects. Another is the fixed-effects conditional logit model (Chamberlain, 1984), which allows estimation of parameters of interest without estimating incidental parameters (but at the cost of not being able to estimate marginal effects). We try both these approaches.<sup>24</sup>

#### Novel Sales

Our innovation measure *Novel Sales* is continuous but, as discussed in Table 1a, equals zero for many of our firms. Accordingly, we estimate the KPF for *Novel Sales* using the tobit model. To calculate marginal effects of interest, we implement the McDonald and Moffitt (1980) decomposition that splits the marginal effect of  $H_i$  on  $\Delta K_i$  into two parts: the of effect of  $H_i$  on the probability of  $\Delta K_i$  being non-zero, and the effect of  $H_i$  on  $\Delta K_i$  conditional on the firm having positive  $\Delta K_i$ . Our tables below report the latter (former available upon request).

To address possible endogeneity, here as with the earlier probits we use both IV and panel estimation. Our IV tobit uses the same instruments as before. Panel methods when T=2 are again problematic in tobit applications; simulations suggest that marginal effects are 50% too big (Greene, 2004b). Here again, the recommendation is to estimate the pooled cross sections.<sup>25</sup>

<sup>&</sup>lt;sup>24</sup> We also note that in the conditional logit, identification is provided only by firms that switch innovation status: non-switcher firms drop out of the conditional likelihood function. So the number of useful observations is far smaller for this estimator.

<sup>&</sup>lt;sup>25</sup> Greene (2004b) reports that the source of coefficient inconsistencies derive not from the estimation of the tobit slope coefficients, which do not appear to be affected by the incidental parameters problem, but rather from the estimation of the sigma parameter (i.e., the disturbance standard deviation) that is used to calculate marginal effects.

Patents

Because *Patents* takes only non-negative integer values, here we can estimate the KPF via count-data models. We chose a negative binomial model (Cameron and Trivedi, 1986), which, relative to a Poisson model, relaxes the variance-mean equality assumption. In the negative binomial model the estimated coefficients corresponds to semi-elasticities. Thus, from coefficient estimates we can derive both marginal effects and elasticities from the estimated coefficients. For continuous regressor x,  $\beta_j = \frac{\partial E[y|x]}{\partial x_i} \frac{1}{E(y|x)}$ , and the marginal effects is

$$\frac{\partial E[y \mid x]}{\partial x_{i}} = \exp(x\beta)\beta_{i}$$

Elasticities at sample means can be calculated by multiplying coefficient estimates by the means. To address endogeneity we use our panel to control for fixed effects and so estimated a fixedeffect negative binomial model as suggested by Hausman, Hall, and Griliches (1984).

#### 5. Estimation Results

Our estimation results of various versions of equation (2) are reported in Tables 2 through 5. Each table uses a different measure of  $\Delta K_i$ . We start with the broad qualitative measures, *Innovate* and *Patent Protect*, and then move to the more-narrow quantitative ones, *Novel Sales* and *Patent*. For all tables we measure  $H_i$  using *R&D Personnel*. Each column of each table corresponds to a different specification of equation (2), with the CIS sample, included regressors, and estimator used as described in the table notes. Rows report estimates of marginal impacts (with robust standard errors clustered by enterprise group). All specifications in all tables include a common set of control regressors (not reported for brevity) to help control for plausibly important cross-firm sources of innovative heterogeneity: approximately 50 two-digit industry

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dummies; 13 regional dummies; size (total employment); and a categorical indicator of structural change (see Appendix Table—e.g., newly born start-up firms may be more likely to innovate).

Table 2 reports estimation results for *Innovate*. Column 1 runs *Innovate* on just our three global-engagement indicators (excluding the purely domestic group) plus benchmark controls. All three indicators are statistically and economically significant. For example, the coefficient on *Multinational Parent* indicates these firms are 22 percentage points more likely to innovate relative to the omitted domestic firms. In Table 1a this differential in the raw data was 27 percentage points (0.45-0.18), so the large majority of this raw differential was not a function of just multinationals being larger and in different regions and/or industries. What remains to be seen is whether these indicators are proxying for superior innovation inputs or something else.

Column 2 adds to Column 1 our  $H_i$  indicator. This is positive and statistically significant, as expected. To get some idea of quantitative significance, the mean gap between *R&D Personnel* in domestics and multinational parents is 26.16-0.62=25.54 (Table 1b). Multiplying this by the coefficient on  $H_i$  (0.0073) gives an implied probability difference of 19 percentage points. But adding  $H_i$  reduces only slightly the coefficients on the global-engagement indicators.<sup>26</sup>

These global engagement indicators may be proxying for superior information flows from existing knowledge inside and outside the firm,  $K_{ii}$  and  $K_{i\_i}$ , as suggested by the summary statistics in Table 1c. Columns 3 through 5 add in a number of our information-flow variables, first using only internal information from the own enterprise for  $K_{ii}$ , then replacing this with internal information from the entire enterprise group, and finally including both these measures of  $K_{ii}$ . Adding these direct measures of information flows reduces by about two-thirds the coefficient estimates on our three global-engagement indicators. This is a major finding of our

analysis: the majority of the superior innovative output of globally engaged firms is accounted for by their superior access to information from existing knowledge.

Looking at the particular sources of information shows an important role for information internal to the enterprise itself: the coefficient estimate of about 0.35 suggests that an enterprise going from learning nothing from itself for innovation to learning a great deal would enjoy a 35 percentage-point increase in the probability of reporting yes for *Innovate*. Similarly, the mean difference between multinationals and purely domestics in the importance of internal information (0.27=0.50-0.23, from Table 1c) translates into a higher probability of innovating for the multinationals of about 9.5 percentage points. Information from elsewhere in the enterprise group is also economically important: when entered alone in Column 4 it suggests a comparable learning shift would correlate with a probability increase of 14 percentage points. This evidence on information flows inside firms is consistent with standard trade models of multinational firms.

Important information sources external to the enterprise include customers and suppliers, whose magnitude is on par with that of internal information. This is consistent with micro-level productivity studies searching for knowledge spillovers across firms. Finally, the coefficient on regulatory information is negative, which might be expected, whereas information from competitors is also negative, which might not be expected. One possibility is that conditional on other information sources, enterprises learning from competitors might be innovation laggards.

The rest of Table 2 examines the robustness of our results to different estimators and samples. Column 6 reports our IV estimates of the specification in column 5. The coefficient

<sup>&</sup>lt;sup>26</sup> Note that Column (2) rejects the maintained assumption in some of the macro/growth literature that the global stock of knowledge is equally accessible to all firms. If this were so, then in Column (2) these global-engagement indicators should be individually and jointly insignificantly different from zero, with differences in  $\Delta K_i$  explained only by differences in  $H_i$ .

estimate on  $H_i$  does not change but is less precise, as might be expected with IV estimation.<sup>27</sup> Column 7 estimates the same specification for the CIS2 cross section. The overall coefficient estimates look very similar, with only one coefficient changing sign (commercial information) but with generally lower precision (presumably due to the smaller sample size). Column 8 then pools together CIS2 and CIS3 waves and returns estimates similar to those in column 5.

Finally, column 9 shows the fixed-effects conditional logit model. We report coefficient estimates, *not* marginal effects, and so cannot compare to earlier columns. The number of observations is small and selected, as discussed above; recall that this model relies on enterprises that answered *Innovate* differently in the two waves, which in this case is just 247 enterprises (observed twice making 494 observations). The only statistically significant variable is learning from one's own enterprise. The only other coefficient estimates with t-statistics above one are on *Multinational Parent* (positive), *Vertical Information* (positive), and *Competitor Information* (negative). We worry that innovation and its inputs are highly serially correlated, such that we simply have too few observations of switchers to discern statistically significant effects. Consistent with this, in a pooled regression on this sample without fixed effects we again obtained only one statistically significant coefficient estimate.<sup>28</sup>

Table 3 replicates the probit analysis of Table 2, but now for the measure of innovation output *Patent Protect*. The pattern of findings is broadly similar. First, the coefficients on the global-engagement indicators fall substantially once the information-flow variables are included (compare column 5 to columns 1 and 2). The magnitude of this fall is now slightly less: by about

<sup>&</sup>lt;sup>27</sup> The number of observations drops due to firms for which we cannot construct instruments. In unreported results, we verified that results in Column 5 are qualitatively identical when estimated on the Column 6 sample of 5,999 observations.

<sup>&</sup>lt;sup>28</sup> In terms of our other control regressors, our industry dummies were always jointly significant (with several individually so). Regionally dummies tended to be borderline jointly significant. The indicator for start-up firms had a large positive coefficient estimate, as might be expected; firm size was also significantly positive. The indicator for observations in the CIS3 wave was significantly negative, implying a fall in all measures of  $\Delta K$  in 1998-2000 relative to 1994-96. This is consistent with the *fall* in U.K. aggregate TFP growth between the early and late 1990s as documented by Basu, Fernald, Oulton, and Srinivasan (2003).

one-half, as opposed to two-thirds in Table 2, especially for multinational affiliates. This might reflect the endogeneity of the patenting choice—e.g., an important function of affiliates may be to protect their enterprise groups' global innovations. As before, coefficient estimates on R&D *Personnel* are significantly positive (barring the IV results). In terms of the information-flow variables, internal information of both the enterprise itself and its enterprise group remain important. University information now has a significantly positive coefficient, consistent with existing research on the importance of university-private sector collaborations.

Table 4 moves to one of our two continuous measures of knowledge output, *Novel Sales* (measured in thousands of pounds). Here we use a tobit estimator and report marginal effects conditional on positive *Novel Sales*. The pattern of findings is broadly similar to Tables 2 and 3.

First, the coefficients on the global-engagement indicators fall by over two-thirds once the information-flow variables are included. These indicators go from showing a differential of £5-8 million in *Novel Sales* in column 1 to only about £2 million in column 5. As before, coefficient estimates on *R&D Personnel* are significantly positive (barring the IV results, where both the coefficient and standard are much bigger). Our estimates imply that conditional on *Novel Sales* being non-zero, each additional R&D worker is associated with between £6,000 and £10,000 in additional new and improved sales. This seems reasonable: during the period covered by the CIS3 survey the national average wage for scientists was about £25,000, and presumably less than 100% of the time of these workers was allocated to creating new and improved products.

In terms of the information-flow variables, internal information of both the enterprise itself and its enterprise group remain important. For this measure of innovation output, the other two important sources of information appear to be vertical information from customers and suppliers and also "free" information from sources such as conferences and trade fairs. Table 5 reports on our other continuous measure of knowledge output, *Patents*. Here we use a negative binomial estimator and report marginal effects. One notable difference from earlier tables appears in column 1. In the specification with just the global-engagement indicators and our benchmark controls, here the coefficient estimates on these indicators is far smaller than the analogous information in the raw summary statistics in Table 1a. There, multinational parents average 10.02 patents versus just 0.10 for the purely domestic firms. But with the benchmark controls in column 1, multinational parents now average less than one more patent than domestic firms. Much of the raw difference in patent output, then, is accounted for by these controls—in particular, by the industry controls. Indeed, in unreported results where column 1 is re-estimated without the industry controls we obtain coefficient estimates on the global-engagement indicators much closer to the raw differentials in Table 1a.

This difference noted, the pattern of findings is broadly similar to earlier tables. The coefficients on the global-engagement indicators fall substantially once the information-flow variables are included. As before, most coefficient estimates on *R&D Personnel* are significantly positive. And as with results for *Patent Protect*, here patent output is correlated significantly with both sources of internal information (for internal to the enterprise itself, even in the fixed-effects specification) and also with information from universities. The economic magnitude of these information sources is quite small, however, which accords with the relatively small size of the global-engagement indicators in column 1 discussed above.

Because much earlier empirical work based on the KPF framework has measured new ideas as patents, it is instructive to compare our findings for *Patents*. A common calculation is the patent elasticity of scientists. Our Column 5 coefficient estimate on *R&D Personnel* of 0.0005 multiplied by the full-sample mean of R&D workers of 5.35 implies an elasticity of about 0.003.

In the industrial-organization literature estimates of this elasticity are generally much bigger: e.g., about 0.3 in Hausman, Hall, and Griliches (1984).

What explains this difference? Our specifications and theirs contain three important differences: their sample is for only manufacturing; they include only firms reporting positive R&D activity; and they do not include any controls for information flows. To explore these differences, we first estimated a specification as close as possible to theirs: a negative binomial model of *Patents* on log R&D expenditure for manufacturing firms reporting positive R&D (plus, firm size and a science-sector dummy). This gave an elasticity of 0.45 (t=7.56), very comparable to 0.3. Expanding the sample and/or specification reduced this elasticity towards our 0.003. For example, including firms with zero R&D reduced the elasticity to just 0.07. So it appears this key elasticity is quite comparable in our results, once like and like are compared.

#### Robustness Checks

The results in Tables 2 through 5 are robust to a number of measurement and specification choices. In particular, the impacts of our global-engagement and information-source regressors generally do not change when we use in equation (2) alternative measures of  $H_i$  from Table 1b. Results also do not change when we vary the set of control regressors: e.g., using firm sales instead of firm employment for size, or dropping either the industry or region dummies.

We also estimated specifications interacting our global-engagement indicators with other regressors—in particular, our measures of  $H_i$  to see if globally engaged firms enjoy higher marginal productivity from knowledge inputs. These interactions almost always were insignificantly different from zero, which reinforces our interpretation that globally engaged firms innovate more in part because they have access to larger stocks of existing knowledge.

#### Discussion of Estimation Results

We can use our econometric estimates to answer the overall question of how much of the innovation-output advantage of globally engaged firms is explained by their greater use of inputs, and how much is left unexplained. In our estimation tables we have shown a statistically significant relationship between all our measures of knowledge output and many of our measures of knowledge inputs. To get a sense of the economic significance of these inputs, individually and jointly, we can perform "innovation accounting" exercises akin to growth accounting often used to explain output of goods and services.

Table 6 sets out these exercises for two of our measures of innovation, *Innovate* and *Patents*. It reports how much of the knowledge-output differential that each of our three groups of globally engaged firms displays over purely domestic firms is explained by knowledge-input differentials, and also how much is attributed to global-engagement status per se. To do this, it combines coefficient estimates from Tables 2 and 5 with sample means from Table 1.<sup>29</sup>

There are three sections to Table 6, one for each bilateral comparison of a globally engaged group of enterprises with their purely domestic counterparts. In each section, the "raw" differential between the two groups of firms is calculated directly from Table 1a. For example, the *Innovate* raw differential between multinational parents and domestics of 0.27 = (0.45 - 0.18). The "adjusted" differential in knowledge output accounts for enterprise variation in industry, region, size, and status—i.e., it is the coefficient estimate on the indicated global group from column 1 of Tables 2 and 5 (for *Innovate* and *Patents*, respectively). Thus, for *Innovate* the adjusted differential between multinational parents and domestics of 0.22 comes from the coefficient estimate on multinational parents in Table 2, column 1 (strictly speaking, 0.2204).

<sup>&</sup>lt;sup>29</sup> Table 1 reports summary statistics for domestic enterprises separated between singletons and members of enterprise groups. But in the econometric estimates of Tables 2 through 5 these two sub-groups were recombined. Accordingly, for the calculations of Table 6 sample means were used for all domestic enterprises together, which are not reported in Table 1 but which (obviously) fall between the means of the two sub-groups.

Beneath each of the adjusted differentials in Table 6, the next seven rows of percentages report the shares of this adjusted differential that are accounted for by differential use of the indicated knowledge inputs between the two groups of enterprises. Each percentage is calculated using relevant coefficient estimates from our preferred KPF specifications in column 5 of Tables 2 and 5 (for *Innovate* and *Patents*, respectively) along with relevant sample-mean differentials in Tables 1b and 1c. For example, the cell in the top *R&D Personnel* row of the *Innovate* column is 20.8%. This number indicates the share of the adjusted differential in knowledge output between multinational parents and domestic firms (0.2204) that is accounted for by the different R&D intensity of those two groups according to our preferred KPF specification (0.0018 from column 5 of Table 2, multiplied by (26.16-0.62) from Table 1b, equals 0.046, which is 20.8% of 0.2204). The next six cells below are calculated analogously for the six indicated sources of information.

Finally, the bottom cell reports the share of the adjusted differential in knowledge output left unexplained by the regressors of our preferred KPF specification. Thus, to finish the *Innovate* example comparing multinational parents and domestic firms, 28.0% is 0.0617 from column 5 of Table 2 divided into 0.2204. This means that of the total innovation edge that had been attributed to multinational enterprises without any of the KPF inputs, 28.0% of that edge remains in our preferred KPF specification as attributed to being a multinational parent per se.

Table 6 contains several notable features. First, in none of the six accounting exercises is a majority of the adjusted innovation differential for global engagement left attributed to global engagement per se rather than greater intensity of use of knowledge inputs.<sup>30</sup> Thus, the innovation edge of globally engaged companies that appears in the raw data is well explained by our KPF estimates. The interpretation of the unexplained global engagement dummies in our

<sup>&</sup>lt;sup>30</sup> There were only two exceptions to this for accounting exercises run on our other two innovation measures (not reported for brevity): for *Patent Protect* for affiliates (53%) and exporters (58%).

preferred KPF specifications may well be, just as in conventional production functions, the superior efficiency with which knowledge inputs are translated into outputs. As discussed in the introduction, such a dummy is typically statistically and economically significant in production functions for outputs of goods and services. The same is true here for outputs of knowledge.

Second, of the KPF inputs it is flows of information that seem to matter more than *R&D Personnel* in accounting for the output advantage of globally engaged firms. This is true not just in terms of the sum contribution of all information sources but for many individual information sources as well. This is not to say that *R&D Personnel* are not essential inputs to innovation, but rather to emphasize potential problems from ignoring the role of information flows.

Third, we reiterate that much of the raw variation across firms in *Patents* is explained by our benchmark controls, especially industry dummies. Even our most important information source from our *Patents* estimates in Table 5, universities, explains only about 3% of the advantage of globally engaged firms.<sup>31</sup>

We conclude from Table 6 that for all three of our groups of globally engaged firms, their greater use of knowledge inputs (both own R&D and, especially, learning from existing knowledge) accounts for the majority of their greater knowledge output. Much of the knowledge intensity of globally engaged firms is explained by observable inputs suggested by the KPF.

#### 6. Conclusions

Our goal has been to contribute to the ongoing effort to better understand productivity dispersion across firms—in particular, the productivity advantage of globally engaged firms. We

<sup>&</sup>lt;sup>31</sup> As noted above Hausman, Hall, and Griliches (1984) regress *Patents* on R&D spending (and other variables), with an elasticity of 0.3. They report the first and third quartiles of these variables are 1 and 18 and \$0.73M and \$11.0M respectively. The fraction of the variance of patents (17 patents) explained by R&D in this case is about 5%[=0.3\*(log11-log0.73)/(18-1)] (which is not quite right since the logs of the quartiles is likely not the quartile of the logs), which is strikingly similar to the numbers here.

have done so not by studying TFP differences, but rather by studying knowledge differences. Following the long-standing perspective of industrial organization that one of the main drivers of differences in TFP is differences in knowledge, we estimated knowledge production functions on a new data set of thousands of U.K. firms for which we have detailed information on knowledge outputs and inputs. Strengths of the data include measuring innovations not just on but also inside the frontier, (i.e., the kind for most firms along the productivity distribution), and also measuring flows of information from a comprehensive set of knowledge stocks.

We found that globally engaged firms—both multinationals and exporters—do generate more ideas than their purely domestic counterparts. But this is not just because they use more knowledge inputs in terms of researchers. Importantly, it is also because they have access to a larger stock of ideas through sources including their upstream and downstream contacts with suppliers and customers, and, for multinationals, their intra-firm worldwide pool of information. We also found that the relative importance of these knowledge sources varies systematically with the type of innovation. Information flows from universities, for example, are important for patents but not for broader innovation measures, for which business contacts matter more.

Taken together, our findings help explain the correlation between productivity and global engagement. Globally engaged firms generate more of the innovations that feed into higher productivity, largely because they learn more from more sources. These results can inform ongoing research on the productivity dispersion and the role of global linkages.<sup>32</sup>

<sup>&</sup>lt;sup>32</sup> For example, there is related work on how international trade or FDI may transmit ideas, and in turn how economic openness shapes incentives to innovate. Theory contributions include Grossman and Helpman (1991), Howitt (2000), Rivera-Batiz and Romer (1991), and the theory and empirical studies of Eaton and Kortum (1999, 2001, and 2002). Country empirical studies also include Coe, Helpman, and Hoffmaister (1997); Hall and Jones (1999); and Keller (2002). A recent survey is Keller (2004).

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| Sub-Sample                  | Innovate | Patent  | Novel     | Patents  |
|-----------------------------|----------|---------|-----------|----------|
| 1                           |          | Protect | Sales     |          |
| Multinational Parents       | 0.45     | 0.32    | 43,341    | 10.02    |
| (N = 577)                   | (0.50)   | (0.47)  | (797,344) | (159.64) |
| Multinational Affiliates    | 0.42     | 0.37    | 13,469    | 2.78     |
| (N = 653)                   | (0.49)   | (0.48)  | (126,286) | (15.54)  |
| Non-Multinational Exporters | 0.38     | 0.23    | 1,866     | 0.82     |
| (N = 1,776)                 | (0.49)   | (0.42)  | (20,891)  | (5.58)   |
| Domestics in an Ent. Group  | 0.18     | 0.08    | 1,046     | 0.25     |
| (N = 778)                   | (0.41)   | (0.28)  | (9,322)   | (3.07)   |
| Domestic Singletons         | 0.18     | 0.05    | 2,499     | 0.07     |
| (N = 3,601)                 | (0.38)   | (0.22)  | (99,611)  | (1.72)   |
| All Enterprises             | 0.27     | 0.15    | 6,356     | 1.37     |
| (N = 7,385)                 | (0.45)   | (0.36)  | (24,241)  | (46.64)  |
|                             |          |         |           |          |

Table 1a: Summary Statistics on Knowledge Outputs

*Notes*: For each cell, indicated summary statistics are means (and standard deviations in parentheses). *Innovate* is an indicator variable equal to one if enterprises reported any process or product innovation. *Patent Protect* is an indicator variable equal to one if enterprises reported either applying for new patents 1998-2000 or using existing patents to protect innovations. *Novel Sales* is the value of enterprise sales in 2000 accounted for by new and improved products, in thousands of pounds. *Patents* is the number of patents applied for over the 1998-2000 period. The 7,385 total enterprises in this table corresponds to the number of observations in the benchmark regressions in Table 2. See text for data details.

| Sub-Sample                  | R&D<br>Personnel | % R&D<br>Personnel | % Scientists | Intramural<br>R&D |
|-----------------------------|------------------|--------------------|--------------|-------------------|
| Multinational Parents       | 26.16            | 0.04               | 0.10         | 1,685             |
| (N = 577)                   | (236.80)         | (0.10)             | (0.17)       | (20,897)          |
| Multinational Affiliates    | 21.12            | 0.04               | 0.12         | 1,925             |
| (N = 653)                   | (154.61)         | (0.12)             | (0.18)       | (23,502)          |
| Non-Multinational Exporters | 4.17             | 0.03               | 0.08         | 94                |
| (N = 1,776)                 | (60.08)          | (0.08)             | (0.17)       | (581)             |
| Domestics in an Ent. Group  | 0.65             | 0.01               | 0.04         | 21                |
| (N = 778)                   | (2.46)           | (0.04)             | (0.11)       | (139)             |
| Domestic Singletons         | 0.61             | 0.01               | 0.04         | 19                |
| (N = 3,601)                 | (8.98)           | (0.07)             | (0.13)       | (272)             |
| All Enterprises             | 5.35             | 0.02               | 0.06         | 337               |
| (N = 7,385)                 | (86.79)          | (0.08)             | (0.15)       | (9,141)           |

Table 1b: Summary Statistics on Knowledge Inputs

*Notes*: For each cell, indicated summary statistics are means (and standard deviations in parentheses). *R&D Personnel* is number of enterprise workers involved in R&D activities in 2000. *% R&D Personnel* is the share of enterprise employment in 2000 accounted for by R&D workers. *% Scientists* is the share of enterprise employment accounted for by degree-level or above workers in science and engineering subjects. *Intramural R&D* is the value of R&D performed by the enterprise in 2000, in thousands of pounds. The 7,385 total enterprises in this table corresponds to the number of observations in the benchmark regressions in Table 2. See text for data details.

| Sub-Sample                  | Internal<br>Self | Internal<br>Group | Vertical | Competitor | Free   | University |
|-----------------------------|------------------|-------------------|----------|------------|--------|------------|
| Multinational Parents       | 0.51             | 0.32              | 0.50     | 0.29       | 0.39   | 0.19       |
| (N = 577)                   | (0.67)           | (0.33)            | (0.67)   | (0.33)     | (0.33) | (0.00)     |
| Multinational Affiliates    | 0.49             | 0.40              | 0.48     | 0.29       | 0.38   | 0.20       |
| (N = 653)                   | (0.67)           | (0.33)            | (0.67)   | (0.33)     | (0.33) | (0.00)     |
| Non-Multinational Exporters | 0.45             | 0.19              | 0.46     | 0.25       | 0.35   | 0.13       |
| (N = 1,776)                 | (0.33)           | (0.00)            | (0.67)   | (0.00)     | (0.33) | (0.00)     |
| Domestics in an Ent. Group  | 0.28             | 0.16              | 0.32     | 0.16       | 0.25   | 0.08       |
| (N = 778)                   | (0.00)           | (0.00)            | (0.00)   | (0.00)     | (0.00) | (0.00)     |
| Domestic Singletons         | 0.22             | 0.02              | 0.29     | 0.15       | 0.23   | 0.05       |
| (N = 3,601)                 | (0.00)           | (0.00)            | (0.00)   | (0.00)     | (0.00) | (0.00)     |
| All Enterprises             | 0.33             | 0.16              | 0.37     | 0.20       | 0.29   | 0.10       |
| (N = 7,385)                 | (0.00)           | (0.00)            | (0.33)   | (0.00)     | (0.00) | (0.00)     |

Table 1c: Summary Statistics on Knowledge Flows

*Notes*: For each cell, indicated summary statistics are means (and medians in parentheses). Each variable is a categorical indicator of how important a different knowledge source is to the enterprise's innovation activities. Each variable takes possible values of 0, 1/3, 2/3, and 1; higher values indicate greater importance for an information source. *Internal Self* measures knowledge inside the enterprise itself. *Internal Group* measures knowledge inside the broader business group of affiliated enterprises. *Vertical* measures knowledge from customers or suppliers. *Competitor* measures knowledge from competing firms. *Free* measures knowledge from professional conferences and exhibitions. *University* measures knowledge from universities. See text for data details.

|                          | (1)              | (2)         | (3)         | (4)         | (5)         | (6)         | (7)              | (8)         | (9)         |
|--------------------------|------------------|-------------|-------------|-------------|-------------|-------------|------------------|-------------|-------------|
| Exporter                 | 0.1463           | 0.1455      | 0.0470      | 0.0817      | 0.0461      | 0.0624      | 0.0208           | 0.0472      | 0.0294      |
| 2. ip of the             | (0.0149)***      | (0.0154)*** | (0.0140)*** | (0.0148)*** | (0.0140)*** | (0.0174)*** | (0.0207)         | (0.0154)*** | (0.5316)    |
| Multinational Parent     | 0.2204           | 0.1902      | 0.0706      | 0.0907      | 0.0617      | 0.0766      | 0.0840           | 0.0985      | 1.0433      |
|                          | $(0.0248)^{***}$ | (0.0266)*** | (0.0241)*** | (0.0250)*** | (0.0238)*** | (0.0273)*** | $(0.0244)^{***}$ | (0.0251)*** | (0.6691)    |
| Multinational Affiliate  | 0 1871           | 0 1496      | 0.0528      | 0.0513      | 0.0365      | 0.0631      | 0.0518           | 0.0589      | 0 3921      |
|                          | (0.0223)***      | (0.0238)*** | (0.0209)**  | (0.0219)**  | (0.0206)*   | (0.0256)**  | (0.0221)**       | (0.0215)*** | (0.6182)    |
| R&D Personnel            | (***===*)        | 0.0073      | 0.0018      | 0.0026      | 0.0018      | 0.0018      | 0.0009           | 0.0016      | 0.0032      |
|                          |                  | (0.0023)*** | (0.0006)*** | (0.0009)*** | (0.0006)*** | (0.0009)*   | (0.0005)         | (0.0007)**  | (0.0092)    |
| Vertical Info.           |                  | (0000-20)   | 0.3173      | 0.4665      | 0.3143      | 0.3306      | 0.1316           | 0.4092      | 0.9092      |
|                          |                  |             | (0.0217)*** | (0.0214)*** | (0.0218)*** | (0.0252)*** | (0.0361)***      | (0.0241)*** | (0.6236)    |
| Competitors' Info.       |                  |             | -0.1129     | -0.1356     | -0.1236     | -0.1286     | -0.0085          | -0.1141     | -0.8656     |
| p                        |                  |             | (0.0219)*** | (0.0233)*** | (0.0222)*** | (0.0253)*** | (0.0314)         | (0.0247)*** | (0.6671)    |
| Commerical Info.         |                  |             | 0.0608      | 0.0898      | 0.0541      | 0.0584      | -0.0315          | 0.0530      | -0.0921     |
|                          |                  |             | (0.0221)*** | (0.0229)*** | (0.0222)**  | (0.0250)**  | (0.0314)         | (0.0245)**  | (0.6241)    |
| Free Info.               |                  |             | 0.1295      | 0.1620      | 0.1287      | 0.1410      | 0.0074           | 0.1372      | 0.4548      |
|                          |                  |             | (0.0225)*** | (0.0230)*** | (0.0225)*** | (0.0257)*** | (0.0342)         | (0.0250)*** | (0.6595)    |
| Regulatory Info.         |                  |             | -0.0436     | -0.0019     | -0.0473     | -0.0644     | -0.0268          | -0.0394     | 0.0462      |
| 8                        |                  |             | (0.0198)**  | (0.0201)    | (0.0197)**  | (0.0226)*** | (0.0269)         | (0.0214)*   | (0.5139)    |
| University Info.         |                  |             | 0.0002      | 0.0358      | -0.0037     | 0.0121      | 0.1206           | 0.0379      | 0.0640      |
| 5                        |                  |             | (0.0270)    | (0.0288)    | (0.0270)    | (0.0400)    | (0.0356)***      | (0.0290)    | (0.7639)    |
| Government Info.         |                  |             | 0.0044      | -0.0083     | 0.0004      | -0.0101     | -0.1053          | -0.1045     | 0.5482      |
|                          |                  |             | (0.0284)    | (0.0299)    | (0.0284)    | (0.0358)    | (0.0336)***      | (0.0292)*** | (0.7417)    |
| Internal Info Self       |                  |             | 0.3594      | × ,         | 0.3489      | 0.3801      | 0.2031           | 0.4092      | 1.8032      |
|                          |                  |             | (0.0181)*** |             | (0.0184)*** | (0.0216)*** | (0.0298)***      | (0.0201)*** | (0.5136)*** |
| Internal Info Group      |                  |             |             | 0.1406      | 0.0647      | 0.0781      | -0.0015          | 0.0535      | -0.3549     |
| 1                        |                  |             |             | (0.0199)*** | (0.0193)*** | (0.0250)*** | (0.0263)         | (0.0214)**  | (0.5983)    |
| CIS Wave                 | 3                | 3           | 3           | 3           | 3           | 3           | 2                | 2 and 3     | 2 and 3     |
| Enterprise Fixed Effects | No               | No          | No          | No          | No          | No          | No               | No          | Yes         |
| # Observations           | 7,385            | 7,385       | 7,385       | 7,385       | 7,385       | 5,999       | 1,787            | 9,172       | 494         |

Table 2:Estimates of the Knowledge Production Function for Output Measure Innovate

*Notes: Innovate* is an indicator variable equal to one if enterprises reported any process or product innovation. Each column is a different estimated specification, with each row in columns (1) through (8) reporting the marginal impacts (and robust standard errors, clustered by enterprise group) for the indicated regressor as estimated by probit (IV probit in column (6)). Column (9) reports estimated coefficients (and standard errors) from a conditional logit estimator. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels. All specifications include additional control regressors (not reported for brevity): two-digit industry dummies; 13 regional dummies; enterprise total employment; a categorical indicator of structural change (see Appendix Table); and for columns (8) and (9) a CIS Wave indicator.

|                          | (1)         | (2)         | (3)         | (4)         | (5)         | (6)         | (7)         | (8)         | (9)        |
|--------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|
| Exporter                 | 0.1225      | 0.1246      | 0.0709      | 0.0834      | 0.0706      | 0.0914      | 0.0902      | 0.0771      | 0.0110     |
| 2. ip of the             | (0.0128)*** | (0.0130)*** | (0.0110)*** | (0.0115)*** | (0.0110)*** | (0.0140)*** | (0.0238)*** | (0.0100)*** | (0.9945)   |
| Multinational Parent     | 0.2394      | 0.2322      | 0.1223      | 0.1309      | 0.1134      | 0.1344      | 0.1323      | 0.1230      | -0.3491    |
|                          | (0.0250)*** | (0.0260)*** | (0.0205)*** | (0.0216)*** | (0.0201)*** | (0.0243)*** | (0.0424)*** | (0.0179)*** | (1.2815)   |
| Multinational Affiliate  | 0.2862      | 0.2793      | 0.1700      | 0.1598      | 0.1505      | 0.1784      | 0.1517      | 0.1481      | 0.2398     |
|                          | (0.0227)*** | (0.0233)*** | (0.0212)*** | (0.0215)*** | (0.0210)*** | (0.0247)*** | (0.0331)*** | (0.0172)*** | (1.2374)   |
| R&D Personnel            |             | 0.0014      | 0.0005      | 0.0006      | 0.0005      | 0.0016      | 0.0001      | 0.0001      | -0.0168    |
|                          |             | (0.0005)*** | (0.0002)**  | (0.0002)**  | (0.0002)**  | (0.0005)*** | (0.0001)    | (0.0001)    | (0.0107)   |
| Vertical Info.           |             |             | -0.0403     | 0.0035      | -0.0434     | -0.0393     | -0.0861     | -0.0409     | × ,        |
|                          |             |             | (0.0150)*** | (0.0142)    | (0.0151)*** | (0.0190)**  | (0.0314)*** | (0.0135)*** |            |
| Competitors' Info.       |             |             | 0.0536      | 0.0422      | 0.0442      | 0.0453      | 0.0193      | 0.0389      | -0.8390    |
|                          |             |             | (0.0141)*** | (0.0148)*** | (0.0142)*** | (0.0178)**  | (0.0273)    | (0.0126)*** | (1.3003)   |
| Commerical Info.         |             |             | 0.0575      | 0.0649      | 0.0533      | 0.0586      | -0.0002     | 0.0456      | 0.4013     |
|                          |             |             | (0.0135)*** | (0.0140)*** | (0.0135)*** | (0.0173)*** | (0.0256)    | (0.0119)*** | (1.0117)   |
| Free Info.               |             |             | 0.0177      | 0.0279      | 0.0168      | 0.0203      | 0.0457      | 0.0279      | 0.9454     |
|                          |             |             | (0.0143)    | (0.0151)*   | (0.0144)    | (0.0185)    | (0.0287)    | (0.0128)**  | (1.1078)   |
| Regulatory Info.         |             |             | 0.0340      | 0.0442      | 0.0304      | 0.0325      | -0.0050     | 0.0254      | 3.2859     |
|                          |             |             | (0.0121)*** | (0.0126)*** | (0.0122)**  | (0.0157)**  | (0.0229)    | (0.0107)**  | (1.2953)** |
| University Info.         |             |             | 0.1109      | 0.1224      | 0.1076      | 0.0938      | 0.1566      | 0.1192      | 0.3457     |
|                          |             |             | (0.0159)*** | (0.0166)*** | (0.0160)*** | (0.0242)*** | (0.0278)*** | (0.0138)*** | (0.8977)   |
| Government Info.         |             |             | 0.0249      | 0.0163      | 0.0220      | -0.0014     | -0.0176     | 0.0038      | 0.0512     |
|                          |             |             | (0.0170)    | (0.0178)    | (0.0171)    | (0.0231)    | (0.0280)    | (0.0144)    | (1.1831)   |
| Internal Info Self       |             |             | 0.1128      |             | 0.1037      | 0.1184      | 0.1210      | 0.1145      | -0.5564    |
|                          |             |             | (0.0118)*** |             | (0.0120)*** | (0.0154)*** | (0.0251)*** | (0.0109)*** | (1.1496)   |
| Internal Info Group      |             |             |             | 0.0709      | 0.0508      | 0.0513      | 0.0021      | 0.0407      | 0.7441     |
|                          |             |             |             | (0.0120)*** | (0.0116)*** | (0.0156)*** | (0.0205)    | (0.0099)*** | (0.8746)   |
| CIS Wave                 | 3           | 3           | 3           | 3           | 3           | 3           | 2           | 2 and 3     | 2 and 3    |
| Enterprise Fixed Effects | No          | Yes        |
| # Observations           | 6,832       | 6,832       | 6,832       | 6,832       | 6,832       | 5,573       | 1,755       | 8,605       | 240        |

Table 3:Estimates of the Knowledge Production Function for Output Measure Patent Protect

*Notes: Patent Protect* is an indicator variable equal to one if enterprises reported either applying for new patents 1998-2000 or using existing patents to protect innovations. Each column is a different estimated specification, with each row in columns (1) through (8) reporting the marginal impacts (and robust standard errors, clustered by enterprise group) for the indicated regressor as estimated by probit (IV probit in column (6)). Column (9) reports estimated coefficients (and standard errors) from a conditional logit estimator. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels. All specifications include additional control regressors (not reported for brevity): two-digit industry dummies; 13 regional dummies; enterprise total employment; a categorical indicator of structural change (see Appendix Table); and for columns (8) and (9) a CIS Wave indicator.

|                          | (1)           | (2)           | (3)           | (4)           | (5)           | (6)             | (7)             | (8)             |
|--------------------------|---------------|---------------|---------------|---------------|---------------|-----------------|-----------------|-----------------|
| Exporter                 | 5,412.53      | 5,358.6603    | 1,837.4735    | 2,797.2043    | 1,827.3897    | 13,367.7323     | 8,080.7779      | 4,196.4680      |
|                          | (618.2136)*** | (612.5629)*** | (553.7213)*** | (560.1390)*** | (552.4251)*** | (2,986.8320)*** | (4,028.2556)**  | (994.3246)***   |
| Multinational Parent     | 7,889.6999    | 7,690.3843    | 2,381.2574    | 3,197.5997    | 2,124.6155    | 13,750.7336     | 17,407.9423     | 7,595.2767      |
|                          | (846.5239)*** | (839.6221)*** | (744.2519)*** | (763.5503)*** | (746.6252)*** | (3,996.6105)*** | (5,923.6349)*** | (1,377.8407)*** |
| Multinational Affiliate  | 7,619.2463    | 7,336.1945    | 2,961.8469    | 2,824.8010    | 2,400.6425    | 15,574.6487     | 17,603.7155     | 7,381.5865      |
|                          | (817.7698)*** | (811.7966)*** | (722.9364)*** | (764.2561)*** | (742.5405)*** | (3,920.2899)*** | (4,708.1851)*** | (1,270.5392)*** |
| R&D Personnel            |               | 10.8351       | 6.2313        | 6.4789        | 6.0409        | 119.8788        | 72.7749         | 29.3269         |
|                          |               | (2.0211)***   | (1.6428)***   | (1.7100)***   | (1.6401)***   | (137.0541)      | (6.8045)***     | (2.2572)***     |
| Vertical Info.           |               |               | 7,164.4188    | 11,183.9604   | 7,012.2731    | 35,514.2660     | 4,464.1439      | 13,898.9149     |
|                          |               |               | (892.4960)*** | (879.4845)*** | (891.8866)*** | (4,889.5606)*** | (7,240.0364)    | (1,632.8647)*** |
| Competitors' Info.       |               |               | 20.2394       | -513.5203     | -314.2821     | 1,365.3067      | 1,662.6089      | -847.3059       |
|                          |               |               | (819.7274)    | (850.6421)    | (826.4458)    | (4,487.8838)    | (5,813.1605)    | (1,484.0104)    |
| Commerical Info.         |               |               | 1,733.9309    | 2,414.2046    | 1,540.0656    | 5,072.4778      | 10,243.9651     | 5,082.9029      |
|                          |               |               | (807.0196)**  | (834.4030)*** | (808.7128)*   | (4,437.6847)    | (5,891.6847)*   | (1,456.9469)*** |
| Free Info.               |               |               | 3,717.5593    | 4,539.9219    | 3,679.1749    | 11,827.4854     | -1,846.5098     | 4,907.0660      |
|                          |               |               | (863.5877)*** | (888.4043)*** | (862.4931)*** | (4,671.0952)**  | (6,334.4517)    | (1,564.9633)*** |
| Regulatory Info.         |               |               | -1,173.3847   | -13.7688      | -1,318.3366   | -4,221.2529     | 6,792.9163      | 901.4433        |
|                          |               |               | (753.5375)    | (768.4367)    | (754.3382)*   | (4,108.6716)    | (5,081.6044)    | (1,314.8235)    |
| University Info.         |               |               | 427.6379      | 1,337.1323    | 289.7578      | 6,286.7263      | 4,286.0210      | -626.7453       |
|                          |               |               | (946.0150)    | (976.2421)    | (946.2756)    | (6,473.5572)    | (6,223.2405)    | (1,648.8389)    |
| Government Info.         |               |               | -605.8156     | -1,093.5511   | -746.9923     | -10,390.1774    | -12,606.7342    | -4,751.3209     |
|                          |               |               | (1,033.9278)  | (1,069.1499)  | (1,034.1897)  | (6,139.3859)*   | (6,179.9336)**  | (1,724.4292)*** |
| Internal Info Self       |               |               | 10,049.3890   |               | 9,734.6648    | 49,898.8318     | 15,217.0729     | 16,924.0849     |
|                          |               |               | (763.2976)*** |               | (769.4321)*** | (4,184.0693)*** | (5,294.4455)*** | (1,344.3715)*** |
| Internal Info Group      |               |               |               | 3,576.8153    | 2,046.4884    | 9,561.2936      | 6,652.3495      | 3,526.8231      |
|                          |               |               |               | (716.0315)*** | (696.1167)*** | (4,275.0342)**  | (4,661.4664)    | (1,223.8373)*** |
| CIS Wave                 | 3             | 3             | 3             | 3             | 3             | 3               | 2               | 2 and 3         |
| Enterprise Fixed Effects | No            | No            | No            | No            | No            | No              | No              | No              |
| # Observations           | 6,871         | 6,871         | 6,871         | 6,871         | 6,871         | 5,532           | 1,574           | 8,445           |

Table 4:Estimates of the Knowledge Production Function for Output Measure Novel Sales

*Notes*: *Novel Sales* is the value of enterprise sales in 2000 accounted for by new and improved products, in thousands of pounds. Each column is a different estimated specification, with each row in columns (1) through (8) reporting the marginal impacts (and robust standard errors, clustered by enterprise group) conditional on non-zero value for *Novel Sales* for the indicated regressor as estimated by tobit (IV tobit in column (6)). \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels. All specifications include additional control regressors (not reported for brevity): two-digit industry dummies; 13 regional dummies; enterprise total employment; a categorical indicator of structural change (see Appendix Table); and for column (8) a CIS Wave indicator.

|                          | (1)         | (2)         | (3)         | (4)         | (5)         | (6)         | (7)         | (8)         |
|--------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Exporter                 | 0.2128      | 0.2510      | 0.0639      | 0.0867      | 0.0660      | 0.7895      | 0.1779      | 1.1556      |
| •                        | (0.0546)*** | (0.0593)*** | (0.0171)*** | (0.0211)*** | (0.0176)*** | (0.2112)*** | (0.0391)*** | (0.7444)    |
| Multinational Parent     | 0.7421      | 0.6004      | 0.0871      | 0.1460      | 0.0857      | 0.9390      | 0.2455      | 0.8776      |
|                          | (0.2698)*** | (0.1724)*** | (0.0332)*** | (0.0555)*** | (0.0329)*** | (0.4718)**  | (0.0844)*** | (0.7945)    |
| Multinational Affiliate  | 0.5157      | 0.4815      | 0.1136      | 0.0996      | 0.1054      | 1.1513      | 0.2154      | 1.1902      |
|                          | (0.1840)*** | (0.1551)*** | (0.0380)*** | (0.0372)*** | (0.0366)*** | (0.4164)*** | (0.0680)*** | (0.8148)    |
| R&D Personnel            |             | 0.0038      | 0.0005      | 0.0006      | 0.0005      | 0.0015      | 0.0011      | 0.0062      |
|                          |             | (0.0019)**  | (0.0002)**  | (0.0003)**  | (0.0003)**  | (0.0022)    | (0.0005)**  | (0.0043)    |
| Vertical Info.           |             |             | -0.0039     | 0.0311      | -0.0075     | -0.7704     | -0.0179     | 0.8206      |
|                          |             |             | (0.0131)    | (0.0143)**  | (0.0132)    | (0.2238)*** | (0.0341)    | (0.6126)    |
| Competitors' Info.       |             |             | 0.0231      | 0.0165      | 0.0218      | 0.4410      | 0.1077      | -0.4399     |
| -                        |             |             | (0.0124)*   | (0.0151)    | (0.0126)*   | (0.1647)*** | (0.0344)*** | (0.5913)    |
| Commerical Info.         |             |             | 0.0493      | 0.0726      | 0.0481      | -0.2279     | 0.0785      | 0.4220      |
|                          |             |             | (0.0130)*** | (0.0168)*** | (0.0130)*** | (0.1860)    | (0.0318)**  | (0.5149)    |
| Free Info.               |             |             | 0.0366      | 0.0522      | 0.0384      | 0.3424      | 0.1358      | 0.2938      |
|                          |             |             | (0.0145)**  | (0.0179)*** | (0.0147)*** | (0.1998)*   | (0.0392)*** | (0.5521)    |
| Regulatory Info.         |             |             | 0.0180      | 0.0312      | 0.0161      | 0.0487      | 0.0337      | -0.4588     |
|                          |             |             | (0.0099)*   | (0.0131)**  | (0.0100)    | (0.1455)    | (0.0260)    | (0.4754)    |
| University Info.         |             |             | 0.0928      | 0.1205      | 0.0948      | 1.1069      | 0.2821      | 0.1683      |
|                          |             |             | (0.0196)*** | (0.0238)*** | (0.0200)*** | (0.2190)*** | (0.0446)*** | (0.5373)    |
| Government Info.         |             |             | -0.0563     | -0.0634     | -0.0582     | -0.0604     | -0.1201     | 0.1444      |
|                          |             |             | (0.0168)*** | (0.0206)*** | (0.0172)*** | (0.1748)    | (0.0381)*** | (0.5898)    |
| Internal Info Self       |             |             | 0.0836      |             | 0.0803      | 0.8120      | 0.1879      | 1.4310      |
|                          |             |             | (0.0133)*** |             | (0.0129)*** | (0.1673)*** | (0.0278)*** | (0.5330)*** |
| Internal Info Group      |             |             |             | 0.0430      | 0.0205      | 0.0169      | 0.0579      | 0.0030      |
|                          |             |             |             | (0.0132)*** | (0.0101)**  | (0.1306)    | (0.0272)**  | (0.4533)    |
| CIS Wave                 | 3           | 3           | 3           | 3           | 3           | 2           | 2 and 3     | 2 and 3     |
| Enterprise Fixed Effects | No          | Yes         |
| # Observations           | 4,871       | 4,871       | 4,871       | 4,871       | 4,871       | 1,550       | 6,421       | 202         |

Table 5:Estimates of the Knowledge Production Function for Output Measure Patents

*Notes: Patents* is the number of patents applied for over the 1998-2000 period. Each column is a different estimated specification, with each row in columns (1) through (8) reporting the marginal impacts (and robust standard errors, clustered by enterprise group) for the indicated regressor as estimated by a negative binomial model. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels. All specifications include additional control regressors (not reported for brevity): two-digit industry dummies; 13 regional dummies; enterprise total employment; a categorical indicator of structural change (see Appendix Table); and for columns (7) and (8) a CIS Wave indicator.

|   | Innovate | Patents |
|---|----------|---------|
| Raw Parent-Domestic Differential                    | 0.27     | 9.92    |
| Adjusted Parent-Domestic Differential               | 0.22     | 0.74    |
| Fraction of Adjusted Differential Accounted for by: |          |         |
| R&D Personnel                                       | 20.8%    | 1.7%    |
| Self Information                                    | 44.3%    | 3.0%    |
| Group Information                                   | 6.6%     | 0.6%    |
| Vertical Information                                | 28.2%    | -0.2%   |
| Competitor Information                              | -7.9%    | 0.4%    |
| Free Information                                    | 9.3%     | 0.8%    |
| University Information                              | -0.2%    | 1.7%    |
| Parent Dummy  | 28.0%    | 11.5%   |
| Raw Affiliate-Domestic Differential                 | 0 24     | 2.68    |
| Adjusted Affiliate-Domestic Differential            | 0.24     | 0.52    |
| Fraction of Adjusted Differential Accounted for by: | 0.17     | 0.52    |
| R&D Personnel                                       | 19.7%    | 2 0%    |
| Self Information                                    | 48.1%    | 2.0%    |
| Group Information                                   | 10.1%    | 1.0%    |
| Vertical Information                                | 30.9%    | -0.3%   |
| Competitor Information                              | -9.2%    | 0.6%    |
| Free Information                                    | 10.3%    | 1.1%    |
| University Information                              | -0.3%    | 2.6%    |
| Parent Dummy  | 19.5%    | 2.070   |
| Turon Dunny   | 19.570   | 20.170  |
| Raw Exporter-Domestic Differential                  | 0.20     | 0.72    |
| Adjusted Exporter-Domestic Differential             | 0.15     | 0.21    |
| Fraction of Adjusted Differential Accounted for by: |          |         |
| R&D Personnel                                       | 4.4%     | 0.8%    |
| Self Information                                    | 51.8%    | 8.2%    |
| Group Information                                   | 3.9%     | 0.9%    |
| Vertical Information                                | 34.6%    | -0.6%   |
| Competitor Information                              | -8.4%    | 1.0%    |
| Free Information                                    | 10.6%    | 2.2%    |
| University Information                              | -0.2%    | 3.1%    |
| Parent Dummy  | 31.5%    | 31.0%   |

#### Table 6: Innovation Accounting

*Notes*: This table combines coefficient estimates from Tables 2 and 5 with sample means from Table 1 to calculate how much of the knowledge-output differential that each of our three groups of globally engaged firms displays over purely domestic firms is explained by the analogous knowledge-input differentials, and also how much of the differential is attributed to global-engagement status per se. In each of the three sections in this table, the "raw" differential in knowledge output is calculated directly from Table 1a. The "adjusted" differential in knowledge output accounts for firm variation in industry, region, size, and status— i.e., it is the coefficient estimate on the indicated global group from column 1 of Tables 2 and 5 (for *Innovate* and *Patents*, respectively). The subsequent percentages are the shares of this adjusted differential accounted for by the differential in indicated knowledge inputs, where each percentage is calculated using relevant coefficient estimates from column 5 of Tables 2 and 5 (for *Innovate* and *Patents*, respectively) along with relevant sample-mean differentials in Tables 1b and 1c. See text for details.

# Appendix Table: Survey Questions in CIS3

## 1. Measures of Knowledge Outputs ( $\Delta K_i$ )

| Variable Name             | Variable Definition  |
|---------------------------|--|
| Process Innovation        | During the three year period 1998-2000, did your enterprise introduce any technologically new or improved processes for producing or supplying products which were new to your firm? |
| Product Innovation        | During the three year period 1998-2000, did your enterprise introduce any technologically new or significantly improved products (goods or services) which were new to your firm?    |
| % Turnover due to         | Please estimate how your turnover in 2000 was distributed between products (goods or   |
| new and improved products | services) introduced during the period 1998-2000 which were:   |
|                           | New to your firm + Significantly improved (%).   |
| Patent Protection         | During the period 1998-2000, please indicate the importance to your enterprise of the  |
|                           | following methods to protect innovations? Patent Protection.   |
| Number of Patents         | How many patents, if any, did your enterprise apply for during the period 1998 to 2000?  |

### 2. Measures of Knowledge Inputs $(H_i)$

| R&D Personnel                       | How many persons were involved in R&D activities within your enterprise in 2000 (in full time equivalents)?   |
|-------------------------------------|---|
| Proportion Scientists and Engineers | Approximate proportion [of employees] educated to degree level or above [in the fields of] science and engineering subjects   |
| Intramural R&D                      | Please tick if expenditure in the category [of] Intramural research and experimental development (R&D); [and if so ticked], please estimate innovative expenditure in 2000, including personnel and related investment expenditures (no depreciation) |

# 3. Measures of Knowledge Flows $(K_{ii} \text{ and } K_{i\_i})$

| Sources of Information          | Please indicate the sources of knowledge or information used in your technological |  |  |  |  |  |
|---------------------------------|--|--|--|--|--|--|
| for Innovation Activities       | innovation activities, and their importance during the period 1998-2000.           |  |  |  |  |  |
| Internal Information from Self  | Within the enterprise  |  |  |  |  |  |
| Internal Information from Group | Other enterprises within the enterprise group                                      |  |  |  |  |  |
| Vertical Information from       | Suppliers of equipment, materials, components or software +                        |  |  |  |  |  |
| Suppliers and Customers         | Clients or customers   |  |  |  |  |  |
| Information from Competitors    | Competitors  |  |  |  |  |  |
| Commercial Information          | Consultants + Commercial laboratories / R&D enterprises                            |  |  |  |  |  |
| Free Information                | Professional conferences, meetings + Trade associations +                          |  |  |  |  |  |
|                                 | Technical/trade press, computer databases + Fairs, exhibitions                     |  |  |  |  |  |
| Regulatory Information          | Technical standards + Environmental standards and regulations +                    |  |  |  |  |  |
|                                 | Health and safety standards and regulations  |  |  |  |  |  |
| Information from Universities   | Universities or other higher education institutes + Private research institutes    |  |  |  |  |  |
| Information from Government     | Government research organisations + Other public sector (e.g., Government Offices) |  |  |  |  |  |

### 4. Other Control Variables

| Employment        | Number of employees [at the enterprise] (full time equivalents)                             |
|-------------------|---|
| Structural Change | Did any of the following significant changes occur to your enterprise during the three year |
|                   | period 1998-2000?   |
| Established       | The enterprise was established.   |
| Merger            | Turnover increased by at least 10% due to merger with another enterprise or part of it.     |
| Sale or Closure   | Turnover decreased by at least 10% due to sale or closure of part of the enterprise.        |